



Deschutes County Board of Commissioners  
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## **AGENDA REQUEST & STAFF REPORT**

### **For Board Business Meeting of May 16, 2016**

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**DATE:** May 11, 2016

**FROM:** John Laherty  Legal: 541-388-6624

**TITLE OF AGENDA ITEM:** Consideration of the request of Morgan W. Parker LLC, dba College Hunks Hauling Junk, to obtain a franchise exemption under Deschutes County Code 13.16.020(F).

**PUBLIC HEARING ON THIS DATE?** No. Representatives of College Hunks Hauling Junk and current franchisees shall be allowed to make oral statements at the meeting.

**BACKGROUND AND POLICY IMPLICATIONS:**

This matter was brought to the Board's attention at a Work Session on April 18, 2016. College Hunks Hauling Junk has submitted a written request for exemption from the County's franchise requirements. Current franchisees have been notified of the exemption request and have submitted written responses in opposition.

**FISCAL IMPLICATIONS:**

None.

**RECOMMENDATION & ACTION REQUESTED:**

A Staff Report is submitted herewith. The report includes Mr. Schimke's recommendation that the Board adopt a resolution denying College Hunks Hauling Junk's request for exemption.

**ATTENDANCE:** John Laherty, Legal Department  
Timm Schimke, Director, Solid Waste

**DISTRIBUTION OF DOCUMENTS:**

Legal  
Solid Waste



## Staff Report & Recommendation

To: Board of County Commissioners

From: Timm Schimke, Director, Deschutes County Solid Waste Dept.

Re: College Hunks Hauling Junk (CHHJ)  
Request for exemption from County franchise ordinance requirements

### Background

Solid waste collection and transport is regulated through franchising in the State of Oregon. Cities and Counties across Oregon have enacted code that establishes a franchising system that provides for safe, economical collection and transportation of solid waste and recyclables for their citizens. Franchise ordinances typically set a minimum level of service that must be provided, and a maximum rate that can be charged for those services. Companies that hold franchises have a geographically defined area where they are allowed to operate exclusively. Franchise holders must meet eligibility requirements such as adequate equipment, resources, insurance coverage etc. They submit financial reports annually that detail expenses and revenues, and must request approval from the local government for any adjustments to the collection rates they charge for service. Franchised collectors are allowed to operate within a prescribed profit range, and rates are set accordingly. Local governments have the ability to audit financial reports and business activity, and establish a franchise fee to be paid by the franchise holder.

There are four companies that have been granted collection franchises in Deschutes County. They are:

High Country Disposal – services the north county including Redmond, Sisters, Black Butte Ranch, and surrounding area.

Bend Garbage and Recycling – services north Bend, Tumalo, Alfalfa and surrounding area.

Brownrigg Investments, dba Cascade Disposal – services south Bend, Sunriver and Crosswater and surrounding area.

LaPine Disposal, dba Wilderness Garbage and Recycling – services south county including Caldera Springs, Wikiup Junction, La Pine, and surrounding areas.

Each of the incorporated cities has its own franchise ordinance, and regulates collection within their respective borders. Deschutes County franchises only those areas outside incorporated city limits.

Franchising collection of garbage and recycling offers the following advantages:

- Insures that everyone in a franchised area has access to service. Franchised collection companies must provide service to anyone requesting it in their area
- Results in affordable rates for everyone. Customers who may be remote are not charged additional fees due to their location.
- Keeps rates low. By providing a wide customer base, collection companies are able to spread costs over a larger number of customers. This keeps rates as low as possible.
- Reduces traffic impacts. Having only one company servicing an area, fewer trucks are on the road minimizing the various impacts truck traffic can have such as air quality and road maintenance.

### **The Request**

Deschutes County Code section 13.16.020 allows the Board of County Commissioners, by resolution, to exempt any person or practice from the franchise requirements of the Code. College Hunks Hauling Junk (CHHJ) has requested such an exemption.

The Code specifies three specific criteria the Board must consider when determining whether to exempt an individual from the County's franchise requirements. Those criteria are:

1. The impact of granting the exemption upon affected existing franchises;
2. The impact of requiring the affected person to obtain a franchise; and
3. The impact of granting or denying the exemption on the quality of solid waste collection, transportation, deposit and disposal for the affected persons.

CHHJ has submitted written information in support of its request for exemption, and the franchised collectors have submitted written information setting forth their respective positions with regard to the request.

## **Recommendation**

Based on my understanding of County Code, review of the application submitted by CHHJ, and review of the responses provided by franchised collection companies, I recommend the Board deny CCHJ'S request for an exemption from County franchise requirements. I make this recommendation for the following reasons:

- The services offered by CHHJ can be and are provided by the franchised collectors. Our franchised rate structure specifies an appropriate fee for custom or bulk services.
- We recognize that some of CHHJ's proposed services -- such as removing items from the home, or donation of materials to thrift stores -- fall outside the County's franchise requirements and can therefore be performed by CHHJ without a franchise or an exemption. I believe there is ample opportunity for CHHJ to provide those services and to utilize the franchised collectors to properly collect and dispose of materials that must go to the landfill.
- Granting an exemption to CHHJ will result in numerous requests for exemption from other entrepreneurs. I regularly receive inquiries from people seeking to establish a business providing trash/recycling collection services. It would be difficult if not impossible to refuse such requests once such an exemption is granted.

I would also like to point out that although the Cities and the County have separate ordinances which stand alone, this is a situation where one public entity's decision will impact other entities. Allowing this exemption outside the city limits when it is not allowed inside the city will undoubtedly cause the cities problems with policing and enforcing their franchise ordinances.

**DOCUMENTS SUBMITTED AT BOCC HEARING 5/16/16**

No	Date	From	Representing	# Pages
1	3/22/16	Pat Cougill	Morgan W. Parker, LLC dba College Hunks Hauling Junk	6
2	4/14/16	Merrill O'Sullivan	Bend Garbage Company dba Bend Garbage & Recycling;  High County Enterprises, LLC dba High Country Disposal;  LaPine Disposal & Recycling, Inc. dba Wilderness Garbage & Recycling Service;  Deschutes Recycling, LLC  BBC Management, LLC, dba Mid- Oregon Recycling;  Deschutes Transfer Company	31
3	4/18/16	Merrill O'Sullivan	“	9
4	5/2/16	Merrill O'Sullivan	“	41
5	4/14/16	Eager Law PC	B.A. Brownrigg Investments, Inc. dba Cascade Disposal Company	4

# **ADDENDUM 1**

**3/22/16**

**Pat Cougill**

**Representing**

**Morgan W. Parker, LLC dba College  
Hunks Hauling Junk**

**PAT COUGILL  
ATTORNEY AT LAW**



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[pcougill@cougilllaw.com](mailto:pcougill@cougilllaw.com)

March 22, 2016

John E. Laherty, Assistant Legal Counsel  
Deschutes County Legal Counsel  
1300 NW Wall Street, Suite 205  
Bend, Oregon 97703

Via email and regular mail

RE: Morgan W. Parker LLC d/b/a College Hunks Hauling Junk

Dear Mr. Laherty,

Please be advised that this office represents Morgan W. Parker LLC which does business as College Hunks Hauling Junk.

I understand you have spoken briefly with Mr. Parker regarding his desire to obtain a franchise exemption from the Board of County Commissioners and I received a copy of your email wherein you requested that our written request for an exemption be directed to your attention.

Please allow this letter to serve as my client's request for a franchise exemption from the Board of County Commissioners under sub-paragraph F of Deschutes County Code 13.16.020. Alternatively, or in addition, we wish to explore alternatives with you and the Board which will ensure my client's compliance with the Code as it proceeds with its business.

In furtherance of our request, I have enclosed a document for your review which my client prepared describing his business. As described in the enclosed document, the focus of College Hunks Hauling Junk (CHHJ) is providing labor services to customers who are looking for assistance in cleaning out their homes and yards of items they no longer need. These are items which a potential customer has that they no longer want in their homes or yards. It is not a trash collection service. College Hunks Hauling Junk (CHHJ) will provide the services necessary to remove the items, including providing demolition services. Given that these are items which a potential customer acquired, there are a large amount of items which can be donated to non-profit service organizations such as Habitat for Humanity, City Thrift, Goodwill and other

organizations that accept reusable items. There are items which cannot be donated but can be recycled. There are also items which can neither be donated nor recycled and, thus, would need to be transported to the landfill in order to be disposed of properly. CHHJ is requesting the exemption so that it can properly recycle or dispose of items which cannot be donated.

Deschutes county Code 13.16.020.F. provides that the Board of County Commissioners shall consider three factors in determining whether to exempt a person or practice. Each of these are discussed below;

**1) The impact of granting the exemption upon affected existing franchises.**

The focus of business for CHHJ is not on the removal of solid waste and recyclables. The removal, transportation and disposal of any solid waste or recyclables which are obtained would only be incidental to the labor services it is performing. It will not offer any regularly scheduled waste removal services and has no intention of attempting to displace current business of any franchisee. The advertising door hangers which CHHJ provide include a statement informing potential customers that they need to contact their local waste removal company if they desire solid waste removal services. The concierge services which are offered by CHHJ are services which customers need and cannot obtain through the current franchisee without having to coordinate with various individuals and companies.

CHHJ is cognizant of the legislative mandates which require local governments to establish rules and regulations focused on solid waste recovery and the policies which underlie those laws (ORS 459.015 and ORS 459A.010). CHHJ is also aware that the legislature has allowed for the creation of monopolies in order to achieve the solid waste recovery goals of the State of Oregon. CHHJ supports those goals and is not challenging the right of existing franchisees to monopolize solid waste recovery. But, it does challenge the right to rely on ORS 459A.085 to indirectly monopolize other services, especially when the performance of those services by CHHJ enhance the solid waste recovery goals of the State of Oregon.

**2) The impact of requiring the affected person to obtain a franchise.**

Morgan Parker, LLC is a single member LLC which employs three individuals. Its primary assets are a truck for hauling items removed from customer's homes, a truck which will be used in the moving aspect of the business and various tools. A review of the Application for Franchise requirements set forth in DCC 13.24.020 illustrate that the rules are directed at commercial haulers who intend to provide solid waste collection services, not the type of services which CHHJ would like to provide as incidental to their primary business. Utilizing actual or projected annual income to determine bond requirements would not be an appropriate method and would result in excessive fees. The cost associated with submitting an application would also be prohibitive given the size and nature of CHHJ's business.

CHHJ has been complying with the current county requirements and has only been accepting jobs which do not involve providing service to customers in unincorporated areas

outside of the City of Bend and jobs where the collection, disposal or recycling of said materials are allowed as incidental to a service enumerated in 11.16.040 of the Bend City Code inside the City of Bend. The inability to accept jobs has had a significant financial impact on CHHJ.

**3) The impact of granting or denying the exemption on the quality of solid waste collection, transportation, deposit and disposal for the affected person.**

As previously indicated, the business model for College Hunks Hauling Junk focuses on providing labor services to potential customers who need items removed from their homes. The items to be removed are items which the customers owned and now want out of their houses or yards. CHHJ first attempts to donate usable items to non-profit organizations who can reuse the items. It is more likely that these items will be kept out of local landfills than if they were collected by a solid waste company or discarded by the potential customer. Their actions support the solid waste recovery goals of the State of Oregon as set forth in ORS 459.015 and ORS 459A.010. No ordinance, order, regulation or contract affecting solid waste management should conflict with achieving these goals.

We would welcome the opportunity to meet with the Board of County Commissioners to discuss this matter in more detail and respectfully request the opportunity to address the Board in person at a meeting of the Board.

Respectfully Submitted,



Patrick Cougill

Cc: Morgan Parker (via email)  
Timm Schimke (via email)  
Terrence O'Sullivan (via email)  
Jeff Eager (via email)

**Morgan W. Parker LLC DBA College Hunks Hauling Junk and Moving**

**Oregon BIN #: 16701179**

**Federal EIN#: 47-5280758**

**Oregon Authorized Intrastate Mover Authority #: 192971**

**About CHHJ:**

- College Hunks Hauling Junk and Moving is the Largest US based Clean-Up and Haul Away company. **H.U.N.K.S.-Honest, Uniformed, Nice, Knowledgeable, Service.**
- We employ mainly the most underemployed generation in America the 18-25 year olds.
- Biggest Competitor with close to identical Business Model: 1-800-GOT-JUNK. Closest location of 1-800-GOT-JUNK – Portland, OR.
- College Hunks Hauling Junk and Moving Bend, Oregon is a Locally Owned and operated franchised LLC. Employs 8 people.
- Fully Insured through Allied Insurance.
- Workers Compensation: Oregon SAIF Corporation.
- College Hunks Hauling Junk is a Full Service (Labor, Loading, Donation, Haul-Away) Company.
- We **Do Not** offer scheduled trash pick-up or ever plan to. No customer of the local disposal companies will cancel their service as a result of our offered service in their pick-up area.
- Each employee is background checked and all drivers are USDOT and ODOT certified.

**The Issue:**

- College Hunks Hauling Junk: **Is being classified as a “Disposal Service”**. We are a **“Cleanup and Haul-Away”** Service.

**The Process:**

- A Client in need of our service, will book online or over the phone.
- CHHJ will visit the client for a no obligation, free estimate of the job. At this time, the price for the labor of going into the client’s home (basement, attic, garage etc.) and loading of the item(s) is agreed upon.
- Once price is agreed upon, the H.U.N.K.S. enter the client’s home or office and remove unwanted items. Client points to the item, and it is safely removed and loaded into the CHHJ Truck.
- The items are then taken to our Local Non-Profit Partners such as Habitat for Humanity to be donated to Central Oregon families in need.
- We would like to be allowed to take the remainder of the items to the transfer station to be responsibly recycled and disposed of.

### College Hunks Moving:

- College Hunks Moving is the other side of College Hunks Business.
- We are a Licensed Intrastate Mover in Oregon.
- During a client's move, often they will have items inside their home or property that they will not want to bring. Our Cleanup and Haul away / Labor Service is a complement to the Moving Service. We intend to remove the unwanted items from the property for the purpose of donation and recycling.

### Facts:

- Services other than Hauling: General Labor, Moving Labor, Moving (Intra-state).
- During Uninhibited fully functional Operation, over **60%** of the items removed are taken to be donated to Non-Profit Organizations.
  - **Habitat for Humanity**- Our Primary Donation Partner- All proceeds allocated towards donations stay within our Central Oregon Area.
  - We also partner with the **Goodwill**.
- **We are a green company!** We pride ourselves on our ability to help with reducing the ecological footprint of our eco-conscious clients. Our Business model is designed to minimize the amount of waste entering our Landfills while increasing the volume of reusable goods.
- Our customers **DO NOT** call us to pick items up from their curb. They call the Disposal Company in their area--- Our service is a *premium* service which cannot and will not compete with a curb-side pickup service.
- Our customers cannot or choose not to remove these items from their homes and place them on the curb for pick-up. They use our service for the convenience we offer.
- Days of Operation: Mon, Tues, Thurs, Fri, Sat, Sun. Weekend (Same Day) Service is convenient for clients who are not available during the weekdays.
- **Truck Size: 440 ft3**
- **Pricing:** Full Truck Load-Approximately **\$515** / Half Truck Load Approximately **\$360**/ Minimum Truck Load Approximately **\$99**.
- Our prices include the labor, loading and disposal of the items.
- Our full service includes removing items such as old bulky dressers, TV's, Appliances, Safes, Pool Tables, light demolition of Hot tubs, old Sheds, Swing Sets cemented into the ground, etc.
- As a by-product of our labor, we generate items to be disposed of. Similar to a Landscape company cutting grass and trees generating yard waste and a contractor remodeling a house creating construction debris
- We will take donations to our client's preferred Non-Profit on request.
- Currently in Bend, and Central Oregon Clean-Up and Haul Away services are being offered. Unfortunately, many are offered by Unlicensed, Uninsured Non-Background Checked companies advertising on sites such as [www.craigslist.org](http://www.craigslist.org)
- Our clients are people who are looking for people they feel comfortable with entering their homes. They deserve Licensed, Insured and Bonded professionals.

- Exempted Services such as Yard Debris Clean-Up and Haul Away, Construction Companies hauling the debris they generate as a result of their work etc. These services are exempt under the Bend City and Deschutes County Code.

**CHHJ Request:**

**A fully operating, unrestricted College Hunks Hauling Junk will benefit the community by:**

1. Increasing the amount of donations to Non-Profits in Central Oregon.
2. Reducing waste entering the Landfills throughout Central Oregon.
3. Protecting citizens of Central Oregon from Non-Insured, Non-Background checked persons entering and working in the homes and offices.
4. Employing the most underemployed generation in the U.S.A the 18-25 year olds.
5. Contributing to the college scholarship fund sponsored by our College Hunks National Brand.

Thank You,

Morgan W. Parker

College Hunks Hauling Junks and Moving

Bend, OR

## **ADDENDUM 2**

**4/14/16**

**Merrill O'Sullivan**

**Representing**

**Bend Garbage Company dba  
Bend Garbage & Recycling;**

**High County Enterprises, LLC dba High  
Country Disposal;**

**LaPine Disposal & Recycling, Inc. dba  
Wilderness Garbage & Recycling Service;**

**Deschutes Recycling, LLC**

**BBC Management, LLC, dba Mid-Oregon  
Recycling;**

**Deschutes Transfer Company**

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Legal Assistant

**VIA EMAIL AND HAND DELIVERY**

April 14, 2016

JOHN E. LAHERTY  
OFFICE OF DESCHUTES COUNTY COUNSEL  
1300 NW WAL STREET, SUITE 205  
BEND, OR 97703

**Re: College Hunks Hauling Junk  
Application for Exemption**

Dear John:

This letter is submitted in opposition to the application for exemption filed on behalf of Morgan W. Parker, LLC, dba College Hunks Hauling Junk ("CHHJ").

I represent Bend Garbage Company, Inc., dba Bend Garbage & Recycling; High Country Enterprises, LLC, dba High Country Disposal; LaPine Disposal & Recycling, Inc., dba Wilderness Garbage & Recycling Service; Deschutes Recycling, LLC; BBC Management, LLC, dba Mid-Oregon Recycling; and Deschutes Transfer Company.

Bend Garbage Company, Inc. ("BGC") is a family-owned corporation formed in 1985 providing collection service in the north half of the City of Bend under a City-issued franchise and in a portion of Deschutes County under a County-issued franchise.

High Country Enterprises, LLC ("HCD") is a family-owned Oregon limited liability company formed in 1998 as the successor to High Country Disposal, Inc. HCD provides service in Redmond, Sisters and northern Deschutes County. It operates under franchises issued by each of those municipalities.

LaPine Disposal & Recycling, Inc. is a family-owned Oregon corporation formed in 1992. It provides service in the City of LaPine, as well as southern Deschutes County under franchises issued by those municipalities.

Deschutes Recycling, LLC is a family-owned Oregon limited liability company. It operates recycling facilities at Knott Landfill under the terms of a license granted by Deschutes County.

BBC Management, LLC is a family-owned Oregon limited liability company involved in the purchase, sale, baling and shipping of recyclable material in Deschutes County.

Deschutes Transfer Company is an Oregon corporation owned by a consortium of franchised solid waste service providers. Under subcontracts with franchisees, it provides transport services from area transfer stations to disposal sites.

## **Regulatory Background**

The basic framework for current solid waste and recycling statutes, ordinances, rules and regulations was established by Congress with the adoption of the Resource Conservation & Recovery Act (USC Sec 6901 et seq) ("RCRA"). Subtitle D of the RCRA encouraged (arguably required) the individual states to adopt comprehensive solid waste management plans. Oregon's response is found in Chapters 459 (Solid Waste Management) and 549A (Reuse and Recycling).

Under the terms of ORS 459.085, Oregon has authorized counties to:

- "(a) Prescribe the quality and character of and rates for collection service and the minimum requirements to guarantee maintenance of service.
- (b) Divide the unincorporated area into service areas, grant franchises to persons for collection service within service areas, and establish and collect fees from persons holding franchises.
- (c) Prescribe a procedure for issuance, renewal or denial of a franchise to a person providing or proposing to divide collection service."

