

OPERATION & MAINTENANCE REQUIREMENTS

All **Alternative Treatment Technology (ATT)** onsite wastewater treatment systems and all **sand filter** or **pressure distribution** onsite systems permitted on or after January 1, 2014, are required to be maintained by a Department of Environmental Quality (DEQ) licensed and certified maintenance provider.

Maintenance Provider's Responsibilities

Maintenance providers are required to submit an annual maintenance report to Deschutes County and pay the annual report evaluation fee on behalf of their customers.

Deschutes County mails letters to property owners each spring confirming maintenance provider report and fee compliance for the previous calendar year.

Additionally, maintenance providers are required to:

- Observe and record conditions in the drainfield during all operation and maintenance activities for the system and report those observations to the system owner;
- Make necessary repairs or alterations that comply with Oregon Administrative Rules;
- Make emergency service available within 48 hours of a service request;
- Notify Deschutes County within 30 days of service agreement termination or expiration if the agreement is terminated or not renewed;
- Be certified by the ATT manufacturer to provide service on their product (ATT systems only).

DEQ Certified Maintenance Providers Serving Deschutes County

Central Oregon Sanitation Services, Inc.

Mark Coelho, (541) 536-2517
P.O. Box 2879, La Pine, Oregon, 97739

Main Beam Septic Specialist

Randy, (541) 419-2537
Karen, (541) 419-6650
52427 River Pine Rd, La Pine, Oregon, 97739

The Tank Doctor

(541-318-6252)
19850 2nd St, Bend, Oregon, 97702

Tewalt & Sons Excavation

Jamie Pappas, 541-549-1472
447 E. Jefferson Ave, Sisters OR 97759

SOS Maintenance

Tanya Hawkins, 541-640-6244
3365 Stonebrook Loop, Bend OR 97701



Community Development Department
117 NW Lafayette Street
Bend, Oregon 97703
www.deschutes.org/cd
(541) 388-6575

To request this information in an alternate format, please call 541-388-6575 or send an email to accessibility@deschutes.org.

Property Owner's Responsibilities

The owner of an ATT, sand filter, or pressure distribution system is responsible for paying for and maintaining a service agreement with a DEQ licensed and certified maintenance provider for the entire life of the system.

Initial service agreement: A minimum (2) year service agreement with a DEQ licensed and certified maintenance provider is required with all ATT, sand filter, and pressure distribution construction permit applications.

Subsequent service agreements: After the initial service agreement, the property owner must hold a valid, current service agreement with a DEQ licensed and certified maintenance provider for the remaining life of the onsite system. These contracts can be ongoing or termed contracts.

Transfer of ownership: If property ownership changes hands, the new owner must sign a transfer of contract agreement with the maintenance provider or obtain a new service agreement.

Owners of these systems are also responsible for **allowing timely maintenance, properly operating the system, and ensuring the system does not cause a public health hazard or polluting public waters.** This includes:

- Allowing maintenance providers safe access to the property;
- Following maintenance provider recommendations for proper usage;
- Permitting maintenance providers to make necessary repairs to the system and its components.

Oregon Administrative Rules

There are several Oregon Administrative Rules (OAR) regarding onsite wastewater treatment system operation and maintenance. The information provided in this handout references and is applicable to the following rules:

OAR 340-071-0130(13) Operation and maintenance

OAR 340-071-0130(17) Annual permit fees and reports

OAR 340-071-0130(23) Service Contracts

OAR 340-071-0130(24) Maintenance providers under contract

OAR 340-071-0275(6) Pressure distribution service contracts

OAR 340-071-0290(7) Sand filter operation and maintenance

OAR 340-071-0345(12) ATT operation and maintenance standards

OAR 340-071-0345(14) ATT service contracts

The complete Oregon Administrative Rules, Chapter 340, is available online from the DEQ: <https://www.oregon.gov/deq/Residential/Pages/Onsite-Rules.aspx>

Tip: Keep Good Records!

Make sure your maintenance provider offers you a signed copy of the maintenance agreement and a copy of each inspection report. Ultimately, ***the onsite system owner is responsible for ensuring the maintenance provider fulfills their contracted obligations***, including submitting the annual maintenance report to Deschutes County and paying the annual report evaluation fee.