Consistent with ORS 459.085, Oregon later adopted ORS 459A.085 (3) as follows:

"It is the intent of the Legislative Assembly that a city or county may displace competition with a system of regulated collection service by issuing franchises which may be exclusive if service areas are allocated. The city or county may recognize an existing collection service. A city or county may award or renew a franchise for collection service with or without bids or requests for proposals."

Under the above grant of authority, the County adopted DCC Chapter 13.24, *Franchising of Solid Waste Collection, Disposal and Recycling*.

Judicial approval of systems strikingly similar to Oregon's can be found in *Parola v. Weinberger et al*, 848 F2d 956 (9<sup>th</sup> Circ. 1988), *Southern Disposal, Inc. v. Texas Waste Management Division of Waste Management of Texas, Inc.*, 161 F3d 1259 (10<sup>th</sup> Circ. 1998), and *L&H Sanitation Inc. v. Lake City Sanitation, Inc.* 769 F2d 517 Eighth Circ. 1985). Two elements of *Parola* should be noted. First, it is a Ninth Circuit Court of Appeals decision and must be considered the law at this point in time. Second, the appellant was the Secretary of the Navy of the United States. In ruling in favor of the franchised hauler, the court effectively held that not even the power of the United States government could trump local solid waste franchise laws. The following language from the *Parola* opinion is instructive:

“Moreover, we find in the legislative history of RCRA a pervasive congressional concern that city and local authorities attempt to establish comprehensive systems for solid waste disposal and collection. It appears to have been contemplated that exclusive, or unitary, solid waste disposal systems could be necessary at the local level. \* \* \*”

In *Southern Disposal*, supra, the court summarized the rationale applied by courts in upholding exclusive franchise terms as follows:

“The rationale behind the courts’ decisions is simple. Even in cases where an exclusive right to collect and dispose of solid waste is granted, the anti-competitive arrangement is justified under the municipality’s police power to protect the health and welfare of its residents. Courts from Oklahoma and other jurisdictions have held, almost without exception, the exercise of police power in the public interest is sufficient to overcome anti-monopoly laws and policies.”

### **The Application**

The precise scope of the exemption being requested is difficult to determine. Clearly some of the activity engaged in by CHHJ is permitted outright under Chapter 13.24. The operative sections of the Ordinance are as follows:

- 13.24.010. Compliance Required – Exemptions.**  
Unless exempted under DCC 13.16.020, no person shall provide service except as authorized by a collection of disposal franchise issued pursuant to DCC 13.16.
- 13.12.055. Definition – Collection Franchise.**  
“Collection franchise” means a franchise to collect, transport, dispose or, deposit or store solid waste and recyclable materials.
- 13.12.085. Definition – Disposal.**  
“Disposal” means accumulation, storage, collection, transportation and disposal of solid waste.
- 13.12.155. Definition – Recyclable Material and Recyclable.**  
“Recyclable material” and “recyclable” mean any material that can be collected and sold for recycling at a net cost equal to or less than the cost of collection and disposal of the same material, or those materials listed or approved as recyclable material by the Board or Oregon Department of Environmental Quality for Deschutes County pursuant to ORS 459.170.

- 13.12.160. Definition – Recycle or Recycling.**  
 “Recycle” or “recycling” means the use of any process by which solid waste is transformed into new products in such a manner that the original material may lose its identity.
- 13.12.175. Definition – Reuse.**  
 “Reuse” means return of material into the economic stream for the (*sic*) use in the same kind of application as before without change in its identity.
- 13.12.190. Definition – Self-Hauling.**  
 “Self-hauling” means transportation by a generator of such person’s own waste, solid waste or recyclable material directly to a disposal or recycling site or depot. “Self-hauling” includes the transportation of solid waste or recyclable material which the generator produces as an incidental<sup>1</sup> part of the generator’s business, such as waste incidental to restaurants, janitorial service, gardening or landscaping, carpentry, remodeling, etc. *Waste incidental to the generator’s business does not include the accumulated or stored waste of the generator’s customers or clients.* Emphasis added.
- 13.12.195. Definition – Service.**  
 “Service” means collection, transportation, transfer, disposal, or recycling of solid waste or recyclable material for compensation. “Service” does not include self-hauling.

Applying the above sections to the application results in the following list of activities classified as permitted under Chapter 13.24 or exemption required:

<u>Service</u>	<u>Permitted</u>	<u>Exemption Required</u>
Labor services <sup>2</sup>	XX	
Removal and transport for reuse	XX	
Moving <sup>3</sup>	XX	
Collection and transport of waste <sup>4</sup>		XX
Collection and transport of recyclables		XX
Disposal		XX

<sup>1</sup> “**Incidental: 1:** Being likely to ensue or as a chance or minor consequence. **2:** occurring merely by chance or without intention or calculation.” *Webster’s Ninth New Collegiate Dictionary*

<sup>2</sup> On its Facebook page, CHHJ promotes demolition and removal services. Such service requires a residential construction contractor’s license. As of 3/31/2016 CHHJ did not hold the requisite license. ORS Chapter 701.

<sup>3</sup> State registration required.

<sup>4</sup> CHHJ has attempted to class its collection, transport and disposal of waste and recyclables as “incidental.” As advertised and planned services, they clearly fall outside the common definition of the term.

In addition to the services discussed in its application, CHHJ has promoted and advertised the following:

<u>Service</u>	<u>Permitted</u>	<u>Exemption Required</u>
Neighborhood services <sup>5</sup>		XX
Yard waste removal		XX
E waste recycling		XX
Tire collection and recycling		XX
Debris removal		XX
Junk removal		XX
Appliance removal and recycling		XX
Mattress disposal		XX
Garbage collection service <sup>6</sup>		XX

Several statements in the application require correction, specifically the following:

“CHHJ is cognizant of the legislative mandates which require local governments to establish rules and regulations focused on solid waste recovery and the policies which underlie those laws (ORS 459.015 and 459A.010). CHHJ is also aware that the legislature has allowed for the creation of monopolies in order to achieve the solid waste recovery goals of the State of Oregon. CHHJ supports those goals and is not challenging the right of existing franchisees to monopolize solid waste recovery.”

Contrary to the above statement, applicant’s franchisor has threatened litigation for the purpose of undoing the very statutory structure recognized by applicant. See **Exhibit 2**.

“The concierge services which are offered by CHHJ are services which customers need and cannot obtain through the current franchisee without having to coordinate with various individuals and companies.”

Contrary to the intended implication of the foregoing, BGC, HCD and LaPine Disposal & Recycling all provide in garage or in home pickup. The simple solution for CHHJ is to perform its permitted service, place recyclables and waste in a location convenient for the customer, and then, on the customer’s behalf, contact the appropriate franchised collector.

“The advertising door hangers which CHHJ provide include a statement informing potential customers that they need to contact their local waste removal company if they desire solid waste removal services.”

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<sup>5</sup> “Gather your neighbors and pool your junk.”

<sup>6</sup> A web search under “Bend garbage collection” leads to the CHHJ website. **Exhibit 1**

Although the above statement by counsel is technically correct, the claimed door hanger statement fails miserably when viewed in light of a good faith effort standard. Locating the statement is tantamount to a game of “Where’s Waldo.” An actual size reproduction of a door hanger delivered by CHHJ on 4.13.2016 is attached as **Exhibit 4A**. To avoid any claim that the exhibit has been blurred or otherwise obscured in copying, I have attached the original to the hard copy of this letter.

### **Exemption Impact on System**

The requested exemption has the potential to adversely impact the collection and recycling system in Deschutes County in multiple ways, none of which have been addressed by CHHJ. Service, as defined in DCC 13.12.195, is one element of a closed regulated system. Granting of the requested exemption will, in the applicant’s words, create a “fully functioning, *unrestricted*, College Hunks Hauling Junk \* \* \*” *Emphasis added*. In other words, CHHJ will have all of the rights of regulated franchises without commensurate restrictions and obligations. Among the Code requirements which will be waived by granting an exemption are the following:

1. Regulated system. DCC 13.24.060 A. If exempted, CHHJ will be allowed to divert recyclables and waste to other centers and disposal sites in the area.
2. Mandatory opportunity to recycle DCC 13.24.060 B.
3. Annual fees. DCC 13.24.120 and 13.24.130.
4. Disposal fee. DCC 13.24.140.
5. Term limitations. DCC 13.24.160.
6. Required service. DCC 13.24.170 A.
7. Limits on discontinuance of service. DCC 13.24.170 B.
8. Limits on transferability. DCC 13.24.180.
9. Interruption of service. DCC 13.24.190.
10. Enforcement and corrective action. DCC 13.24.200
11. County right to suspend, modify or revoke. DCC 13.24.210.
12. Rate control DCC 13.28.010 – 13.28.100. DCC 13.28.090 prohibits rate preferences. The effect is to ban loss leaders or other rate cuts designed to pull customers into the system. For example, in this instance CHHJ would be allowed to offer discounts for the purpose of diverting on-route customers.
13. Recycling rate control. DCC 13.20.030.
14. Marketing of recyclables. DCC 13.20.040.
15. Annual recycling report. DCC 13.20.070. Reporting is essential to proper diversion accounting.

### **Impact on Existing Franchisees**

Standing alone, CHHJ’s application will not have a crippling effect on the existing franchisees. The application should not, however, be viewed in isolation. In one missive, CHHJ’s representative opined that CHHJ would divert around one percent of the franchisees’ gross business. Obviously CHHJ is not proposing a one percent limit. Its marketing program is designed

to achieve a much higher number. As the Administrator is aware, the cost of providing service is relatively fixed. With few exceptions, equipment and drivers operate over the same routes. The cost of providing service to 99 customers on a particular route does not vary in any appreciable way from the cost of providing service to 100 customers. The loss of one percent of the customer base roughly equates to a one percent drop in gross income with no offsetting cost savings. The net effect is no different than an increase in tipping fees or increase in annual franchise fees. The anticipated financial loss cannot, however, be measured simply in terms of lost service fees. An unregulated collector operating without restriction will have an opportunity to cherry pick recyclables by collecting only those with high value while leaving those with negative value for franchised haulers.

CHHJ represents that it has no intention of providing “service” as defined by the Code. **Exhibit 1** contradicts that representation (“Local results for Bend Oregon garbage collection”). The true potential scope of CHHJ’s service is described in promotional materials published and distributed by CHHJ prior to CHHJ being directed to cease and desist by the franchised haulers. Illustrative examples are attached as **Exhibit 3**. CHHJ’s revised online presence continues to show a strong inclination on the part of CHHJ to cross the line into service areas reserved to the franchised haulers. Illustrative examples are attached as **Exhibit 4**.

An additional factor which must be taken into account is the impact of the decision on this application on other potential applicants. To put things in their basest terms, CHHJ bought a truck, bought a marketing plan and ignored the Code. It now wants to provide service free from the constraints imposed by the Code. The same could be said of any person or entity wanting to get into the business of providing service as defined in the Code. Certainly CHHJ has wrapped its package in fancier paper than can be expected of most applicants. The basic facts, however, will not change. If this application is granted, on what basis will the Administrator and the Board deny future applications? Once the system is breached, it cannot be repaired.

### **Impact of Requiring Applicant to Obtain a Franchise.**

Applicant’s statement can be summarized as “we can’t afford the application process and the Code is costing us business.” Although this might be true, the statement does not take into account the circumstances which existed at the time the Code was initially adopted. The language of DCC 13.16.020 F 2 was, I believe, incorporated into the first permutation of the current Code. It was designed to give individuals and entities providing limited service and opportunity to remain in business. Subsection 2 was not intended to give new business who commenced operations despite the Code an opportunity to wedge their way into the system.

In the final analysis, the impact of the franchise system on CHHJ could easily have been avoided. The Code is available nationwide online. The system and financial impacts of CHHJ’s failure to conduct appropriate due diligence should not fall on either Deschutes County or the franchised haulers. Any resulting loss should be a matter for discussion between CHHJ and its national franchisor.

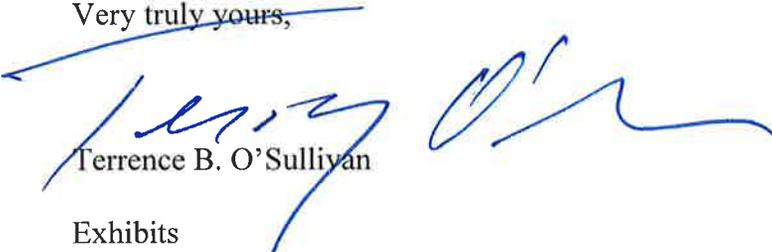
John E. Laherty  
Office of Deschutes County Counsel  
April 14, 2016  
Page 8

### Summary

CHHJ's application attempts to carve a hole in a longstanding regulated system. Granting the requested exemption will have irreversible adverse effects on both the system and the franchised haulers. The application should be denied.

I am available to discuss any questions you might have.

Very truly yours,



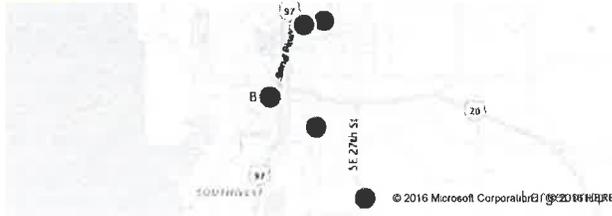
Terrence B. O'Sullivan

Exhibits

C: Bend Garbage & Recycling (via email)  
High Country Disposal (via email)  
LaPine Disposal & Recycling Service (via email)  
Deschutes Recycling (via email)  
BBC Management (via email)  
Jeff Eager (via email)  
Patrick Cougill (via email)  
Gary Firestone (via email)

Local results for Bend Oregon garbage collection

Bing Local



- Bend Garbage & Recycling**  
bendgarbage.com  
1 20835 Montana Way, Bend, OR 97701  
(541) 382-2263
- Cascade Disposal**  
www.cascadedisposal.com  
2 1300 SE Wilson Ave, Bend, OR 97702  
(541) 382-6660
- Sanitation Strategies**  
sanitationstrategies.com  
3 550 NW Franklin Ave Ste 478, Bend, OR 97703  
(877) 494-4364
- Deschutes County Solid Waste**  
www.deschutes.org  
4 61050 SE 27th St, Bend, OR 97702  
(541) 317-3163
- College Hunks Hauling Junk and Moving**  
locations.collegehunkshaulingjunk.com  
1 Yelp review  
5 62987 Plateau Dr Ste 4, Bend, OR 97701  
(541) 275-8210

See all business listings

Garbage Collection in Bend, Oregon with Reviews & Ratings ...

www.yellowpages.com/bend-or/garbage-collection  
30+ items - Find 21 listings related to Garbage Collection in Bend on YP.com. See reviews, photos, directions, phone numbers and more for the best Garbage Collection in Bend...

Bend Garbage & Recycling

www.bendgarbage.com/schedule.html  
Schedules - Bend Garbage & Recycling offers 3 ways to schedule garbage collection. You can choose to have your garbage collected weekly, every-other-week or set up an ...  
Recycling Services BGR Links FAQs Secure Shred Contact

Cascade Disposal

www.cascadedisposal.com  
Cascade Disposal is a solid waste company which provides collection, transfer and recycling services. Serving the south side of Bend and Deschutes County.

Garbage Collection in North Bend, Oregon with Reviews ...

www.yellowpages.com/north-bend-or/garbage-collection  
30+ items - Find 24 listings related to Garbage Collection in North Bend on YP.com. See reviews, photos, directions, phone numbers and more for the best Garbage Collection ...

Bend Garbage & Recycling | Garbage Collection | Recycling ...

business.bendchamber.org/list/member/bend-garbage-recycling-104  
Bend Garbage & Recycling, Garbage Collection, Recycling Services, 20835 NE Montana Way Bend, OR 97701, (541) 382-2263

Garbage Collection in North Bend, Oregon - dapeem.com

www.dapeem.com/garbage-collection/north-bend-or.html  
Available Garbage Collection in North Bend, Oregon - local business directory for North Bend Garbage Collection

Bend Garbage & Recycling

https://bendgarbage.com/services.html  
Bend Garbage & Recycling 20835 NE Montana Way PO Box 504 Bend, OR 97709  
Residential, Commercial and Industrial Service Office Hours: Monday - Friday

Bend Garbage & Recycling - Oregon Business Directory

businessfinder.oregonlive.com/629418  
Sep 08, 2014 - Bend Garbage Recycling is located at the address 20835 Montana Way in Bend, Oregon 97701. Bend Garbage Recycling specializes in Tiles, Dryer Vents, ...

Related searches for Bend Oregon garbage collection

Bend Oregon Garbage Service

Related searches

- Bend Oregon Garbage Service
- Garbage Dump Bend Oregon
- Cascade Disposal Garbage Bend Oregon
- Wilderness Garbage Bend Oregon
- Kelvic Garbage Bend Oregon
- Bend Garbage Schedule
- Bend Garbage & Recycling
- Garbage Pickup Bend OR

Stone Trash Receptacles | upbeat.com

Ad - www.upbeat.com  
Buy Durable Stone Trash Receptacles with 5 Year Warranties  
See your ad here »

EXHIBIT 1  
PAGE 1 OF 1

**From:** Omar Soliman <Omar.Soliman@chhj.com>  
**Date:** March 8, 2016 at 9:44:57 PM PST  
**To:** "bradb@bendgarbage.com" <bradb@bendgarbage.com>  
**Subject:** Re: Junk removal in Bend

Hi Brad,

I hope we can speak this week and resolve these issues without getting attorneys involved. You guys have a good thing going and it's not worth throwing it all away over challenging my company from offering a niche service that probably accounts for less than 1% of your revenue. That said, we have extensive experience in challenging unjust laws, and winning. We will not back down until my company is allowed to operate at its full capacity without unjust opposition. As I mentioned you have a great thing going and I would prefer to not have all the laws in Oregon changed over something that won't even effect your business. Please see below on how we have changed regulations in other states:

<http://www.pacificlegal.org/releases/release-5-19-15-losco-15-314>

<http://www.collegehunkshaulingjunk.com/news/article/lexington-ky-fight-unjust-moving-law>

Sent from my iPhone

On Tue, Mar 8, 2016 at 8:29 AM -0800, "Omar Soliman" <Omar.Soliman@chhj.com> wrote:

Hi Brad,

It has come to my attention that our Bend, Oregon franchise is coming under some intense opposition to performing our niche services. Are you able to jump on a call this week to discuss? Thanks.

1

EXHIBIT 2  
PAGE 1 OF 1

\$10  
OFF

COLLEGE HUNKS



HAULING JUNK®

[www.CollegeHunks.com](http://www.CollegeHunks.com)

Stress-Free Moving & Hauling

## Neighborhood Donation & Junk Pickup

Our trucks will be on your street  
on A date of your choice

Your neighborhood has been selected for a special donation and junk pickup day.

We know how quickly junk can pile up and that's why we're making it easy for you.

Complete the checklist below and save this card to receive your discounted neighborhood rates.



Check the boxes below if you have any of the following:

- |  |  |
|--|--|
| <input type="checkbox"/> OLD APPLIANCES      | <input type="checkbox"/> FURNITURE                 |
| <input type="checkbox"/> YARD WASTE          | <input type="checkbox"/> REMODELING DEBRIS         |
| <input type="checkbox"/> GARAGE JUNK         | <input type="checkbox"/> MOVING BOXES              |
| <input type="checkbox"/> ATTIC CLUTTER       | <input type="checkbox"/> FILING CABINETS           |
| <input type="checkbox"/> OLD ELECTRONICS     | <input type="checkbox"/> DOCUMENTS TO BE DESTROYED |
| <input type="checkbox"/> MISC TRASH & DEBRIS | <input type="checkbox"/> OTHER JUNK                |

Call **800-791-6398** to guarantee your timeslot, otherwise we will stop by based on availability.

*Let Tomorrow's Leaders Haul Your Junk Today!*



[www.CollegeHunks.com](http://www.CollegeHunks.com)

Stress-Free Moving & Hauling

**Less Junk = Less Stress**

Why Wait? Call Now to Reduce Stress Today!

### Donation Pick-Up

College Hunks Hauling now provides 48-hour priority pickup of your donations. This priority services charges a fee, but includes additional benefits such as the removal of items from anywhere on your property including items that may not be accepted by donation facilities.

### Neighborhood Services

Want to save a few dollars?

Gather your neighbors and pool your junk - the more you have, the cheaper it is for each of you!

### Labor Services

- REARRANGE FURNITURE
- YARD WASTE REMOVAL
- MOVING - LOADING & UNLOADING
- E-WASTE RECYCLING

Garage, Attic, Basement & Yard Cleanouts  
Furniture, Appliances, Debris & More!

**Call 800-836-4791**

or book online at [CollegeHunks.com](http://CollegeHunks.com)  
Free, no-obligation estimates

# Trash Removal / yard debris

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EXHIBIT PAGE

com/junk-removal/home-junk-pickup/trash-removal



The University of Stress-Free Service **1-888-689-5999**

LOCATIONS | FRANCHISE OPPORTUNITIES

LOCAL MOVERS

JUNK REMOVAL

DONATION PICKUP

MORE SERVICES

FAQ

HOME > JUNK REMOVAL > HOME PICKUPS > TRASH REMOVAL

HOME PICKUPS OFFICE PICKUPS SEASONAL PICKUPS ULTIMATE SPRING CLEANING GUIDE GET YOUR FREE QUOTE

## TRASH & GARBAGE REMOVAL

### Trash Removal - Remove Bagged & Unbagged Garbage

College Hunks Hauling Junk is your solution to any and all trash removal and garbage removal needs you have around your property. We can take any trash, including the items that your local garbage company won't accept!

Very few, if any, local garbage companies will go inside your home to retrieve items. Many of them won't take electronics, yard waste, or even furniture.

College Hunks Hauling Junk will remove all your trash and garbage, whether they're inside your home or in your yard. All you need to do is point and we'll take it from wherever it currently is!



### Garbage be gone... Book Your Trash Removal Today!

We'll arrive promptly at an agreed upon time to retrieve, load, haul, and recycle, donate, or properly dispose of your trash and garbage in the most environmentally friendly way possible.

So stop lugging heavy garbage bags and foul-smelling trash bags out to the curb. Instead, hire College Hunks Hauling Junk trash removal teams to haul away your garbage today!

Schedule Online: Select your services and enter your zip code to the right, then click the "Check Local Availability" button. You may also click here to proceed directly to our online scheduling tool.

### Features of Our Stress-Free Trash Removal Service

- NO PRESSURE:** You always receive a free, no-obligation estimate
- PEACE OF MIND:** You'll be able to breathe easy knowing that every College Hunks team member is professionally trained, in addition to being fully licensed, bonded and insured.
- LAST MINUTE MIRACLES:** Even when you need help quickly, our Priority Same Day and Next Day service options mean that we can take care of what you need, even at the last minute in most cases.
- ECO-FRIENDLY:** Take pride in knowing you're doing your part to help the Earth. College Hunks Hauling Junk® recycles or donates over 70% of everything we haul, distinguishing us as the industry's true leader in eco-friendly disposal.
- RELAX & SMILE:** You'll be all smiles because the HUNKS are sure to deliver the most courteous, efficient, friendly and stress free service you've ever experienced!

BOOK NOW!

### STEP 1

Select Your Service(s)



LOCAL MOVERS



JUNK REMOVAL



DONATION PICKUPS



PROFESSIONAL PACKING

\*Select all services that apply

### STEP 2

Enter Zip Code

Enter Zip

PREDOMINATE JOB!!  
LOADING & HAULING



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LOCATIONS | FRANCHISE OPPORTUNITIES

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- JUNK REMOVAL
- DONATION PICKUP
- MORE SERVICES
- FAQ

HOME > JUNK REMOVAL > SEASONAL PICKUPS > FALL YARD WASTE REMOVAL

- HOME PICKUPS
- OFFICE PICKUPS
- SEASONAL PICKUPS
- ULTIMATE SPRING CLEANING GUIDE
- GET YOUR FREE QUOTE

# YARD WASTE REMOVAL SERVICE

## Let Us Clean Up The Yard While You Relax

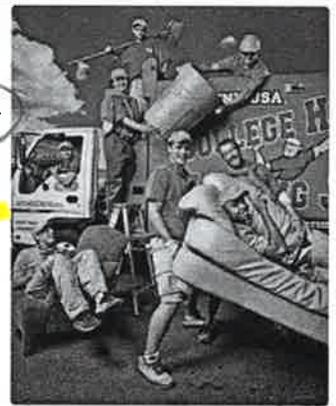
So you've just spent all day out in the yard, trimming, pulling weeds and landscaping. Your yard looks great! There is, however, that giant pile of weeds, branches, grass, and other yard waste, detracting from all the hard work you've just done. Now what?

## Branches, Thorn Bushes and Brush, Oh My!

At College Hunks Hauling Junk, we can clean up and remove any type of yard waste you've got. Whether you've got heavy branches, painful thorn bush clippings, or just some light brush and grass, you can count on College Hunks Hauling Junk to restore your yard and haul your stress away!

So, instead of lugging, loading, and dumping dirt, leaves, sticks, rocks, poison ivy and other waste in your personal vehicle, call College Hunks Hauling Junk at 1-800-586-5872 today!

Schedule Online: Select your services and enter your zip code to the right, then click the "Check Local Availability" button. You may also click here to proceed directly to our online scheduling tool.



## Benefits Of Your Stress-Free Yard Waste Removal

- **NO PRESSURE:** You always receive a free, no-obligation estimate.
- **PEACE OF MIND:** You'll be able to breathe easy knowing that every College Hunks team member is professionally trained, in addition to being fully licensed, bonded and insured.
- **LAST MINUTE MIRACLES:** Even when you need help quickly, our Priority Same Day and Next Day service options mean that we can take care of what you need, even at the last minute in most cases.
- **ECO-FRIENDLY:** Take pride in knowing you're doing your part to help the Earth. College Hunks Hauling Junk® recycles or donates over 70% of everything we haul, distinguishing us as the industry's true leader in eco-friendly disposal.
- **RELAX & SMILE:** You'll be all smiles because the HUNKS are sure to deliver the most courteous, efficient, friendly and stress-free service you've ever experienced!

BOOK NOW!

### STEP 1

Select Your Service(s)



LOCAL MOVERS



JUNK REMOVAL



DONATION PICKUPS



PROFESSIONAL PACKING

\*Select all services that apply

### STEP 2

Enter Zip Code

Enter Zip



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- JUNK REMOVAL
- DONATION PICKUP
- MORE SERVICES
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- HOME PICKUPS
- OFFICE PICKUPS
- SEASONAL PICKUPS
- ULTIMATE SPRING CLEANING GUIDE
- GET YOUR FREE QUOTE

## GARAGE CLEANING - CLEANUP & REMOVAL

### Garage Cleaning - Garage Cleanup & Removal Service

When you book College Hunks Hauling Junk for your garage cleaning project, our professionally trained HUNKS will handle all the sorting, labor, loading, hauling and proper disposal, recycling or donating. We'll clean up your garage or port space and rid you of clutter so that you can finally park your car where it belongs.

### Say goodbye to your stress...

Whether you've just got a few items that need to go or your garage is so full of junk it's about to burst at the seams, College Hunks can help. Just give us a call or book online today for a stress-free garage cleaning experience!

**Schedule Online:** Select your services and enter your zip code to the right, then click the "Check Local Availability" button. You may also click here to proceed directly to our online scheduling tool.

### Benefits of Our Stress-Free Service

Below are even more reasons why College Hunks Hauling Junk are your best choice to cleanup your garage:

- **NO PRESSURE:** You always receive a free, no-obligation estimate.
- **PEACE OF MIND:** You'll be able to breathe easy knowing that every College Hunks team member is professionally trained, in addition to being fully licensed, bonded and insured.
- **LAST MINUTE MIRACLES:** Even when you need help quickly, our Priority Same Day and Next Day service options mean that we can take care of what you need, even at the last minute in most cases.
- **ECO-FRIENDLY:** Take pride in knowing you're doing your part to help the Earth. College Hunks Hauling Junk® recycles or donates over 70% of everything we haul, distinguishing us as the industry's true leader in eco-friendly disposal.
- **RELAX & SMILE:** You'll be all smiles because the HUNKS are sure to deliver the most courteous, efficient, friendly and stress-free service you've ever experienced!



**BOOK NOW!**

### STEP 1

Select Your Service(s)



LOCAL MOVERS



JUNK REMOVAL



DONATION PICKUPS



PROFESSIONAL PACKING

\*Select all services that apply

### STEP 2

Enter Zip Code

Enter Zip

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As Seen on TV!

TLC CBS TIME

The New York Times

Call us now at 1-888-689-5999

LOCATIONS | FRANCHISE OPPORTUNITIES

Junk Removal + Hauling

# How may we help you have a Stress-Free day?

## START HERE

Select A Service and enter your zip code to find a Location near you.

### STEP 1 Select Your Service(s)

*\*Select all services that apply*



Local Movers



Junk Removal



Donation Pickups



Professional Packing

### STEP 2 Enter Zip Code

Enter your zip here

CLICK HERE

Check Local Availability

Play Our Intro Video

Need Assistance? Call: 1-888-689-5999

## Local Movers & Junk Removal For Your Home & Office.

New Client Hotline: 1-888-689-5999



LOCAL MOVERS

JUNK REMOVAL

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MORE SERVICES

FAQ



Our movers rate #1 in client satisfaction, higher than all other moving companies!

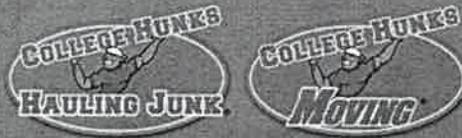
COLLEGE HUNKS HAULING JUNK® AND COLLEGE HUNKS MOVING® is the only national moving company that offers home movers, office movers, junk removal, donation pick ups and moving labor services across the United States and Canada. Every College Hunks franchise location, truck and team member is fully licensed, bonded & insured.

No matter what your situation, you can always count on College Hunks Hauling Junk and College Hunks Moving to provide you with a 100% Stress-Free experience

**Recommend** 5,031 people recommend this. Be the first of your friends.

Check out our blog and recent media coverage or click here to see all of our locations

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HOME > JUNK REMOVAL

HOME PICKUPS OFFICE PICKUPS SEASONAL PICKUPS ULTIMATE SPRING CLEANING GUIDE GET YOUR FREE QUOTE

# JUNK REMOVAL & RECYCLING SERVICES

Let us haul away all your clutter & remove your stress!

College Hunks Hauling Junk® provides Junk Removal & Recycling solutions for your home, office & beyond.

Trust College Hunks Hauling Junk® when you need:

- Junk Removal Pickups At Your Home or Apartment
- Junk Removal Pickups At Your Office or Workspace

Whether you're preparing for an upcoming move, decluttering your home or cleaning out your office, we will haul away your mountain of junk or even remove a single heavy item.

We'll sort, load, haul, recycle, donate and dispose of every last item that needs to go. The only hand you need to lend is the one that waves goodbye to the clutter!

## Most Requested Junk Removal Services

Click on one of the links below for more information on our most requested junk removal services:

- Appliance Recycling
- Furniture Removal
- Mattress Disposal / Mattress Removal
- Electronics Recycling
- Hot Tub Removal
- Metal Recycling - Scrap Metal Pick Up
- Garage Cleanup, Attic Cleanup and Basement Cleanup



**ECO-FRIENDLY JUNK REMOVAL:** We remove ALL non-hazardous items from anywhere on your property and always recycle, donate and dispose of them in the most environmentally friendly manner available to us.

What separates College Hunks Hauling Junk® from a run-of-the-mill junk hauler?

We'll do whatever it takes to ensure your experience with us is 100% stress-free from start to finish.

Tens of thousands of homeowners, real estate agents and other service professionals use our junk removal service for everything from the disposal of furniture, appliances and mattresses to full home clean-outs and heavy debris removal.

Not only is every clean-cut member of our team professionally trained, we're also fully licensed, bonded and insured. Our teams can remove all your unwanted items from where they are right now. Don't waste your time sorting and lugging items to the curb, risking fires and citations from the city, all in the hopes that someone may stop and take your old stuff.

There's no project too big or too small for College Hunks!



BOOK NOW!

### STEP 1

Select Your Service(s)



LOCAL MOVERS



JUNK REMOVAL



DONATION PICKUPS



PROFESSIONAL PACKING

\*Select all services that apply

### STEP 2

Enter Zip Code

Enter Zip

CHECK LOCAL AVAILABILITY

REWARD

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HOME > JUNK REMOVAL > HOME PICKUPS

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# HOME JUNK & RECYCLING PICKUPS

## How does our home junk pickup & recycling work?

College Hunks Hauling Junk® is your stress-free solution when you need some help removing unwanted and no longer needed items from your home or apartment.

Whether you have a mountain of stuff you no longer need or just one heavy item, de-cluttering your home on your own can often be a difficult, time-consuming and even dangerous task.



## Most Requested Home Junk Removal Services

Click on one of the links below for more information on our most requested home and apartment junk removal services:

- Home Appliance Recycling
- Home Furniture Removal
- Mattress Disposal / Mattress Removal
- Home Electronics Recycling
- Scrap Metal Pick Up and Recycling
- Hot Tub Removal
- Garage Cleanup, Attic Cleanup and Basement Cleanup



**Schedule Online:** Select your services and enter your zip code to the right, then click the "Check Local Availability" button. You may also click here to proceed directly to our home pickup online scheduling tool.

## "Should I choose College Hunks Hauling Junk®, or should I settle for a standard, run-of-the-mill home pickup service?"

You should choose College Hunks and save yourself from the stress of hiring the wrong junk removal company to come into your home if...

- **You Deserve Better Service:** We go above and beyond to make sure that your experience from the initial contact to the service you receive at your home and beyond is 100% Stress Free.
- **You Deserve To Be Protected:** Every College Hunks location is fully licensed, bonded and insured, and every clean-cut member of our home pickup teams are professionally trained.
- **You Deserve To Smile:** Many companies can haul junk from your house, but it takes a College Hunk to haul your stress away with it.
- **You Don't Like Pushy Sales People:** You will always receive a 100% No-Obligation Quote when we arrive at your home.

BOOK NOW!

### STEP 1

Select Your Service(s)



LOCAL MOVERS



JUNK REMOVAL



DONATION PICKUPS



PROFESSIONAL PACKING

\*Select all services that apply

### STEP 2

Enter Zip Code

Enter Zip

CHECK LOCAL AVAILABILITY

REWARD

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The University of Stress-Free Service 1-888-689-5999

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HOME > JUNK REMOVAL > HOME PICKUPS > MORE REMOVAL SERVICES > STORAGE UNIT CLEANOUT

- HOME PICKUPS
- OFFICE PICKUPS
- SEASONAL PICKUPS
- ULTIMATE SPRING CLEANING GUIDE
- GET YOUR FREE QUOTE

# STORAGE UNIT CLEANOUT SERVICE

## Fast & Easy Storage Unit Cleanouts

If you need your storage unit cleaned out and are under a deadline, call College Hunks Hauling Junk today! Our courteous, professional teams will handle all of your items with care and work quickly and efficiently to clear out your belongings in no time at all!

## Save Over \$2000 By Cleaning Out Your Storage Unit...

We understand that our clients are trying to find ways to cut costs and save money on their monthly bills. Consider this: If you are currently paying \$170 a month to store items you no longer use, you can save \$2000 in a single year by cleaning out those items and terminating your storage rental contract.

College Hunks' full service junk removal is your best option for removing unwanted items from storage. Your respectful College Hunks Hauling Junk team will go above and beyond to give you the friendliest, most stress-free service you've ever experienced.

On top of providing the best client care in the industry, we handle all the labor, sorting, loading and hauling. We're able to transport the items removed from storage to another location or to the proper donation or recycling centers, depending on your particular situation.

*MOVING*

Schedule Online: Select your services and enter your zip code to the right, then click the "Check Local Availability" button. You may also click here to proceed directly to our online scheduling tool.

## Benefits Of Your Stress-Free Storage Unit Cleanout

Here are even more reasons to choose College Hunks Hauling Junk for your storage unit cleanout:

- **NO PRESSURE:** You always receive a free, no-obligation estimate.
- **PEACE OF MIND:** You'll be able to breathe easy knowing that every College Hunks team member is professionally trained, in addition to being fully licensed, bonded and insured.
- **LAST MINUTE MIRACLES:** Even when you need help quickly, our Priority Same Day and Next Day service options mean that we can take care of what you need, even at the last minute in most cases.
- **ECO-FRIENDLY:** Take pride in knowing you're doing your part to help the Earth. College Hunks Hauling Junk® recycles or donates over 70% of everything we haul, distinguishing us as the industry's true leader in eco-friendly disposal.
- **RELAX & SMILE:** You'll be all smiles because the HUNKS are sure to deliver the most courteous, efficient, friendly and stress-free service you've ever experienced!

Call us today at 1-888-689-5999 or schedule your free estimate online. It's easy as 1,2,3!



BOOK NOW!

### STEP 1

Select Your Service(s)



LOCAL MOVERS



JUNK REMOVAL



DONATION PICKUPS



PROFESSIONAL PACKING

\*Select all services that apply

### STEP 2

Enter Zip Code

Enter Zip

CHECK LOCAL AVAILABILITY

REWARD

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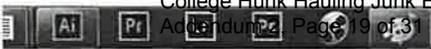


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HOME > JUNK REMOVAL > SEASONAL PICKUPS > STORM CLEANUP

HOME PICKUPS OFFICE PICKUPS SEASONAL PICKUPS **ULTIMATE SPRING CLEANING GUIDE** GET YOUR FREE QUOTE

## STORM DEBRIS REMOVAL ASSISTANCE

### Storm Debris Cleanup & Recovery Assistance

At College Hunks Hauling Junk and College Hunks Moving, we understand the stress that the devastation of a strong storm like a hurricane or tornado can cause our clients.

It can be extremely difficult to deal with the emotional and physical stress and mess caused by such unpredictable weather. That's why we go above and beyond to provide priority assistance moving furniture and valuable items to storage, and removing debris left over from the storm.

You don't have to go through the process of picking up the pieces and putting them back together again on your own.



Schedule storm debris removal, furniture moving and storage online: Select your services and enter your zip code to the right, then click the "Check Local Availability" button. You may also click here to proceed directly to our online scheduling tool.

### Let Us Move Your Furniture and Valuables Into Storage

During the cleanup period that follows a devastating storm such as Hurricane Sandy, many residents need assistance beyond the removal of storm damaged items. Often the first step is to move the undamaged furniture and other items into a storage unit for temporary storage and safe-keeping during the cleanup effort.

College Hunks Moving can move your furniture and valuable belongings into the safety of a storage container so that you can focus on the recovery without worrying about the cost of further damage to your possessions. To receive priority moving services in areas affected by the storm, please call 1-800-586-5872 or complete your moving request form online.

### Let College Hunks Hauling Junk Do All The Work

Storms may cause any number of different types of damage. Each situation is uniquely difficult, and the College Hunks truly understand the profound impact that damage can have on a family or individual because we have tons of experience with storm cleanup.

At College Hunks Hauling Junk, we're able to do all of the work for you so that you can concentrate on the important things in life. We'll sort through your damaged belongings no matter how scattered they may be, load and haul them away to one of our construction debris recycling partners.

Plus, our friendly teams are professionally trained, not just at hauling junk, but also at helping our clients through such situations. Please call us today because we are ready to help you pick up the pieces.

### Benefits of Our Stress-Free Storm Cleanup Service

Here are even more reasons why College Hunks Hauling Junk is the right choice for moving past the stress of a natural disaster:

- **NO PRESSURE:** You always receive a free, no-obligation estimate.
- **PEACE OF MIND:** You'll be able to breathe easy knowing that every College Hunks team member is professionally trained, in addition to being fully licensed, bonded and insured.
- **LAST MINUTE MIRACLES:** Even when you need help quickly, our Priority Same Day and Next Day service options mean we can take care of what you need, even at the last minute in most cases.
- **ECO-FRIENDLY:** Take pride in knowing you're doing your part to help the Earth. College Hunks Hauling Junk® recycles or

**BOOK NOW!**

### STEP 1

Select Your Service(s)



LOCAL MOVERS



JUNK REMOVAL



DONATION PICKUPS



PROFESSIONAL PACKING

\*Select all services that apply

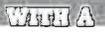
### STEP 2

Enter Zip Code

Enter Zip

**CHECK LOCAL AVAILABILITY**

**REWARD YOURSELF**



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The University of Stress-Free Service 1-888-689-5999

LOCATIONS | FRANCHISE OPPORTUNITIES

- LOCAL MOVERS
- JUNK REMOVAL
- DONATION PICKUP
- MORE SERVICES
- FAQ

HOME > JUNK REMOVAL > GET YOUR FREE QUOTE > WHAT ITEMS WE TAKE

- HOME PICKUPS
- OFFICE PICKUPS
- SEASONAL PICKUPS
- ULTIMATE SPRING CLEANING GUIDE
- GET YOUR FREE QUOTE

## LIST OF ITEMS WE REMOVE & RECYCLE

List of items our teams can remove from your home or office

At College Hunks Hauling Junk we can handle all of your junk removal needs because we're able to take anything non-hazardous that two people can lift. Often, people ask us "What's the heaviest item you can take?"

The answer is simple: We know that the stress of a cluttered home or office can weigh heavily on your mind, but we can handle that type of heavy lifting. We're College Hunks after all, so it's what we do!

We can move or remove ANY non-hazardous items. If you don't see the item you were looking for, give us a call! Chances are we will be able to haul your items without any issues at all!

Use the quick nav links below to automatically scroll to the correct section on this page.

- Furniture Removal and Donation
- Major Appliance Recycling
- Small Appliance Recycling
- Yard Waste Cleanup
- **Electronics Recycling**
- Carpet Removal & Carpet Recycling
- Trash Removal and Garbage Pickup
- Renovation Debris Cleanup and Construction Debris Removal
- Mattress Disposal
- Tire Recycling
- Office Equipment Removal
- Even More Household Items



BOOK NOW!

### STEP 1

Select Your Service(s)



LOCAL MOVERS



JUNK REMOVAL



DONATION PICKUPS



PROFESSIONAL PACKING

\*Select all services that apply

### STEP 2

Enter Zip Code

Enter Zip

List Of Unwanted Items We Pickup, Haul Away, Recycle and Donate

Furniture  
College Hunk Hauling Junk Exemption Request



<http://collegehunkshaulingjunk.com/local-moving> Moving Garbage Collection Service

College Hunks Hauling Junk

**BEND JUNK REMOVAL & MOVERS**

**SCHEDULE YOUR SERVICE TODAY**

**STEP 1**

Select a Service

Local Movers

**STEP 2**

Enter Zip Code

Enter Your Zip Code

**Book Now**

Connect with Us: <https://www.facebook.com/collegehunkshaulingjunk.com/blog>

62987 Plateau Dr

Unit 4

Bend, OR 97701

4.7 ★★★★★ (15) Reviews

[Read Reviews \(https://reviews.listen360.com/college-hunks-hauling-junk-and-moving-of-bend-or\)](https://reviews.listen360.com/college-hunks-hauling-junk-and-moving-of-bend-or)

Open until 9:00 PM

**CALL US NOW (541) 275-8210 (tel:5412758210)**

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HOME LOCAL MOVING

HOME & APARTMENT MOVING OFFICE MOVING ULTIMATE MOVING GUIDE FREE MOVING QUOTE

# LOCAL MOVERS FOR YOUR HOME & OFFICE

## Your Stress-Free Local Movers

There are as many reasons for moving your home or relocating your office as there are places to move.

Whatever your reason for making the big life-change, College Hunks Moving is the moving company you can trust to handle your next local move.



Click on a service below to explore some of the stress-free moving options we provide:

- Home Movers & Apartment Moves
- Office Movers & Business Moving
- Professional Packers and Unpackers
- Junk Removal & Recycling
- Donation Pickup & Delivery
- Labor Only Moving Services
- Moving Boxes



You can rest assured that every one of our clean-cut, friendly, College Hunks local movers is professionally trained and certified.

## What makes College Hunks Moving® better than other local movers?

Our friendly, uniformed and professionally certified local home movers and office movers will pack, load, transport, unload, unpack and arrange your belongings with care and attention. We'll go above and beyond to make sure your move goes smoothly. Your belongings are a part of your life's story and deserve to be moved with the respect only College Hunks can provide.

We focus the people, businesses and communities we have to honor to serve, above and beyond the stress-free local moving experience we provide. Many local movers can move your belongings, but only College Hunks Moving® can free you from your stress at the same time.

## Benefits Of Our Stress-Free Local Home & Office Moving Service

- **NO PRESSURE:** We offer a no-obligation FREE LOCAL MOVING QUOTE for your upcoming home or office move.
- **PEACE OF MIND:** You'll be able to breathe easy knowing that every College Hunks Moving® team member is professionally trained and certified, in addition to being fully licensed, bonded and insured.
- **LAST MINUTE MIRACLES:** Even when you need help quickly, our Priority Same Day Service and Next Day service options mean that we can take care of what you need, even at the last minute in most cases.
- **ECO-FRIENDLY:** Take pride in knowing you're doing your part to help the Earth. College Hunks Hauling Junk recycles or donates over 70% of everything we haul, distinguishing us as the industry's true leader in eco-friendly disposal.

## Local Move Request

Complete the form below to receive your free local moving quote.

Name \*

First

Last

Phone Number \*

### - ### - ####

Email \*

Service Date

MM / DD / YYYY

Service Zip Code \*

Must be between 5 and 5 digits. Currently Used: 0 digits.

How Did You Hear About Us?

Promo Code

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LOCATIONS | FRANCHISE OPPORTUNITIES

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HOME [JUNK REMOVAL](#)

[HOME PICKUPS](#) [OFFICE PICKUPS](#) [SEASONAL PICKUPS](#) [ULTIMATE SPRING CLEANING GUIDE](#) [GET YOUR FREE QUOTE](#)

# JUNK REMOVAL & RECYCLING SERVICES

Let us haul away all your clutter & remove your stress!

College Hunks Hauling Junk® provides Junk Removal & Recycling solutions for your home, office & beyond.

Trust College Hunks Hauling Junk® when you need:

- Junk Removal Pickups At Your Home or Apartment
- Junk Removal Pickups At Your Office or Workspace

Whether you're preparing for an upcoming move, decluttering your home or cleaning out your office, we will haul away your mountain of junk or even remove a single heavy item

We'll sort, load, haul, recycle, donate and dispose of every last item that needs to go. The only hand you need to lend is the one that waves goodbye to the clutter!



## STEP 1

Select Your Service(s)

[LOCAL MOVERS](#)

[JUNK REMOVAL](#)

[DONATION PICKUPS](#)

[PROFESSIONAL PACKING](#)

\*Select all services that apply

## Most Requested Junk Removal Services

Click on one of the links below for more information on our most requested junk removal services:

- Appliance Recycling
- Furniture Removal
- Mattress Disposal / Mattress Removal
- Electronics Recycling
- Hot Tub Removal
- Metal Recycling - Scrap Metal Pick Up
- Garage Cleanup, Attic Cleanup and Basement Cleanup



## STEP 2

Enter Zip Code

Enter Zip

[CHECK LOCAL AVAILABILITY](#)

**ECO-FRIENDLY JUNK REMOVAL:** We remove ALL non-hazardous items from anywhere on your property and always recycle, donate and dispose of them in the most environmentally friendly manner available to us.

What separates College Hunks Hauling Junk® from a run-of-the-mill junk hauler?

We'll do whatever it takes to ensure your experience with us is 100% stress-free from start to finish.

Tens of thousands of homeowners, real estate agents and other service professionals use our junk removal service for everything from the disposal of furniture, appliances and mattresses to full home clean-outs and heavy debris removal.

Not only is every clean-cut member of our team professionally trained, we're also fully licensed, bonded and insured. Our teams can remove all your unwanted items from where they are right now. Don't waste your time sorting and lugging items to the curb, risking fines and citations from the city, all in the hopes that someone may stop and take your old stuff.

*There's no project too big or too small for College Hunks!*

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[HOME](#) [JUNK REMOVAL](#) [HOME PICKUPS](#) [FURNITURE REMOVAL](#)

[HOME PICKUPS](#) [OFFICE PICKUPS](#) [SEASONAL PICKUPS](#) [ULTIMATE SPRING CLEANING GUIDE](#) [GET YOUR FREE QUOTE](#)

# FURNITURE REMOVAL | PICKUP SERVICE

## Furniture Removal - Make Space for New Furniture

Whether you have just one piece of furniture or an entire house full of old furniture and belongings to be donated and disposed, you can count on College Hunks Hauling Junk® to handle your furniture removal quick, fast and stress-free!

At College Hunks Hauling Junk®, we'll remove your old furniture quickly and efficiently. As a part of our furniture removal service, we provide you with two, clean-cut College Hunks who will remove furniture from anywhere on your property,

They'll also remove your stress by going above and beyond what you'd expect from a typical furniture removal company.

Our professionally trained HUNKS will carry, remove, recycling and donate your old dressers, cabinets, couches, chairs and other pieces of furniture. It's all part of our *100% Stress-Free Furniture Removal Service!*

Schedule Online: Select your services and enter your zip code to the right, then click the "Check Local Availability" button. You may also click [here](#) to proceed directly to our online scheduling tool.

## Give your old furniture a second life...

College Hunks team members understand that, just because you're getting rid of your furniture, doesn't necessarily mean you want it to be damaged and disposed of permanently. That's why, at College Hunks Hauling Junk®, we go out of our way to give your belongings a second life.

Since we're partnered with many local charities, chances are good that your furniture and belongings will receive a second life. Whether we're able to donate the furniture or it needs to be recycled, we *guarantee we will do our absolute best* to ensure that your sofa, chair, desk, table or other furniture is handled with respect and given a second life of some sort.

## 100% Stress-Free Furniture Removal Service

- **NO PRESSURE:** You always receive a free, no-obligation estimate.
- **PEACE OF MIND:** You'll be able to breathe easy knowing that every College Hunks team member is professionally trained, in addition to being fully licensed, bonded and insured.
- **LAST MINUTE MIRACLES:** Even when you need help quickly, our Priority Same Day Service and Next Day service options mean that we can take care of what you need, even at the last minute in most cases.
- **ECO-FRIENDLY:** Take pride in knowing you're doing your part to help the Earth. College Hunks Hauling Junk® recycles or donates over 70% of everything we haul, distinguishing us as the industry's true leader in eco-friendly disposal.
- **RELAX & SMILE:** You'll be all smiles because College Hunks Hauling Junk is sure to deliver the most courteous, efficient, friendly and stress-free service you've ever experienced!

Some of the types of furniture we can remove include:

See the big list of items we remove, donate and recycle!



### STEP 1

Select Your Service(s)

LOCAL MOVERS

JUNK REMOVAL

DONATION PICKUPS

PROFESSIONAL PACKING

\*Select all services that apply

### STEP 2

Enter Zip Code

Enter Zip

CHECK LOCAL AVAILABILITY

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LOCATIONS | FRANCHISE OPPORTUNITIES

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HOME JUNK REMOVAL HOME PICKUPS MATTRESS REMOVAL

HOME PICKUPS OFFICE PICKUPS SEASONAL PICKUPS ULTIMATE SPRING CLEANING GUIDE GET YOUR FREE QUOTE

MATTRESS DISPOSAL AND REMOVAL

**Mattress Disposal | Remove & Recycle Old Mattresses**

Have an old mattress that needs to be removed from your home? Don't struggle with stairs, fight hallways and nervously drive for miles with it tied to the roof of your car. Instead, call College Hunks Hauling Junk.

When you schedule our mattress disposal service, WE do all the heavy lifting and difficult maneuvering for you!

**Sleep Easy On Your Brand New Mattress!**

Since every College Hunks Hauling Junk team member is fully licensed, bonded, and insured, you have nothing to worry about as we carry your heavy, awkward mattress through your home and out the door.

It's also important to understand that, ever since the bed bug scare swept across the U.S., very few if any donation centers provide mattress disposal options, even if they're in seemingly great condition. College Hunks Hauling Junk will make sure your mattress is recycled or disposed of in the most eco-friendly manner available.

**Features of Our Stress-Free Mattress Disposal Service**

- **NO PRESSURE:** You always receive a free, no-obligation mattress disposal estimate.
- **PEACE OF MIND:** You'll be able to breathe easy knowing that every College Hunks team member is professionally trained, in addition to being fully licensed, bonded and insured
- **LAST MINUTE MIRACLES:** Even when you need help quickly, our Priority Same Day and Next Day service options mean that we can take care of what you need, even at the last minute in most cases.
- **ECO-FRIENDLY:** Take pride in knowing you're doing your part to help the Earth. College Hunks Hauling Junk® recycles or donates over 70% of everything we haul, distinguishing us as the industry's true leader in eco-friendly disposal.
- **RELAX & SMILE:** You'll be all smiles because the HUNKS are sure to deliver the most courteous, efficient, friendly and stress-free service you've ever experienced!



**STEP 1**

Select Your Service(s)

LOCAL MOVERS

JUNK REMOVAL

DONATION PICKUPS

PROFESSIONAL PACKING

\*Select all services that apply

**STEP 2**

Enter Zip Code

Enter Zip

CHECK LOCAL AVAILABILITY

Call us today at 1-888-689-5999 or schedule your free estimate online. It's easy as 1,2,3!

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HOME JUNK REMOVAL HOME PICKUPS GARAGE CLEANUP

HOME PICKUPS OFFICE PICKUPS SEASONAL PICKUPS ULTIMATE SPRING CLEANING GUIDE GET YOUR FREE QUOTE

# GARAGE CLEANING - CLEANUP & REMOVAL

## Garage Cleaning - Garage Cleanup & Removal Service

When you book College Hunks Hauling Junk for your garage cleaning project, our professionally trained HUNKS will handle all the sorting, labor, loading, hauling and proper disposal, recycling or donating. We'll cleanup your garage or port space and rid you of clutter so that you can finally park your car where it belongs.

### Say goodbye to your stress...

Whether you've just got a few items that need to go or your garage is so full of junk it's about to burst at the seams, College Hunks can help. Just give us a call or book online today for a stress-free garage cleaning experience!

Schedule Online: Select your services and enter your zip code to the right, then click the "Check Local Availability" button. You may also click [here](#) to proceed directly to our online scheduling tool.

### Benefits of Our Stress-Free Service

Below are even more reasons why College Hunks Hauling Junk are your best choice to cleanup your garage:

- **NO PRESSURE:** You always receive a **free, no-obligation estimate.**
- **PEACE OF MIND:** You'll be able to breathe easy knowing that every College Hunks team member is **professionally trained**, in addition to being **fully licensed, bonded and insured.**
- **LAST MINUTE MIRACLES:** Even when you need help quickly, our **Priority Same Day** and **Next Day** service options mean that we can take care of what you need, even at the last minute in most cases.
- **ECO-FRIENDLY:** Take pride in knowing you're doing your part to help the Earth. College Hunks Hauling Junk® **recycles or donates over 70%** of everything we haul, distinguishing us as the industry's true leader in **eco-friendly disposal.**
- **RELAX & SMILE:** You'll be all smiles because the HUNKS are sure to deliver the most **courteous, efficient, friendly and stress-free service** you've ever experienced!



## STEP 1

Select Your Service(s)

LOCAL MOVERS

JUNK REMOVAL

DONATION PICKUPS

PROFESSIONAL PACKING

\*Select all services that apply

## STEP 2

Enter Zip Code

Enter Zip

CHECK LOCAL AVAILABILITY

Call us today at 1-888-689-5999 or schedule your free estimate online. It's easy as 1,2,3!

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HOME JUNK REMOVAL HOME PICKUPS MORE REMOVAL SERVICES ATTIC CLEANOUT

HOME PICKUPS | OFFICE PICKUPS SEASONAL PICKUPS ULTIMATE SPRING CLEANING GUIDE GET YOUR FREE QUOTE

# ATTIC & CRAWL SPACE CLEANOUTS

## It's time to clean out your attic clutter...

Whether you've got boxes, bags, bicycles or any other types of junk in your attic, College Hunks Hauling Junk is your best choice for safe removal and eco-friendly disposal.

## How College Hunks Hauling Junk Can Help

No matter what you've got in the attic, it can be difficult to lug it down the stairs. The professionally trained teams at College Hunks Hauling Junk are fully licensed, bonded and insured, though, so you'll never have anything to worry about while we're sorting, carrying, loading, hauling or disposing of your no-longer-needed items.

Our clean-cut, friendly teams will go above and beyond typical "customer service" to truly "WOW" you with quick, efficient junk removal services. The choice is clear, so give us a call or book online today!

Schedule Online: Select your services and enter your zip code to the right, then click the "Check Local Availability" button. You may also click here to proceed directly to our online scheduling tool.

## Benefits Of Our Stress-Free Service

Here are even more reasons why College Hunks is the right choice for the job:

- **NO PRESSURE:** You always receive a free, no-obligation estimate.
- **PEACE OF MIND:** You'll be able to breathe easy knowing that every College Hunks team member is professionally trained, in addition to being fully licensed, bonded and insured.
- **LAST MINUTE MIRACLES:** Even when you need help quickly, our Priority Same Day and Next Day service options mean that we can take care of what you need, even at the last minute in most cases.
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- **RELAX & SMILE:** You'll be all smiles because the HUNKS are sure to deliver the most courteous, efficient, friendly and stress-free service you've ever experienced!



## STEP 1

Select Your Service(s)

LOCAL MOVERS

JUNK REMOVAL

DONATION PICKUPS

PROFESSIONAL PACKING

\*Select all services that apply

## STEP 2

Enter Zip Code

Enter Zip

CHECK LOCAL AVAILABILITY

Call us today at 1-888-689-5999 or schedule your free estimate online. It's easy as 1,2,3!

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HOME PICKUPS OFFICE PICKUPS SEASONAL PICKUPS ULTIMATE SPRING CLEANING GUIDE GET YOUR FREE QUOTE

# BASEMENT CLEANOUT SERVICE

Don't let that junk in the basement weigh you down...

College Hunks Hauling Junk is the stress-free solution for all your basement cleanout and cleanup needs. Our clean-cut, friendly HUNKS will "WOW" you with amazing client service!

Whether you've got outdated exercise equipment, heavy furniture, old appliances or other underground trash and treasure, don't struggle up the stairs and fight narrow hallways yourself. Instead, just call in a little HUNK help!

At College Hunks Hauling Junk, our professionally trained teams are fully licensed, bonded and insured to handle even the biggest basement cleanouts. We'll sort, remove, load, haul and properly dispose of every last item cluttering up your basement to leave you 100% stress-free!

Schedule Online: Select your services and enter your zip code to the right, then click the "Check Local Availability" button. You may also click here to proceed directly to our online scheduling tool.

## Benefits of Our Stress-Free Basement Cleanout Service

Here are even more ways College Hunks Hauling Junk will keep you stress-free during your basement cleanout:

- **NO PRESSURE:** You always receive a free, no-obligation estimate.
- **PEACE OF MIND:** You'll be able to breathe easy knowing that every College Hunks team member is professionally trained, in addition to being fully licensed, bonded and insured.
- **LAST MINUTE MIRACLES:** Even when you need help quickly, our Priority Same Day and Next Day service options mean that we can take care of what you need, even at the last minute in most cases.
- **ECO-FRIENDLY:** Take pride in knowing you're doing your part to help the Earth. College Hunks Hauling Junk® recycles or donates over 70% of everything we haul, distinguishing us as the industry's true leader in eco-friendly disposal.
- **RELAX & SMILE:** You'll be all smiles because the HUNKS are sure to deliver the most courteous, efficient, friendly and stress-free service you've ever experienced!

Call us today at 1-888-689-5999 or schedule your free estimate online. It's easy as 1,2,3!



### STEP 1

Select Your Service(s)

LOCAL MOVERS

JUNK REMOVAL

DONATION PICKUPS

PROFESSIONAL PACKING

\*Select all services that apply

### STEP 2

Enter Zip Code

Enter Zip

CHECK LOCAL AVAILABILITY

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HOME JUNK REMOVAL HOME PICKUPS MORE REMOVAL SERVICES STORAGE UNIT CLEANOUT

HOME PICKUPS OFFICE PICKUPS SEASONAL PICKUPS ULTIMATE SPRING CLEANING GUIDE GET YOUR FREE QUOTE

# STORAGE UNIT CLEANOUT SERVICE

## Fast & Easy Storage Unit Cleanouts

If you need your storage unit cleaned out and are under a deadline, call College Hunks Hauling Junk today! Our courteous, professional teams will handle all of your items with care and work quickly and efficiently to clear out your belongings in no time at all!

## Save Over \$2000 By Cleaning Out Your Storage Unit...

We understand that our clients are trying to find ways to cut costs and save money on their monthly bills. Consider this: If you are currently paying \$170 a month to store items you no longer use, you can save \$2000 in a single year by clearing out those items and terminating your storage rental contract.

College Hunks' full service junk removal is your best option for removing unwanted items from storage. Your respectful College Hunks Hauling Junk team will go above and beyond to give you the friendliest, most stress-free service you've ever experienced.

On top of providing the best client-care in the industry, we handle all the labor, sorting, loading and hauling. We're able to transport the items removed from storage to another location or to the proper donation or recycling centers, depending on your particular situation.

Schedule Online: Select your services and enter your zip code to the right, then click the "Check Local Availability" button. You may also click here to proceed directly to our online scheduling tool.

## Benefits Of Your Stress-Free Storage Unit Cleanout

Here are even more reasons to choose College Hunks Hauling Junk for your storage unit cleanout:

- **NO PRESSURE:** You always receive a free, no-obligation estimate.
- **PEACE OF MIND:** You'll be able to breathe easy knowing that every College Hunks team member is professionally trained, in addition to being fully licensed, bonded and insured.
- **LAST MINUTE MIRACLES:** Even when you need help quickly, our Priority Same Day and Next Day service options mean that we can take care of what you need, even at the last minute in most cases.
- **ECO-FRIENDLY:** Take pride in knowing you're doing your part to help the Earth. College Hunks Hauling Junk® recycles or donates over 70% of everything we haul, distinguishing us as the industry's true leader in eco-friendly disposal.
- **RELAX & SMILE:** You'll be all smiles because the HUNKS are sure to deliver the most courteous, efficient, friendly and stress-free service you've ever experienced!



### STEP 1

Select Your Service(s)

LOCAL MOVERS

JUNK REMOVAL

DONATION PICKUPS

PROFESSIONAL PACKING

\*Select all services that apply

### STEP 2

Enter Zip Code

Enter Zip

CHECK LOCAL AVAILABILITY

Call us today at 1-888-689-5999 or schedule your free estimate online. It's easy as 1,2,3!

EXHIBIT PAGE 9 OF 9

4/13/2016

ORIGINAL



COLLEGE HUNKS



HAULING JUNK®

The University of Stress-Free Service

**Less Junk = Less Stress**

- Furniture & Appliance Removal Labor
- Donation Pick-Ups
- Single Item or Complete Cleanout
- Residential or Commercial
- Moving and Labor Services Also Available
- Sorting, Loading, Labor, and Removal

**You just point.  
We'll do all the work!**

**Call 800-836-4791**

or book online at [CollegeHunks.com](http://CollegeHunks.com)  
Free, no-obligation estimates!

Call today for a free estimate or to schedule a pick-up.



**\$10 OFF**

**YOUR NEXT SERVICE\***

\*Cannot be used in conjunction with any other special offers.

\*For solid waste disposal, recyclables at each side pick-up, contact your local waste management company.

**MERRILL O'SULLIVAN, LLP**

ATTORNEYS AT LAW  
805 SW INDUSTRIAL WAY, SUITE 5  
BEND, OR 97702

# **ADDENDUM 3**

**4/18/16**

**Merrill O'Sullivan**

**Representing**

**Bend Garbage Company dba  
Bend Garbage & Recycling;**

**High County Enterprises, LLC dba High  
Country Disposal;**

**LaPine Disposal & Recycling, Inc. dba  
Wilderness Garbage & Recycling Service;**

**Deschutes Recycling, LLC**

**BBC Management, LLC, dba Mid-Oregon  
Recycling;**

**Deschutes Transfer Company**

*MERRILL O'SULLIVAN, LLP*  
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lawfirm@merrill-osullivan.com

TERRENCE B. O'SULLIVAN  
teny@merrill-osullivan.com

JANEL GILLIHAN  
Legal Assistant

**VIA EMAIL AND HAND DELIVERY**

April 18, 2016

JOHN E. LAHERTY  
OFFICE OF DESCHUTES COUNTY COUNSEL  
1300 NW WALL STREET, SUITE 205  
BEND, OR 97703

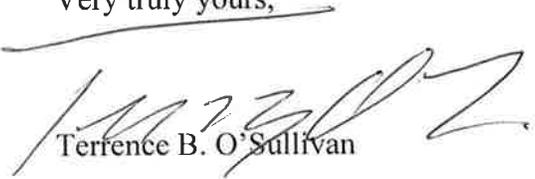
**Re: College Hunks Hauling Junk  
Application for Exemption**

Dear John:

In today's work session, two of the Board members expressed some confusion over the role, if any, the cities played in the County franchise system. As we have discussed, each franchise stands on its own under the ordinance of the franchising municipality. The only blurring of the lines is a series of intergovernmental agreements between the County and the four cities dealing with disposal. As noted in my earlier letter, granting of the requested exemption will place CHHJ outside the regulated system created in part by those agreements.

Each of the potentially impacted cities has an ordinance section dealing with exemptions. Copies of relevant ordinance sections are attached. Notably, the City of Bend has no exemption process. It should also be noted that the cities of Redmond, Sisters and LaPine prohibit the advertising of collection service by unfranchised entities.

Very truly yours,



Terrence B. O'Sullivan

Exhibits (relevant ordinance sections for Bend, La Pine, Redmond and Sisters)

- C: Bend Garbage & Recycling (via email)
- High Country Disposal (via email)
- La Pine Disposal & Recycling Service (via email)
- Deschutes Recycling (via email)
- BBC Management (via email)
- Jeff Eager (via email)
- Patrick Cougill (via email)

EXHIBIT 1 - BEND

**11.16.040 Persons and Practices Exempt from Franchise.** Revised 8/15

Nothing in this chapter requires a franchise for the following businesses or practices:

- A. The collection, transportation and reuse of repairable or cleanable discards by a private charitable organization regularly engaged in such business or activity.
- B. The collection, transportation and reuse or recycling of totally source separated materials or operation of a collection center for totally source separated materials by a religious, charitable, benevolent or fraternal organization which organization was not organized or operated for any solid waste service or management purpose and which organization is using the activity for fund raising.
- C. The collection, transportation or redemption of returnable beverage containers under ORS Chapter 459A.
- D. The generator or producer who transports and disposes of waste created as an incidental part of regularly carrying on the business or service of licensed auto wrecking, demolition, land clearing, construction, gardening or landscaping; street sweeping, auto body recovery, or septic tank pumping or sludge collection. Janitorial service does not include cleanup of accumulated or stored wastes as a stand-alone service.
- E. The transportation by a person of solid waste generated or produced by such person to a disposal site, resource recovery site or market. The transportation by a landlord of residential property of solid waste generated or produced by tenants or occupants to a disposal site, resource recovery site or market.
- F. The purchase of totally source separated solid waste for fair market value.
- G. The providing of service to a State or Federal agency under written contract with such agency.
- H. The providing of service for hazardous wastes conditionally exempt under Oregon Environmental Quality Commission rules.
- I. The burning of clean combustible waste products (wood, paper) in a residential fireplace, wood stove, or furnace. [Ord. NS-2246, 2015; Ord. NS-1272, 1980]

- (c) "Recycling," which means any process by which solid waste materials are transformed into new products in such a manner that the original products may lose their identity.
- (d) "Reuse," which means the return of a commodity into the economic stream for use in the same kind of application as before without change in its identity.
- (9) **Service:** The collection, transportation or disposal of or resource recovery from solid waste.
- (10) **Solid waste:** It means all putrescible and non-putrescible wastes, including, but not limited to garbage, rubbish, refuse, ashes, waste paper and cardboard; sewage sludge, septic tank and cesspool pumpings or other sludge; commercial, industrial, demolition and construction wastes; discarded or abandoned vehicles or parts thereof; discarded home and industrial appliances; manure, vegetable or animal solid and semisolid wastes, dead animals, infectious waste as defined in ORS 459.386 and other wastes; but the terms does not include:
  - (a) Hazardous wastes as defined in ORS 466.005.
  - (b) Materials used for fertilizer or for other productive purposes or which are salvageable as such materials are used on land in agricultural operations and the growing or harvesting of crops and the raising of animals.
- (11) **Solid Waste Management:** The prevention of or reduction of solid waste; management of service; and facilities and equipment necessary or convenient to such activities.
- (12) **Waste:** Material that is no longer directly usable by the source, generator or producer of the material, which material is to be disposed of or to be resource recovered by another person.
  - (a) The fact that all or any part of the material may have value and thus be recovered does not remove them from this definition.
  - (b) The fact that the source, generator or producer of materials has separated or segregated such material from other waste does not remove the materials from this definition.

**DIVISION II. FRANCHISE AND EXEMPTIONS**

**Section 2A. Persons and Practices Exempt from Franchise.** Nothing in this ordinance requires a franchise from the following persons for the following businesses or practices:

- (1) The collection, transportation and reuse of repairable or cleanable discards by a private charitable organization regularly engaged in such

business or activity, including, without limitation, Salvation Army, St. Vincent de Paul, Goodwill and similar organizations.

- (2) The collection, transportation and reuse or recycling of totally source separated materials or operation of a collection center for totally source separated materials by a religious, charitable, benevolent or fraternal organization which organization was not organized for any solid waste management purpose and which organization is using the activity for fundraising; including, without limitation, scouts and churches.
- (3) The collection, transportation or redemption of returnable beverage containers under ORS Chapter 459 and 459A and that portion thereof commonly known as the "Bottle Bill."
- (4) The generator or producer who transports and disposes of waste created as an incidental part of regularly carrying on the business or service of auto wrecking, to the extent licensed by the State of Oregon; demolition, land clearing or construction; janitorial service; gardening, park maintenance or landscaping service; street sweeping; auto body recovery; or septic tank pumping or sludge collection. "Janitorial Service" does not include cleanup of accumulated or stored wastes.
- (5) The transportation by a person of solid waste generated or produced by such person to a disposal site, resource recovery site or market. In the case of non-owner occupied property, the waste is generated or produced and is owned by the occupant and not by the landlord, property owner, or association of property owners, or the agent of such landlord, property owner or association.
- (6) The purchase of totally source separated solid waste for fair market value.
- (7) The providing of service to a state or Federal agency under written contract with such agency; provided, however, that the provider shall apply for a franchise for that service only, shall pay the franchise fee on such service; shall comply with all requirements imposed on the franchisee by this ordinance and shall, unless the written contract with such agency provides otherwise, charge the rates and adhere to the terms of service imposed on the franchisee by this ordinance and attached schedules.
- (8) The providing of service for hazardous wastes.
- (9) Any other practice, business or activity which is withdrawn by the Council after public hearing thereon and upon a resolution and order finding that withdrawal has no substantial impact on service, consumer rates or the purposes stated in Section 1B of this ordinance.

**Section 2B. Practices Prohibited Without a Franchise.** Unless exempted by Section 2A or franchised pursuant to Section 2C of this ordinance, no person shall:

EXHIBIT 2

- (1) Solicit customers for service; or
- (2) Advertise the providing of service; or
- (3) Provide service in the City.

**Section 2C. Grant of Exclusive Franchise.** There is hereby granted to La Pine Disposal, Inc., an Oregon corporation, the exclusive right, privilege and franchise to provide service within the city limits as of date of this ordinance and any area that may hereafter be annexed to the City and, for that purpose, to utilize the streets and facilities of the City.

**Section 2D. Franchise Term.** The rights, privileges and franchise herein granted shall begin on the date adopted by Council and shall be considered as a continuing seven year franchise. That is, beginning on January 1 of each year, the franchise will be considered renewed for an additional one (1) year term, unless at least thirty (30) days prior to January 1 of any year the Council shall notify the franchisee in writing of intent to terminate the franchise. Upon the giving of such notice of termination, the franchisee shall have a franchise which will terminate six (6) years from the date of the notice of termination. The Council may later extend the term or reinstate continuing renewal upon mutual agreement with the franchisee. Nothing in this section restricts the Council from suspending, modifying or revoking the franchise for cause pursuant to Section 2H of this ordinance.

**Section 2E. Franchise Fee.** In consideration of this franchise, the franchisee shall pay to the City five percent (5%) of gross revenues received by the franchisee from service provided pursuant to this ordinance.

**Section 2F. Franchisee Responsibility:**

- (1) The Franchisee shall:
  - (a) Dispose of solid waste at a site owned and/or operated by Deschutes County in compliance with ORS Chapter 459 and 459A and with this ordinance. Infectious Waste as defined by ORS 459.386; and Recyclable Material as defined by ORS 459.005(19), separated at the source or by franchisee and held for resale by the franchisee, need not be disposed of at a site owned and/or operated by Deschutes County, provided it is disposed of in compliance with all applicable laws, rules and regulations.
  - (b) Provide and keep in force public liability insurance in the amount of not less than \$500,000 for injury to a single person, \$500,000 to a group of persons and \$100,000 property damage, all relating to a single occurrence, which shall be evidenced by a certificate of insurance filed with the City Recorder.

# EXHIBIT 3 - Redmond

- (c) "Recycling," which means any process by which solid waste materials are transformed into new products in such a manner that the original products may lose their identity.
- (d) "Reuse," which means the return of a commodity into the economic stream for use in the same kind of application as before without change in its identity.
- (9) Service: The collection, transportation or disposal of or resource recovery from solid waste.
- (10) Solid waste: it means all putrescible and nonputrescible wastes, including but not limited to garbage, rubbish, refuse, ashes, waste paper and cardboard; sewage sludge, septic tank and cesspool pumpings or other sludge; commercial, industrial, demolition and construction wastes; discarded or abandoned vehicles or parts thereof; discarded home and industrial appliances; manure, vegetable or animal solid and semisolid wastes, dead animals, infectious waste as defined in ORS 459.386 and other wastes; but the term does not include:
- (a) Hazardous wastes as defined in ORS 466.005.
- (b) Materials used for fertilizer or for other productive purposes or which are salvageable as such materials are used on land in agricultural operations and the growing or harvesting of crops and the raising of animals.
- (11) Solid Waste Management: The prevention of or reduction of solid waste; management of service; and, facilities and equipment necessary or convenient to such activities.
- (12) Waste: Material that is no longer directly useable by the source, generator or producer of the material, which material is to be disposed of or to be resource recovered by another person.
- (a) The fact that all or any part of the material may have value and thus be recovered does not remove them from this definition.
- (b) The fact that the source, generator or producer of materials has separated or segregated such material from other waste does not remove the materials from this definition.

## DIVISION II. FRANCHISE AND EXEMPTIONS

**Section 2A. Persons and Practices Exempt from Franchise.** Nothing in this ordinance requires a franchise from the following persons for the following businesses or practices:

- (1) The collection, transportation and reuse of repairable or cleanable discards by a private charitable organization regularly engaged in such business or activity including, without limitation, Salvation Army, St. Vincent De Paul, Goodwill and similar organizations.

- (2) The collection, transportation and reuse or recycling of totally source separated materials or operation of a collection center for totally source separated materials by a religious, charitable, benevolent or fraternal organization which organization was not organized for any solid waste management purpose and which organization is using the activity for fund raising; including, without limitation, scouts and churches.
- (3) The collection, transportation or redemption of returnable beverage containers under ORS Chapter 459 and 459A and that portion thereof commonly known as the "Bottle Bill."
- (4) The generator or producer who transports and disposes of waste created as an incidental part of regularly carrying on the business or service of auto wrecking, to the extent licensed by the State of Oregon; demolition, land clearing or construction; janitorial service; gardening, park maintenance or landscaping service; street sweeping; auto body recovery; or septic tank pumping or sludge collection. "Janitorial Service" does not include cleanup of accumulated or stored wastes.
- (5) The transportation by a person of solid waste generated or produced by such person to a disposal site, resource recovery site or market. In the case of non-owner occupied property, the waste is generated or produced and is owned by the occupant and not by the landlord, property owner, or association of property owners, or the agent of such landlord, property owner or association.
- (6) The purchase of totally source separated solid waste for fair market value.
- (7) The providing of service to a state or federal agency under written contract with such agency, provided, however, that the provider shall apply for a franchise for that service only, shall pay the franchise fee on such service; shall comply with all requirements imposed on the franchisee by this ordinance and shall, unless the written contract with such agency provides otherwise, charge the rates and adhere to the terms of service imposed on the franchisee by this ordinance and attached schedules.
- (8) The providing of service for hazardous wastes.
- (9) Any other practice, business or activity which is withdrawn by the Council after public hearing thereon and upon a resolution and order finding that withdrawal has no substantial impact on service, consumer rates or the purposes stated in Section 1B of this ordinance.

**Section 2B. Practices Prohibited Without a Franchise.** Unless exempted by Section 2A or franchised pursuant to Section 2C of this ordinance, no person shall:

- (1) Solicit customers for service; or
- (2) Advertise the providing of service; or
- (3) Provide service in the City.

# EXHIBIT 4 - Sisters

## CITY OF SISTERS ORDINANCE ORDINANCE NO. 310

**AN ORDINANCE RELATING TO SOLID WASTE MANAGEMENT IN THE CITY OF SISTERS, OREGON, INCLUDING, WITHOUT LIMITATION, GRANTING TO HIGH COUNTRY ENTERPRISES, LLC, AN OREGON LIMITED LIABILITY COMPANY, A FRANCHISE TO COLLECT, TRANSPORT OR TRANSFER SOLID WASTE OVER AND UPON CITY STREETS AND RECOVER MATERIALS OR ENERGY FROM SOLID WASTES GENERATED OR PRODUCED IN THE CITY AND DECLARING AN EMERGENCY.**

**Whereas: The City of Sisters has annexed into the City certain land that was formerly part of the City Urban Growth Boundary, and**

**Whereas: The garbage collection services within the area annexed to the City of Sisters were subject to a franchise agreement between Deschutes County and High Country Enterprises, and that this franchise is subject to the provisions of the Deschutes County Code and Oregon Revised Statutes; and**

**Whereas: High Country Enterprises and its predecessor in interest have provided collection services within the City of Sisters since prior to June 1, 1983; and**

**Whereas: High Country Enterprises has agreed to immediately relinquish its right to continue to provide collection service in annexed area and will forego monetary compensation in exchange for a franchise equal in term to the current county franchise term granting it the right to conduct drop box service and any other services not regularly provided by the City of Sisters;**

**Now, therefore,**

**THE CITY OF SISTERS, OREGON, DOES ORDAIN AS FOLLOWS:**

**SECTION 1:**

**DIVISION I. FRANCHISE:**

**Section 1A. Persons and Practices Exempt from Franchise.**

Nothing in this ordinance requires a franchise from the following persons for the following businesses or practices:

- (1) The collection, transportation and reuse of repairable or cleanable discards by a private charitable organization regularly engaged in such business or activity including, without limitation, Salvation Army, St. Vincent De Paul, Goodwill and similar organizations.
- (2) The collection, transportation and reuse or recycling of totally source separated materials or operation of a collection center for totally source separated materials by a religious, charitable, benevolent or fraternal organization which organization was not organized for any solid waste management purpose and which organization is using the activity for fund raising, including, without limitation, Scouts and churches.

- (3) The collection, transportation or redemption of returnable beverage containers under ORS Chapter 459 and 459A and that portion thereof commonly known as the "Bottle Bill."
- (4) The generator or producer who transports and disposes of waste created as an incidental part of regularly carrying on the business or service of auto wrecking, to the extent licensed by the State of Oregon; demolition, land clearing or construction; janitorial service; gardening, park maintenance or landscaping service; street sweeping; auto body recovery; or septic tank pumping or sludge collection. "Janitorial Service" does not include cleanup of accumulated or stored wastes.
- (5) The transportation by a person of solid waste generated or produced by such person to a disposal site, resource recovery site or market. In the case of non-owner occupied property, the waste is generated or produced and is owned by the occupant and not by the landlord, property owner, or association of property owners, or the agent of such landlord, property owner or association.
- (6) The purchase of totally source separated solid waste for fair market value.
- (7) The providing of service to a state or federal agency under written contract with such agency, provided, however, that the provider shall apply for a franchise for that service only, shall pay the franchise fee on such service; shall comply with all requirements imposed on the franchisee by this ordinance and shall, unless the written contract with such agency provides otherwise, charge the rates and adhere to the terms of service imposed on the franchisee by this ordinance and attached schedules.
- (8) The providing of service for hazardous wastes.
- (9) Any other practice, business or activity which is withdrawn by the Council after public hearing thereon and upon a resolution and order finding that withdrawal has no substantial impact on service, consumer rates or the purposes stated in Section 1B of this ordinance. A copy of any such order shall be attached hereto, marked "Exhibit C" and thereby incorporated in this ordinance.

**Section 1B. Practices Prohibited Without A Franchise.** Unless exempted by Section 1A or franchised pursuant to Section 1C of this ordinance, no person shall:

- (1) Solicit customers for garbage collection service; or
- (2) Advertise the providing of such service; or
- (3) Provide such service in the City.

**Section 1C. Grant of Franchise.** There is hereby granted to High Country Enterprises, LLC, an Oregon limited liability company, the right, privilege and franchise to provide the following service within the city limits as of the date of this ordinance and any area that may hereafter be annexed to the City and, for that purpose, to utilize the streets and facilities of the City:

- (1) Drop box service;

EXHIBIT 4  
PAGE 2 OF 2

**ADDENDUM 4**

**5/2/16**

**Merrill O'Sullivan**

**Representing**

**Bend Garbage Company dba  
Bend Garbage & Recycling;**

**High County Enterprises, LLC dba High  
Country Disposal;**

**LaPine Disposal & Recycling, Inc. dba  
Wilderness Garbage & Recycling Service;**

**Deschutes Recycling, LLC**

**BBC Management, LLC, dba Mid-Oregon  
Recycling;**

**Deschutes Transfer Company**

*MERRILL O'SULLIVAN, LLP*  
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lawfirm@merrill-osullivan.com

TERRENCE B. O'SULLIVAN  
tery@merrill-osullivan.com

JANEL GILLIHAN  
Legal Assistant

**VIA HAND DELIVERY**

May 2, 2016

JOHN E. LAHERTY  
OFFICE OF DESCHUTES COUNTY COUNSEL  
1300 NW WALL STREET, SUITE 205  
BEND, OR 97703

**Re: College Hunks Hauling Junk  
Application for Exemption**

Dear John:

At the risk of burying you with paper, there is an issue not previously addressed which merits comment. In both the Application for Exemption<sup>1</sup> and its promotional materials (See **Exhibit 1**), CHHJ tacitly represents that the sorting and loading of solid waste and recyclables are services not provided by the franchised service providers. The facts are directly contrary to that representation.

1. **Applicable Ordinances.** The Deschutes County Solid Waste Ordinance makes specific provision for bulk collection by providing rates based on both volume and number of laborers. The City of Bend ordinance contains similar terms. The applicable ordinances of Sisters and Redmond both contain specific bulk collection rates.
2. **Franchisee Services.** For years, BGC and High Country have advertised and performed bulk collection services. The following illustrative promotional materials are attached:

**Bend Garbage Company, Inc. (Exhibit 2)**

- (a) Summer 2008 Curbside News excerpt.
- (b) Fall 2008 Curbside News excerpt.
- (c) Summer 2009 Curbside News excerpt.
- (d) Spring 2016 Curbside News excerpt.
- (e) Construction Cleanup Services Brochure.
- (f) February 2015 Junk Removal Flyer.
- (g) January 2016 Junk Removal Flyer.
- (h) October 2009 Cascade Business News Advertisement.
- (i) October 2012 Cascade Business News Advertisement.
- (j) October 2015 Cascade Business News Advertisement.
- (k) 2012 and 2015 Phone Directory Listings.
- (l) Statements from Customer Billings.
- (m) Website excerpts.

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<sup>1</sup> "The concierge services which are offered by CHHJ are services which customers need and cannot obtain through the current franchisee without having to coordinate with various individuals and customers." Application, Paragraph 1, Page 2.

**High Country Disposal (Exhibit 3)**

- (a) Fall 2010 Curbside News.
- (b) Summer 2012 Curbside News.
- (c) Summer 2013 Curbside News.
- (d) Website page 2008 – January 2016.
- (e) Current Website page.
- (f) 2015 Redmond Community Guide 2015.
- (g) Redmond Spokesman Advertisement February 2016.
- (h) Redmond Spokesman Advertisement April 2015.
- (i) Sisters Nugget Advertisement November 2014.
- (j) Article May 1, 2013, Sisters Nugget.

All of the services promoted in the above materials are subject to the applicable County and City franchise ordinances. Income derived is subject to applicable franchise fees. Delivery to disposal and recycling sites is part of the regulated system addressed in earlier correspondence.

Very truly yours,



Terrence B. O'Sullivan

Exhibits

- C: Bend Garbage & Recycling (via email)
- High Country Disposal (via email)
- La Pine Disposal & Recycling Service (via email)
- Deschutes Recycling (via email)
- BBC Management (via email)
- Jeff Eager (via email)
- Patrick Cougill (via email)



# EXHIBIT /

(<http://collegehunksfranchise.com>)

Tweet

Like 270

G+1 15

Share

46

## TOP MOVING FRANCHISE AND JUNK HAULING FRANCHISE

RESEARCH COLLEGE HUNKS ([HTTP://COLLEGEHUNKSFRANCHISE.COM/LEARN-COLLEGE-HUNKS/COLLEGE-HUNKS/](http://collegehunksfranchise.com/learn-college-hunks/college-hunks/))

REQUEST FRANCHISE INFO ([HTTP://COLLEGEHUNKSFRANCHISE.COM/REQUEST-FRANCHISE-INFORMATION/](http://collegehunksfranchise.com/request-franchise-information/))

NATIONAL NEWS ([HTTP://COLLEGEHUNKSFRANCHISE.COM/LEARN-COLLEGE-HUNKS/COLLEGE-HUNKS-NEWS/](http://collegehunksfranchise.com/learn-college-hunks/college-hunks-news/))

BLOG ([HTTP://COLLEGEHUNKSFRANCHISE.COM/NEWS-BLOG/](http://collegehunksfranchise.com/news-blog/))



## College Hunks Hauling Junk expands into Bend, Oregon. Meet the owner.

Posted Feb 23rd, 2016

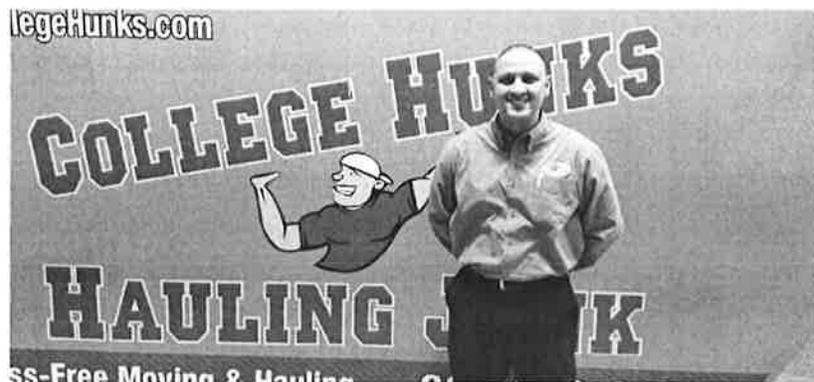
Tweet

Like 79

G+1 0

Share

29



Morgan Parker owns a College Hunks Hauling Junk and Moving Franchise in Bend, Oregon.

### For Franchise Info

Call 866-766-0540 (tel:866-766-0540)

For Consumer Info Call 1-888-689-5999 (1-888-689-5999)

## DOWNLOAD OUR FREE FRANCHISE REPORT

Fill out this form to receive your free College Hunks Franchise Information report.

First Name

EXHIBIT

PAGE 1 OF 4

## Q&A with Morgan Parker, an offshore drilling boat pilot who is planting roots by opening a College Hunks Hauling Junk and Moving franchise

Morgan Parker's career has taken him all over the world. The native Hawaiian studied aeronautics and started out as an airline pilot, then shifted to a different globe-trotting career by becoming a pilot for ultra-deepwater offshore drilling vessels operating off the coast of Nigeria. His job keeps him away from his home in Bend, Oregon, for weeks at a time. Now, he's making another bold move by starting a College Hunks Hauling Junk and Moving franchise in the shadow of Mt. Bachelor.

We spoke with Morgan recently about his newest adventure.

### What were you doing before becoming a College Hunks franchisee?

I'm actually still doing that right now. I run both. I am a dynamic positioning operator at Seadrill Africa Middle East, and what that means is, I'm in charge of positioning of a drill ship offshore, drilling for oil.

### It must be a little bit of a feat to balance both things, isn't it?

Yeah, it is. Setting up, just being that there's so much going on at ramp up, it was pretty intense, but I have a full-time operations manager Casey Azeltine. He's my cousin, and he's been a big help with the operations side while I take care of the business.

### What led you to look into franchising, and how did you decide on College Hunks?

I started looking at franchising because I knew I wanted to start some kind of business on the side and eventually make it my full-time job, but I didn't know what I wanted to do. And I wanted to have a business that had a system already set up, a brand that was recognizable. And so franchising, I think, was the way to go. College Hunks just kind of stood out to me, first with the name, but then I dug a little bit deeper into what they actually do, and their core values and how they run the business. It just was a no-brainer to me that I would fit in, and it would do really well in our area. I live in Bend, Oregon, which is central Oregon, and, as a lot of people know, Oregon is one of the top places that people in the United States are moving to, and Bend is one of the fastest growing areas in Oregon. I thought that a junk removal service, and moving, would be a really big hit in our area.

### Can you elaborate a little more about what impressed you about College Hunks?

Yeah, first of all, the CEOs, Nick (Friedman) and Omar (Soliman). They're so into the business and making it better. And they're open to new ideas, and not set in just one type of operating. They're looking to always improve. That really stood out for me when I met both of them. I was impressed with the support system that we have — not just from the main office, but with all of the other franchisees. I went down to Ft. Lauderdale for business yesterday and I just randomly called up the Ft. Lauderdale owner, and he told me to come on down, and he spent about two hours with me and gave me a bunch of tips and contacts that he uses. The support system, I think, is second to none. When I was looking into the franchise, the guy I was talking to gave me the numbers of a bunch of different franchisees, and when I called them up, they were really helpful and took a lot of time to explain their process in opening up a franchise, and how they liked it, and the support system, how it's been for them and it set me at ease in making the decision to open one up for myself.

Last Name

Phone #

Email

How did you hear about us?

State

Zip

Tell us about yourself

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## CATEGORIES

College Hunks Interviews  
[\(http://collegehunksfranchise.com/hunks-interviews/\)](http://collegehunksfranchise.com/hunks-interviews/)

College Hunks Media Coverage  
[\(http://collegehunksfranchise.com/hunks-media-coverage/\)](http://collegehunksfranchise.com/hunks-media-coverage/)

College Hunks Reviews  
[\(http://collegehunksfranchise.com/hunks-reviews/\)](http://collegehunksfranchise.com/hunks-reviews/)

Featured  
[\(http://collegehunksfranchise.com/\)](http://collegehunksfranchise.com/)

Uncategorized  
[\(http://collegehunksfranchise.com/\)](http://collegehunksfranchise.com/)

## ABOVE AND BEYOND

EXHIBIT 1  
 PAGE 2 OF 4

**What should customers and potential Hunks know about your business?**

Customers should know that we're always looking to go above and beyond with everything we do. We want to WOW the customer. They might be expecting just a junk removal company, but we're not just a junk removal or moving company — we're guys that can actually relate to you and talk to you and be personable. We're going to go in and not just take your junk out, but we're going to make you feel comfortable while we're doing it, and I want them to know that we are fully background checked and vetted, and we're just there to go above and beyond their expectations for a junk hauler and mover.

With the Hunks and Hunkettes, I want them to know that we're a fun place to work. You're going to be treating the truck like your own little business, and so you're in control of selling the job because the jobs aren't sold until you actually sell the job. We're just doing free, no-obligation estimates when we come on site. So they're in charge of selling. They're in charge of marketing. They're in charge of running their own schedule throughout the day, making sure they show up to the jobs on time. It's actually a good opportunity for someone who's interested in running their own business in the future — a good learning opportunity.

**What are your goals for the business? What do you hope to achieve for yourself and the community?**

I want to be known in Central Oregon, and throughout the state, as the preferred junk removal business and mover. That's my goal. Whenever anyone thinks of a situation where they have to get something removed from their house, I want the College Hunks brand to stand out, and for them to know that they can call us for the job. I want to be able to not only have an office in Bend, but I want to spread out and have a couple different offices in our territory, so we can actually saturate the whole territory. For me, in the next few years, I'd like be able to not work in Africa and be able to be home full-time, networking and making sure we're reaching our full potential.



[//cnn-story-shows-college-hunks-moving-junk-hauling-franchise/](http://cnn-story-shows-college-hunks-moving-junk-hauling-franchise/)



[//college-hunks-hauling-junk-franchise-partners-offers-innovative-partnership-goodwill/](http://college-hunks-hauling-junk-franchise-partners-offers-innovative-partnership-goodwill/)

**\$10 BILLION**

The amount Americans spend each year on moving, packing and packaging services

SOURCE: THE AMERICAN MOVING & STORAGE ASSOCIATION

**Can you tell me why your service is needed?**

A lot of the service providers that already exist are people that are advertising on Craigslist, and they might not be licensed and insured or background checked. The only other option for people in our area is to move the things out of their office and homes themselves, to the curb for the disposal



companies to come pick up. But a lot of the people aren't able to move the items from their house to the curb. So I think our service is needed because we're a full-service company that's gonna be able to make their day as stress-free as possible and take anything they need out of their house or office, their attic or basement, and dispose of it in an environmentally-friendly way. We also help the community

EXHIBIT 1  
PAGE 3 OF 4

out by donating primarily to non-profits like Habitat for Humanity, which we work really closely with in Bend. And all of the proceeds from Habitat's sales go helping families out in our community. I think that's a huge plus for our service.



**Can you describe in a little more detail how the headquarters team helped you as you looked into the business and got ready to open?**

The headquarters team was really helpful in getting me to talk to franchisees, and they helped me with the financing part of it. It was pretty much a whole package deal. They made it really easy for me to open up. And then coming down to Tampa for the Discovery Day was another huge plus. I brought my operations manager, and they took us to an operating franchise and sat us down with the manager there and went through his day-to-day operation and got down to the meat and potatoes of what it takes to run a franchise.

**How do you feel about the direction of this brand?**

I feel fantastic about the direction. I think that this company is just in the infant stages of what's possible. I think they're pretty well-known on the East Coast, but not so much on the West Coast, and with how we do business and moving and junk removal combined, I think that there's a lot of potential for what's possible.

**Is there anyone else who helps you manage your business when you are out of town on a drilling job?**

Yes, my spouse. Her is named Jennifer Carignan-Parker, and she's my eyes and ears when I'm in Africa for four weeks at a time, working closely with Casey with the marketing and the budgeting and stuff like that. I do have two children, Siri, who is eight years old, and Slater, and he's five.

Learn more about College Hunks

To learn more about College Hunks Hauling Junk and Moving — such as how we use our consumer website and national call center to radically simplify the business for franchisees — download our free franchise report (<http://collegehunksfranchise.com/request-franchise-information/>) to start a conversation.

Comments are closed

**RECENT FRANCHISE STORIES**



College Hunks Hauling Junk and Moving Enters Fort Lauderdale Market (<http://collegehunksfranchise.com/hunks-hauling-junk-and-moving-fort-lauderdale-market/>)



College Hunks Hauling Junk and Moving Continues Florida Expansion With Sarasota Franchise (<http://collegehunksfranchise.com/hunks-hauling-junk-and-moving-continues-florida-expansion-with-sarasota-franchise/>)



'Hunkette' Shows College Hunks Hauling Junk and Moving Jobs Aren't Just for Men (<http://collegehunksfranchise.com/hunkette-shows-college-hunks-hauling-junk-and-moving-jobs-arent-just-for-men/>)

[hunks-hauling-junk-and-moving-enters-fort-lauderdale-market/](http://collegehunksfranchise.com/hunks-hauling-junk-and-moving-enters-fort-lauderdale-market/)

[hunks-hauling-junk-and-moving-enters-fort-lauderdale-market/](http://collegehunksfranchise.com/hunks-hauling-junk-and-moving-enters-fort-lauderdale-market/)

[hunks-hauling-junk-and-moving-continues-florida-expansion-with-sarasota-franchise/](http://collegehunksfranchise.com/hunks-hauling-junk-and-moving-continues-florida-expansion-with-sarasota-franchise/)

READ MORE ([HTTP://COLLEGEHUNKSFRANCHISE.COM/HUNKS-HAULING-JUNK-AND-MOVING-CONTINUES-FLORIDA-EXPANSION-WITH-SARASOTA-FRANCHISE/](http://collegehunksfranchise.com/hunks-hauling-junk-and-moving-continues-florida-expansion-with-sarasota-franchise/))

[hunks-hauling-junk-and-moving-jobs-arent-just-for-men/](http://collegehunksfranchise.com/hunkette-shows-college-hunks-hauling-junk-and-moving-jobs-arent-just-for-men/)

[hunkette-shows-college-hunks-hauling-junk-and-moving-jobs-arent-just-for-men/](http://collegehunksfranchise.com/hunkette-shows-college-hunks-hauling-junk-and-moving-jobs-arent-just-for-men/)

EXHIBIT 1  
PAGE 4 OF 4



# Curbside News

Newsletter for Bend Garbage & Recycling

Summer | 2008

## Recycler of the Year Awards

Congratulations to Bend Area Habitat for Humanity ReStore who was presented the Commercial "Recycler of the Year" award by Bend Garbage & Recycling for their 2007 efforts. Bend Area Habitat for Humanity ReStore does a tremendous job of collecting and using materials that would otherwise go in the landfill. They collect, recycle and sell for reuse approximately 25 tons per month. Revenue generated from operations



Bend Garbage & Recycling President: Brad Bailey, Wynne Malikowski, Barbara MacMillan, Patsy Thompson and David Love of Habitat for Humanity ReStore

goes directly to Habitat for Humanity. Honorable mention goes to Merenda Restaurant for most improved recycling. Keep up the good work!

Bend Garbage & Recycling named Robert & Pat Fulton as "Residential Recycler of the Year." Our drivers noted they are very conscientious of what they are recycling and of what is acceptable. During the winter months, they are aware of safety needs for the drivers and are very considerate.

"Our customers do a fantastic job of recycling," says Brad Bailey, Bend Garbage & Recycling President. "The residential customers took full advantage of the new blue recycling carts and are currently recycling 24% more than before with the new program. Our commercial customers are also doing a great job and we are currently working with them to help increase their recycling even more."



Robert & Pat Fulton and Brad Bailey, President of Bend Garbage & Recycling

## Yard Debris Service Available for City Customers!

Bend Garbage & Recycling offers city customers curbside yard debris collection. Curbside yard debris recycling is a yearly subscription service billed at \$4.75 per month. We provide a 95-gallon roll cart for grass clippings, brush, plant prunings, pine needles, and branches no larger than 2" in diameter and 36" in length. We collect it curbside every-other-week. No more hassle hauling your yard debris or throwing it away in the landfill. 4039899 The yard debris is recycled and turned into BioFine® and SoilBuilder® compost. The subscription service can be stopped for a service fee. To start service today, call 382-2263.



## Protect Your Identity

Recently you may have seen SecureShred out partnering with various businesses offering Free Shred Events. People have been able to bring their documents for free shredding in an effort to help bring awareness to Identity Theft and how important it is to destroy your personal documents. We have partnered with Mid Oregon Credit Union, Bend Senior Center, Deschutes County Sheriff's Office and South Valley Bank for free shred events. SecureShred offers on-site document destruction at your home or business through-out Central Oregon. We also offer walk in service at our Bend Garbage & Recycling and High Country Disposal offices as well as Deschutes Recycling located at Knott Landfill. For more information, call 382-2263.



## Sustain Your Soil

Healthy soil is the foundation of a sustainable landscape. SoilBuilder® and BioFine® compost provide nutrients, water-holding capacity, disease resistance, aeration, and soil life. Compost sustains recycling of yard debris and flammable 4650965 vegetation. For more information about using compost, visit Deschutes Recycling at Knott Landfill in Bend at 61050 SE 27th Street, open daily from 7:00 a.m. to 4:30 p.m. We can deliver anywhere in Central Oregon, 388-1910.

## Carts Curbside by 6:00 a.m.

To help us provide the best service possible, please have your carts out at the curb by 6:00 a.m. on your collection day. Pick up times for your collection may vary due to changes in our routing schedules. This will help ensure that your garbage & recycling is collected. Thank you for your help.

## Bend Garbage & Recycling Goes On Line!

We are pleased to announce our website is up and running. Log onto [www.bendgarbage.com](http://www.bendgarbage.com) for all the information regarding garbage and recycling services in your area. You can quickly see all the services we offer; including document destruction, medical waste, drop box, rent-a-bins, security storage boxes, yard debris service and more. Keep checking for new information and programs as they become available. You can also contact us after hours by sending an email via the website and we'll follow up with you during our business hours.



## Customers Recycling More!



Last fall we introduced changes in our recycling service and introduced the new 95-gallon commingle recycling roll carts. Our customers did their part by recycling 24% more material! We have helped our environment by recycling more and diverting recyclables from the landfill. We hope this number will continue to grow. Thank you!

## We Can Help You Clean Up Any Size Project

Rent-A-Bins, Drop Boxes or Junk, Debris & Yard Clean Up

Our Rent-A-Bins are perfect for garage clean outs, home remodeling projects or yard debris cleanup. Our large Drop Boxes are great for large neighborhood projects or any 4038360 construction



site. And for any piles of junk or debris that you just haven't had the time to load up and take away, we can take care of that too. Just call us up - whatever you have, we'll load it up and take it away!



## Win Free Service

If one of the customer account numbers hidden in this newsletter is the same as the one on your billing statement, you are a winner. Call in with your account number and you will receive one month of free garbage service at your current level (95-gallon roll cart maximum). Congratulations to Jon & Lee who called in when they saw their account number listed in our last newsletter and won a free month of garbage service!

Contact our customer service department at 382-2263 for more information and rates.



# Recycling Preparation Guide

### 95-Gallon Commingle Roll Cart

- **Newspaper** - Anything that comes in the newspaper can be recycled with the newspaper.
- **Magazines, Catalogs, Phonebooks**
- **Plastics** - Rinse clean. No need to flatten.
  - Acceptable Plastics:** Plastic bottles and tubs 6 ounces or larger (except those containing hazardous products or motor oil). Rigid plastic plant pots 4 inches or larger. Plastic buckets of 5 gallons or less, milk jugs.
  - Non-Acceptable Plastics:** Bottle & tub lids, trays, bags and film, large items (i.e. toys), foam/expanded plastics, clamshells and bakery containers, food-contaminated items, "Biodegradable" plastics, cups, plates, silverware, blister packaging, any plastic containers smaller than 6 ounces.
- **Tin/Aluminum** - Cans, jar lids, foil, TV dinner trays, beverage cans. Rinse clean. No need to flatten.
- **Paper bags**
- **Corrugated Cardboard** - Flatten. No waxed or slick coated cardboard.
- **Mixed Paper, Junk Mail & Paper** - Paper, envelopes, white & colored paper, computer paper, tin can labels, wrapping paper (no foil or ribbon), shredded paper (strips only, no confetti). No paper ream wrappers, tissue paper, waxed paper, candy wrappers, snack food bags.

- **Paperboard** - Cereal/cracker/shoe boxes (discard liners), soda and beer cartons, paper egg cartons, paper towel tubes. No frozen food boxes, paper cups/plates/towels/napkins, pet food bags.

### City Recycling Only

- **Glass (Red & Blue Bins)** - Clear and Colored Glass Bottles and Jars Rinse clean. Labels are okay. No need to separate by color. No dishes, glasses, ceramics or window glass.
- **Motor Oil (Residential only)** - Pour into an unbreakable, leak-proof container (one gallon maximum) with a tight fitting lid. Clearly label container "motor oil" and place next to your recyclables.

### Recycling Tips

- Remember glass is now collected in both the red & blue bins - every other week (same day as your commingle recycling).
- Plastic grocery bags are not recyclable at the curb. Please recycle at participating grocery stores.
- Styrofoam peanuts and rigid packing pieces are not recyclable. Please bag Styrofoam peanuts before putting them in garbage roll cart.
- \* Most mailing services will accept bagged Styrofoam peanuts for reuse.

### Recycle Depot Locations

- City of Sisters and Deschutes County Transfer Stations accept all items listed above.
- Simpson Recycle Depot accepts all items listed above except motor oil.
- Deschutes Recycling, located at Knott Landfill, accepts all items listed above.

### Numbers & Web Sites

<b>Bend Garbage &amp; Recycling</b> bendgarbage.com.....	382-2263
<b>High Country Disposal</b> highcountrydisposal.com.....	548-4984
<b>Deschutes Recycling</b> .....	388-1910
<b>Knott Landfill Information Line</b> .....	388-6599
<b>Department of Environmental Quality</b> deq.state.or.us .....	388-6146
<b>reSource</b> resourceoregon.org.....	388-3638
<b>Deschutes County Solid Waste Dept.</b> co.deschutes.or.us/solidwaste .....	317-3163
<b>Bend ReStore</b> bendhabitat.org.....	312-6709
<b>Redmond ReStore</b> redmondhfh.org .....	548-1406
<b>Sisters ReStore</b> .....	549-1621

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# Curbside News

Newsletter for Bend Garbage & Recycling

Fall 2008

## \$1,000 Scholarship Winners

Congratulations to **Brandie Jones** of Bend Senior High School, **Whitney Wolfe** of Mountain View High School and **Riley Peters** of Summit High School on being selected as Bend Garbage & Recycling's 2008 scholarship winners. This year Bend Garbage & Recycling is proud to add Bend Senior High School to the list of high schools included in our scholarship program.



**Brandie Jones** plans to attend the University of Oregon with a major in international studies and secondary education. She was student body president and an honor student. She spearheaded fundraisers for Doernbecker's Children's Hospital, Ronald McDonald House and the Sparrow Club. She balances her involvement with cross-country, receiving three varsity letters. One counselor described Brandie as, "A young woman with a servant's heart and a charismatic personality that engages and inspires others."



**Whitney Wolfe** is going to attend the University of Oregon's School of Music and plans to major in music and nutrition. She has been a member of the Select Concert Choir, Jazz Choir and as a violist, is a member of the Central Oregon Symphony. Her music teacher says, "She models positive behavior, attitudes and good communication skills that influence everyone around her." Her desire is to use her medical skills and music to continue in missions work both in the states and in other areas of the world. 1560828



**Riley Peters** plans to attend Oregon State University with a major in optometry. She received three academic awards for earning above a 3.5 GPA. She participated in many activities including Link Crew, Big Brothers/Big Sisters and National Junior Honor Society. She has been a productive member of the volleyball team and helped the program develop into one of the best teams in the state of Oregon. Riley's teacher/coach says, "Riley leads by example, her character is her greatest attribute."

## Fall Tips for Topdressing Your Lawn & Mulching Your Plants

As the fall gardening season begins, you can plan to topdress your yard with BioFine® and mulch your plants with SoilBuilder® from Deschutes Recycling. Compost is an essential ingredient to a winterized lawn and garden and will help your plants come back strong and healthy after the snows.

### Mulching for winter:

About the time your perennials are dying back for the winter, and the ground is freezing, mulch around your plants with a few inches of SoilBuilder®. The dark compost will help insulate the roots and attract sunlight in the spring helping the soil warm a little more quickly, while releasing nutrients for your awakening plants. You will also have moisture-holding mulch in place for the coming heat of summer! For excellent, ready-to-plant soil, till 2-3 inches of compost into beds you will plant the following spring or summer.

### Topdressing the lawn:

Apply a thin layer of BioFine® compost to your lawn in the fall and again in the spring to help build up a good supply of organic matter and nutrients for the next growing season. If you've not done it yet, you will be amazed at what topdressing does for your lawn! In addition to helping your grass grow stronger and greener, it makes turf more drought-resistant and saves water by helping soil hold moisture. It also helps bare spots fill in, helps lawns fight fungal diseases, reduces your need for fertilizers and keeps fertilizers from washing away.

## IDENTITY THEFT

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## Holiday Schedule

We collect on all holidays except for Christmas Day and New Years Day. Please have your carts out curbside by 6:00 a.m. on your collection days.



Check out our new website for all the information regarding our services!

[www.bendgarbage.com](http://www.bendgarbage.com)

## Yard Debris Service Available for City Customers!

### IF IT GROWS, IT GOES!

Now's the time to sign up for yard debris service and clean up all your yard trimmings and pine needles. For more information, contact our customer service team at 382-2263. 3171038





## Project Cleanup

Schedule a Drop Box or Rent-A-Bin for any project. We deliver the container, you load it up and we take it away. It's that easy. Our containers can help for your home remodeling projects, yard debris cleanup, large neighborhood projects and more. We can also come out and load up any piles of junk or debris that you don't have the time to do yourself. Whatever you have, we can load it up and haul it away.

**The first 2 callers to mention this article will receive a \$20 discount off their scheduled drop box or rent-a-bin.**



Rent-A-Bin



Drop Box

Contact our customer service department for more information at 382-2263.

## Win Free Service

If one of the customer account numbers hidden in this newsletter is the same as the one on your billing statement, you are a winner. Call in with your account number and you will receive one month of free garbage service at your current level (95-gallon roll cart maximum).



## Household Hazardous Waste

Household hazardous waste materials are accepted at the new hazardous waste facility at Knott Landfill, located at 61050 SE 27th Street. The facility is accepting materials two Fridays and Saturdays per month, by appointment only. Call 317-3163 to make an appointment. 2051967

Acceptable items include: fluorescent tubes and bulbs, pesticides, chemicals, fuels, poisons, aerosols, cleaning products, fertilizers, thermometers and more. Remember paint and used motor oil may be recycled and can be brought to Deschutes Recycling also located at Knott Landfill.



# Recycling Preparation Guide

## 95-Gallon Commingled Roll Cart

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• **Magazines, Catalogs, Phonebooks**

• **Plastics** - Rinse clean. No need to flatten.

**Acceptable Plastics:** Plastic bottles and tubs 6 ounces or larger (except those containing hazardous products or motor oil). Rigid plastic plant pots 4 inches or larger. Plastic buckets of 5 gallons or less, milk jugs.

**Non-Acceptable Plastics:** Bottle & tub lids, trays, bags and film, large items (i.e. toys), foam/expanded plastics, clamshells and bakery containers, food-contaminated items, "Biodegradable" plastics, cups, plates, silverware, blister packaging, any plastic containers smaller than 6 ounces.

• **Tin/Aluminum** - Cans, jar lids, foil, TV dinner trays, beverage cans. Rinse clean. No need to flatten.

• **Paper bags**

• **Corrugated Cardboard** - Flatten. No waxed or slick coated cardboard.

• **Mixed Paper, Junk Mail & Paper** - Paper, envelopes, white & colored paper, computer paper, tin can labels, wrapping paper (no foil or ribbon), shredded paper (strips only, no confetti). No paper ream wrappers, tissue paper, waxed paper, candy wrappers, snack food bags.

• **Paperboard** - Cereal/cracker/shoe boxes (discard liners), soda and beer cartons, paper egg cartons, paper towel tubes. No frozen food boxes, paper cups/plates/towels/napkins, pet food bags.

## City Recycling Only

• **Glass (Red & Blue Bins)** - Clear and colored glass bottles and jars. Rinse clean. Labels are okay. No need to separate by color. No dishes, glasses, ceramics or window glass.

• **Motor Oil (Residential only)** - Pour into an unbreakable, leak-proof container (one gallon maximum) with a tight fitting lid. Clearly label container "motor oil" and place next to your recyclables.

## Recycling Tips

• Remember glass is collected in both the red & blue bins - every other week (same day as your commingled recycling).

• Plastic grocery bags are not recyclable at the curb. Please recycle at participating grocery stores.

• Styrofoam peanuts and rigid packing pieces are not recyclable. Please bag Styrofoam peanuts before putting them in garbage roll cart.

• Most mailing services will accept bagged Styrofoam peanuts for reuse.

## Recycle Depot Locations

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- City of Sisters and Deschutes County Transfer Stations accept all items listed above.
- Simpson Recycle Depot accepts all items listed above except motor oil.

## Numbers & Web Sites

**Bend Garbage & Recycling**  
bendgarbage.com..... 382-2263

**High Country Disposal**  
highcountrydisposal.com... 548-4984

**Deschutes Recycling**  
..... 388-1910

**Knott Landfill Information Line**  
..... 388-6599

**Department of Environmental Quality**  
deq.state.or.us ..... 388-6146

**Central Oregon Environmental Center**  
envirocenter.org ..... 385-6908

**Deschutes County Solid Waste Dept.**  
co.deschutes.or.us/solidwaste  
..... 317-3163

**Bend ReStore**  
bendhabitat.org ..... 312-6709

**Redmond ReStore**  
redmondhfh.org ..... 548-1406

**Sisters ReStore** ..... 549-1621



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Exhibit 2(b)  
Page 2 of 2



# Curbside News

Newsletter for Bend Garbage & Recycling

[www.bendgarbage.com](http://www.bendgarbage.com)

Summer 2009

## Recycler of the Year Award



Congratulations to Bend Surgery Center who was presented the Commercial "Recycler of the Year" award by Bend Garbage & Recycling for their 2008 efforts. Bend Surgery Center

has increased their amount of recycling materials and has done a wonderful job in keeping their materials free of contaminants.

Bethlehem Inn, Whispering Winds Retirement and St. Charles Medical Center (2005 Recycler of Year Award) 4458961 received special recognition for their excellent recycling efforts as well.

"Each year, we continue to be impressed with our customers' recycling efforts and are still seeing an upward trend in our recycling numbers. Another important factor in our review process is that materials collected for recycling are free from contaminants. Our businesses nominated for this award have shown growth in the amount of their recycling, done a great job in keeping materials sorted properly as well as keeping it clean from contaminants," Brad Bailey, President of Bend Garbage & Recycling.

## E-Waste Recycling

Deschutes Recycling, located at Knott Landfill in Bend has always collected e-waste for recycling. Since the new statewide program took effect in January and televisions, computers, laptops and monitors could be recycled for free, we have collected close to 300,000 pounds since the New Year. Residents can bring up to seven of these items per visit and recycle for free.

All other computer peripherals such as keyboards, mice and other electronic items can be recycled for a fee. Deschutes Recycling is open daily from 7:00 a.m. to 4:30 p.m.



## The Best Quality Compost in Central Oregon

SoilBuilder® and BioFine® compost is produced right here in Bend at Deschutes Recycling. Our compost is independently tested every 3 months by the US Composting Council to ensure quality and reliability. SoilBuilder® and BioFine® compost will provide nutrients, water-holding capacity, disease resistance, aeration and soil life.

Our newest product is Premium Mulch which makes a very attractive ground cover and stays darker and lasts longer than barkdust.

We have knowledgeable staff available to advise you on the best choices for your needs and we can deliver anywhere in Central Oregon. 4021274 For more information on other products and services available, contact Deschutes Recycling at 388-1910.

## Employee Highlight

Jamie Pfund is one of our Residential Garbage Route Drivers for Bend Garbage & Recycling and has been with the company for 15 years. You can find Jamie in route by 6:30 in the morning driving through the streets of Bend collecting the residential garbage carts. An average week for Jamie consists of roughly 2,700 stops.



In his spare time, Jamie enjoys camping, water skiing and working in his yard. Watch for Jamie and the rest of our team as they drive through the neighborhoods and feel free to give them a wave!

## Bulky Item Cleanup

You can schedule us to come to your home or business and pick up bulky items like refrigerators, couches, garage clean outs, debris and more.

We will come out and load up any piles of junk or debris that you just don't have the time to do yourself. We are unable to collect any hazardous waste materials. Those materials are accepted at Knott Landfill 1755145 located in Bend. Go to the Deschutes County Website at [www.co.deschutes.or.us](http://www.co.deschutes.or.us) for more information on hazardous waste and collection dates.



If you have furniture that is still in good condition, think about donating to the Habitat for Humanity ReStore. A donation to this organization helps reduce solid waste and is tax deductible.

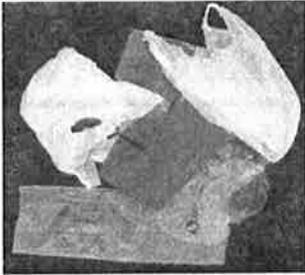
## Document Destruction

SecureShred offers complete, on-site document destruction at your home or business throughout Central Oregon. We offer competitive prices and for businesses we provide free locking roll carts with sizes to fit your needs. We also offer walk-in service at our Bend Garbage & Recycling office as well as Deschutes Recycling located at Knott Landfill. Let SecureShred be your trusted resource for all your destruction needs. For more information, call 382-2263 or visit our website at [www.bendgarbage.com](http://www.bendgarbage.com)



## Problems with Plastic Bags in Commingle Carts

It is very important that materials we put into the 95-gallon commingle carts are acceptable items for recycling.



Example of plastic film

For example, plastic such as garbage & grocery bags, saran wrap and plastic wrap of any kind cannot go into the commingle cart. Although plastic grocery bags are recyclable, they cannot go into the commingle stream. The grocery bags and other plastic film listed above cannot be separated out and otherwise contaminate the other commingle material.

Plastic grocery bags can be recycled at participating grocery stores. Please refer to the recycling guide below which lists acceptable and unacceptable items or contact our customer service department if you have any questions on what items can or cannot go into your commingle recycling cart. Thank you for your help.

## Household Hazardous Waste

Household hazardous waste materials are accepted at the hazardous waste facility at Knott Landfill, located at 61050 SE 27th Street. The facility is accepting materials two Fridays and Saturdays per month, by appointment only. Call 317-3163 to make an appointment.



Acceptable items include: fluorescent tubes and bulbs, pesticides, chemicals, fuels, poisons, aerosols, cleaning products, fertilizers, thermometers and more.

Remember paint and used motor oil may be recycled and can be brought to Deschutes Recycling also located at Knott Landfill.

## Hidden Account Numbers

If one of the customer account numbers hidden in this newsletter is the same as the one on your billing statement, you are a winner. Call in with your account number and you will receive one month of free garbage service at your current level (95-gallon roll cart maximum).

# Recycling Preparation Guide

### 95-Gallon Commingle Roll Cart

• **Newspaper** - Anything that comes in the newspaper can be recycled with the newspaper.

• **Magazines, Catalogs, Phonebooks**

• **Plastics** - Rinse clean. No need to flatten.

**Acceptable Plastics:** Plastic bottles and tubs 6 ounces or larger (except those containing hazardous products or motor oil). Rigid plastic plant pots 4 inches or larger. Plastic buckets of 5 gallons or less, milk jugs.

**Non-Acceptable Plastics:** Bottle & tub lids, trays, bags and film, large items (i.e. toys), foam/expanded plastics, clamshells and bakery containers, food-contaminated items, "Biodegradable" plastics, cups, plates, silverware, blister packaging, any plastic containers smaller than 6 ounces.

• **Tin/Aluminum** - Cans, jar lids, foil, TV dinner trays, beverage cans. Rinse clean. No need to flatten.

• **Paper bags**

• **Corrugated Cardboard** - Flatten.

No waxed or slick coated cardboard.

• **Mixed Paper, Junk Mail & Paper** - Paper, envelopes, white & colored paper, computer paper, tin can labels, wrapping paper (no foil or ribbon), shredded paper (strips only, no confetti). No paper ream wrappers, tissue paper, waxed paper, candy wrappers, snack food bags.

• **Paperboard** - Cereal/cracker/shoe boxes (discard liners), soda and beer cartons, paper egg cartons, paper towel tubes. No frozen food boxes, paper cups/plates/towels/napkins, pet food bags.

### City Recycling Only

• **Glass (Red & Blue Bins)** - Clear and colored glass bottles and jars. Rinse clean. Labels are okay. No need to separate by color. No dishes, glasses, ceramics or window glass.

• **Motor Oil (Residential only)** - Pour into an unbreakable, leak-proof container (one gallon maximum) with a tight fitting lid. Clearly label container "motor oil" and place next to your recyclables.

### Recycling Tips

• Remember glass is collected in both the red & blue bins - **every other week (same day as your commingle recycling).**

• Plastic grocery bags are not recyclable at the curb. Please recycle at participating grocery stores.

• Styrofoam peanuts and rigid packing pieces are not recyclable. Please bag Styrofoam peanuts before putting them in garbage roll cart.

\* Most mailing services will accept bagged Styrofoam peanuts for reuse.

### Recycle Depot Locations

- Deschutes Recycling, located at Knott Landfill, accepts all items listed above.
- City of Sisters and Deschutes County Transfer Stations accept all items listed above.
- Simpson Recycle Depot accepts all items listed above except motor oil.

### Numbers & Web Sites

**Bend Garbage & Recycling**  
bendgarbage.com..... 382-2263

**High Country Disposal**  
highcountrydisposal.com .. 548-4984

**Deschutes Recycling**  
..... 388-1910

**Knott Landfill Information Line**  
..... 388-6599

**Department of Environmental Quality**  
deq.state.or.us..... 388-6146

**Central Oregon Environmental Center**  
envirocenter.org..... 385-6908

**Deschutes County Solid Waste Dept.**  
co.deschutes.or.us/solidwaste  
..... 317-3163

**Bend ReStore**  
bendhabitat.org ..... 312-6709

**Redmond ReStore**  
redmondhfi.org ..... 548-1406

**Sisters ReStore** ..... 549-1621



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printed on recycled paper



# Curbside News

Newsletter for Bend Garbage & Recycling

[www.bendgarbage.com](http://www.bendgarbage.com)

Spring 2016

## Save the Date

### 4/1 CAN Cancer Appeal

Look for your CAN Cancer envelope in your billing statement asking for your support. Your donation will give our neighbors assistance with their fight against cancer. 100% of donations stay local.

### 4/23 Bend Earth Day Celebration

11:30am - 3:00pm, The Environmental Center on Kansas Avenue in downtown Bend. Come visit the Bend Garbage & Recycling booth for free compost samples, recycling tips and more! For more information visit [envirocenter.org](http://envirocenter.org)

### 5/7 - 5/15 Free Yard Debris Recycling

Knott Landfill in Bend will accept yard debris for free during the FireFree event. For additional locations, visit [firefree.org](http://firefree.org)

## Get Your Compost Today

Healthy Soils make Healthy Plants! Compost is crucial to any gardening or landscaping endeavor. Deschutes Recycling offers 3 compost products: BioFine, SoilBuilder and ReGrow compost, all of which can help with your lawn, garden and flower beds.

**Main uses for compost include; soil amendment, mulch, lawn top dressing and potting soil.**

Our compost carries the US Composting Council Seal of Testing Assurance, which means our compost will be mature with a rich earthy aroma. Compost should never have a bad odor.

Deschutes Recycling is located at Knott Landfill in Bend and offers self haul or convenient delivery. Compost is available by the yard or cubic foot bags. You can also pick up the cubic foot bags at our

Bend Garbage & Recycling office.

We have knowledgeable staff to help you choose the right products for your gardening and landscaping projects. For more information, contact 541-388-1910.



**25% Off  
Compost Sale  
April 1 - 30, 2016**

*Valid on bulk BioFine and SoilBuilder compost only.*



**US Composting Council**  
Seal of Testing Assurance

## Document Destruction

Get rid of those sensitive documents you no longer need to keep. SecureShred offers complete on-site document destruction services at your home or business with one time, occasional or regular shredding. We provide the security of knowing your information is completely destroyed at your place of business or home with our on-site document destruction truck. No advance document sorting is necessary.

SecureShred is locally owned, serving Central Oregon since 1995. Contact 541-382-2263 for more information or to schedule an appointment.



**Please remember to have your carts out by 6:00 a.m. on your collection day or the night before.**

## Wildfire Defense Get in the FireFree Zone!

The annual FireFree yard debris recycling event at Knott Landfill is Saturday, May 7 - Sunday, May 15. You can do your part to create a defensible space around your home and property and help reduce the risk of wildfire. Redmond, Sisters and La Pine Transfer Stations event is Friday, May 20 and Saturday, May 21.

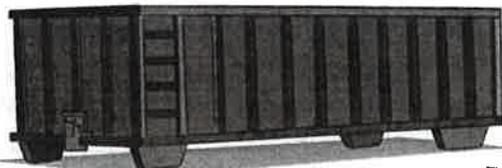
Sod, manure, stumps and construction materials are not included in the free recycling event. For additional information about FireFree, call 541-322-7129 or visit [www.firefree.org](http://www.firefree.org).



## FIREFREE = FREE DISPOSAL GET A DROP BOX!

If you have a large amount of yard debris or want to work together as a neighborhood, consider renting a drop box during the FireFree event. Drop box loads of clean brush, limbs, grass, leaves, pine needles, and weeds can be disposed of for free and you only pay for the drop box.

We deliver the container, you load it up and we haul it away. It's that easy! **Loads must be free of rocks, dirt, plastic bags and garbage to qualify for free disposal.** For more information and rates, call 541-382-2263.





Our communities have raised over \$245,734, helping over 747 local patients across Central Oregon. The demand continues to increase and more help is needed.

CAN Cancer helps local families manage day to day non-medical expenses not covered by insurance, including fuel, travel and food costs while receiving cancer treatment. 100% of the money stays local and 100% of funds raised goes to the patient.

Please look for your CAN Cancer envelope in your billing statement. For more information, visit [www.cancancer.org](http://www.cancancer.org).

**Thank you for your support!**

## Junk & Debris Clean up

### We Remove it, Clean it up and Recycle

Bend Garbage & Recycling can pick up any extra items that won't fit in your trash cart for an additional fee.

We also provide on-site cleanup services including garage cleanouts, junk piles, and more. Recyclable items

will be taken to a facility for recycling.

Remember to reuse and recycle whenever possible.

For more information, or to schedule a special pick up, call our office at 541-382-2263.

## Online Bill Pay

Pay your bill online using a debit/credit card or sign up for paperless billing.

It's easy & free to use. To register, look for your unique ID number printed on your invoice.

# Recycling Preparation Guide

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[bendgarbage.com](http://bendgarbage.com)..... 541-382-2263

**High Country Disposal**  
[highcountrydisposal.com](http://highcountrydisposal.com)..... 541-548-4984

**Deschutes Recycling**  
[deschutesrecycling.com](http://deschutesrecycling.com)..... 541-388-1910

**Knott Landfill Information Line**  
..... 541-388-6599

**Department of Environmental Quality**  
[deq.state.or.us](http://deq.state.or.us)..... 541-388-6146

**The Environmental Center**  
[envirocenter.org](http://envirocenter.org)..... 541-385-6908

**Deschutes County Solid Waste Dept.**  
[deschutes.org/solidwaste](http://deschutes.org/solidwaste)..... 541-317-3163

**Bend ReStore**  
[bendhabitat.org](http://bendhabitat.org)..... 541-312-6709

**Redmond ReStore**  
[redmondhfh.org](http://redmondhfh.org)..... 541-548-1406

**Sisters ReStore**  
[sistershabitat.org](http://sistershabitat.org)..... 541-549-1621



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printed on recycled paper



College Hunks Hauling Junk Exemption Request Addendum 4, Page 15 of 41

## Clean-up Services Include:

---

New Home Construction

Remodeling

Property Clearing

*No household hazardous waste materials or liquid waste accepted.*

## Additional Services:

---

Demolition Material

Yard Debris

Junk Removal

Appliances / Furniture

Garbage & Recycling

Security Boxes



# Construction Clean Up Services

*We can help with projects of all sizes*

EXHIBIT 2(e)

Bend Garbage & Recycling

541-382-2263

bendgarbage.com

20835 NE Montana Way  
Bend, OR 97701

Exhibit 2(e)  
Page 1 of 2

# Pricing

We offer competitive per square foot pricing. Final pricing will be provided upon site inspection and scope of project.

Pricing may vary depending on type of clean up; New Home or Home Remodeling, type of waste or recyclables such as concrete, etc.

Clean, recyclable material may qualify for reduced disposal costs.

# Containers

## 10 Yard Container

12 x 3½ x 8  
length x depth x width

## 20 Yard Container

18 x 6 x 8½  
length x depth x width

## 30 Yard Container

22 x 6 x 8½  
length x depth x width

Actual dimensions may vary slightly.



10 Yard Container



20 Yard Container



30 Yard Container

# Services

Full service construction and property clean up services provided including all levels of projects, large and small.

Bend Garbage & Recycling will provide the containers, cleanup the site and haul everything away.

We can help with LEED Certification and provide separate containers for recycling clean wood waste and other recyclable materials.

Our professional staff will provide timely service to ensure your job will stay on schedule.

Contact our office at 541-382-2263 for more information about our services and to schedule your site for clean up.

# Junk Pick Up

Did you know Bend Garbage & Recycling offers a special pick up service for any extra trash or junk you need to get rid of?

For an additional fee, we can pick up any extra items that won't fit in your trash. We can haul it right from your house, backyard or wherever you have it piled.

We also collect items for recycling such as appliances and TVs. Remember to reuse and recycle whenever possible.

For more information, please contact our customer service department.



541-382-2263  
[bendgarbage.com](http://bendgarbage.com)

Feb 2015



# Junk Removal

*We Remove it, Clean it up and Recycle*

Bend Garbage & Recycling can pick up any extra items that won't fit in your trash cart for an additional fee.

We also provide on-site cleanup services including garage cleanouts, junk piles and more. Recyclable items will be taken to a facility for recycling.

Remember to reuse and recycle whenever possible.



**541-382-2263**

*bendgarbage.com* Jan 2014

**Providing the finest  
waste disposal and  
recycling services  
and more!**

EXHIBIT 2(h)

**Garbage Disposal &  
Commingle Recycling**

**Yard Debris Recycling**

**Drop Box & Rent-A-Bin Rentals**

**Bulky Item Clean ups**

**Medical Waste Collection**

**Document Destruction**

**E-Waste Recycling**

**Compost Sales**

**Serving our communities since 1960**



Bendgarbage.com  
382-2263



Highcountrydisposal.com  
548-4984



Deschutesrecycling.com  
388-1910



382-2263

**Selected as one of the  
Top 100 Best Green  
Companies to work  
for in Oregon!**

Exhibit 2(h)  
Page 1 of 1

# ELECTION

NOVEMBER 6, 2012

## Crook County

Continued from page 18

Prineville. I am currently serving as Chairman of the Crook County Fair Board and President of the Crook County Foundation. I am a member of the Crook County Open Campus Education Council and volunteer at Cecil Sly Elementary.

2. Prineville has been good to me and my family. I have the time to serve and I am committed to my community. I was appointed to the city council and have served for almost two years. There is so much to learn and absorb. I would like to continue with a full term. I like working with the council, city staff and the citizens of Prineville.

3. The top three issues are the economy, infrastructure and public safety. The city continues to look at short and long term goals for all three areas. It is a challenge to preserve the small town feel while building for the future. It is essential to move forward with future needs while maintaining the current needs of the city.

4. The airport and freight depot are an important component to the economy. There is nothing specific I would implement, but it is important to be business friendly and prepared for a business looking at Prineville.

5. Facebook and Apple are important to the economy. They have brought construction jobs to Crook County. The employees help the businesses in town. I also like the fees that they bring to the city. I would be in favor of more data centers, but open to any new business that complements our community.

6. Downtown parking is a problem and the city could use more public parking. It is difficult for the employees and public to park. A parking garage would be nice, but funding and

land would be necessary.  
7. The horse racing event would not be a city decision. The county owns the land and it is run by the Fair Board. Horse racing is controlled by the Oregon Racing Commission and the Crook River Roundup organizes the horse racing in Prineville. It would be important to start the talks with the Roundup and the Fair Board.

### JASON CARR

1. I am a native Oregonian and was born and raised in Bend. After a ten year career as a journalist, I spent five years as the economic development manager for Crook County, with success in attracting facebook and Apple. Much of my time was spent working with local leaders to create a business-friendly environment while assisting local companies grow and expand. I am now the executive director of The Partnership to End Poverty, which makes strategic investments in programs and other nonprofits in Central Oregon that are working to break the cycle of poverty. I have a keen understanding of state government, having lobbied in Salem, and am exceptionally knowledgeable about the City of Prineville's budget, infrastructure, land-use issues and services to local citizens.

2. My platform is simple: jobs! Prineville was severely impacted by the "Great Recession" with most job losses taking place in wood products, construction and real estate. The City needs to continue its effort to diversify the economy and maintain a healthy budget to ensure essential services for local citizens. Raising the tax base



through job creation is the best way to accomplish these goals.

3. Job creation. Updating infrastructure - especially the City securing additional water rights. Public Safety. A strong employment and tax base will go a long way to support the health and well-being of Prineville. My plan is to continue advocating for a healthy economy by promoting economic diversity. I will work to make sure the city makes future investments in this area.

4. The City can accomplish this best by promoting a business-friendly environment and continuing to support the work of Economic Development for Central Oregon, which has a local office in Prineville. EDCO is the expert in the region, and the knowledge and resources of the staff will serve our community well in meeting our goal of economic diversification.

5. Facebook currently has 60 full-time employees with average wages of \$59,000 with benefits. Another 15-20 employees are expected when building two opens. This generated \$5.5 million in new payroll in the local economy, and raises revenues for the City of Prineville through power franchise fees. Construction activity generates \$1.2 million in new dollars annually in the local economy and has created over 2,000 jobs since 2010. These numbers will only increase as Facebook expands and Apple builds. The data centers have kick-started the Crook County economy, and play a vital role in diversification. So, yes, I fully support the data center industry. Currently, power and water are not an issue for facebook and Apple, nor are they straining existing services. If the City can't secure additional water rights in the coming years, attracting subsequent data centers, and providing water to other industries, could become problematic.

EXHIBIT 2(i)

2012 CBN

Providing the finest disposal and recycling services and more!

Garbage Disposal & Commingle Recycling

Commercial Food Waste Collection

Yard Debris Recycling

Drop Box & Rent-A-Bin Rentals

Bulky Item Clean ups

Medical Waste Collection

Document Destruction

E-Waste Recycling

Compost Sales

Serving our communities since 1960



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541-382-2263



Highcountrydisposal.com  
541-548-4984



Deschutesrecycling.com  
541-388-1910



541-382-2263

## QUESTIONS FOR DESCHUTES COUNTY COMMISSION 2012

- Business background and why you feel you are uniquely qualified to hold this office.
- If you're an incumbent please provide a list of your accomplishments that you feel have helped the local economy.
- What could you do in this office to address these challenges facing small business owners in Central Oregon:
 

a. Unemployment.	c. Measures 66 & 67	e. Oregon Revenue Department	g. Promote Central Oregon
b. Improve Region's Image	d. Estate Tax	f. Land Use	h. Tourism
- What are your top priorities as an elected official?
- What legislation or policies would you specifically work on to help Central Oregon?
- If room permits you may add additional information about your candidacy and why you are the best choice for this office.

### AL UNGER

(current County Commissioner)



1. Small business owner, Bachelor of Science degree: University of Portland.

2. Lead process for Connect Oregon IV funds for four area airports to complete -12 million in improvements. On team to retain Central Oregon Truck co that kept jobs, added more jobs and collocated Pape Kenworth. Deschutes Collaborative Forest restoration Project; jobs in the forest and logs to the mill.

3. Challenges:  
a. Unemployment: Policy; support LCDC rule-making that develops large lot industrial zoned land in city UGB's; then apply rule locally.  
b. Support Career Ready communities and the NCRC (national career readiness certificate). Quality child care at an affordable price. Career Ready Communities designation for the tri-county area.  
Non-stop air flight to Los Angeles.  
Healthy job sector support groups.  
High quality high tech infrastructure.  
Good supply of developable land with infrastructure.

c. Measure 66 (income tax hike) has done its short term objectives but it is a symptom of our broken tax system.  
Measure 67 (corporate tax increase) did not collect anticipated revenues and is a negative effect on economic development.

Government places fees to pay for the services and improvements. We need to look backwards from the burden of the fees on business then try to find a balance. I attend the DURT (delay, uncertainty, regulation, taxes) part of DEA whose purpose is to reduce DURT.

d. First, I would try to resolve the inequities in the tax. Second, abolish it. I want a large tax base with low tax rates. If Oregon keeps restricting revenue to a few taxes like income tax then how do we lower the income tax?

e. The governor already has a regional solutions team and representative, Annette Liebe. This is a main purpose of the team. I am a member of the steering team.

f. The County does advocate and lend support to business as it engages with our state and con-

gressional delegations. We are doing this for community credit unions association who wants congress to change "asset to loan" ratio. The County does not loan funds; it grants funds with conditions. The County wants to grow family wage jobs.

g. We should be drinking Earth20 at meetings instead of generic water. Farm to market network growth.

3. I think the area that collects the tax should have a say in how it is spent. There is a connection. Most of the county room tax is collected from Sunriver. COVA is spending that money to support resort activity. All Deschutes County tourism benefits from this. They also support regional services like commercial flights at Roberts Field.

4. To manage the County to provide quality services in a cost effective way.

To be a voice of the people to support their needs. Focus on job creation. Transportation issues.

To improve forest health and good water planning for agriculture, people and the river.

5. Large lot industrially zoned land within cities. Banking flexibility. Water planning.

6. I am your Deschutes County Commissioner. I am doing a great job. I have 20 years of community leadership. I have the knowledge, experience and relationships to continue to work for you.

### TOM GREENE

1. I am running for Deschutes County Commissioner because of my love for Central Oregon and its citizens and my desire for them to thrive. We need to encourage job creation and business growth. I want to make sure we continue to offer great opportunities and services to all those who call Deschutes County home, both newcomers and lifelong residents.

2. I have been a small business owner and Realtor for 37 years. As past president of the Central Oregon Association of Realtors, I have the knowledge of what new and existing businesses need from government to create jobs and prosper. Mostly it is to get out of the way, not enact roadblocks and foster a can-do attitude with those who interpret the rules and issue permits. Serving on the Bend City Council, Central Oregon Intergovernmental Coun-



cil, Economic Development of Central Oregon, the Metropolitan Planning Organization, Rural Fire Protection District #2, The Bend Budget Committee and the Urban Renewal Board has given me the added expertise to execute the duties of a Deschutes County commissioner.

3. Create Jobs and Economic Stability. We must diversify our economy to make it more resilient and resistant to national downturns. We must promote legislation that encourages growth in aviation, forest products, solar energy and the brewing industry. Lobby for legislative changes that enable us to increase employment. As County Commissioner, I will pursue programs that create opportunities for citizens to work, live, study, and prosper in Deschutes County.

Reduce government spending. Government should use your tax dollars efficiently. As a City Councilor, I helped create tax savings for Bend citizens by cutting the city's workforce by more than 20 percent and instituting a high-deductible employee health plan. As County Commissioner, I will take similar common-sense steps, consolidating local services that are duplicated across jurisdictions, reducing government spending and increase efficiency. Prioritize Public Safety. The safety of our children, families and businesses must be a priority. I will protect public safety programs from budget cuts, ensure that emergency services are properly funded and see to it that all county residents are covered by fire protection services.

4. Communication & Collaboration. During my term as Deschutes County Commissioner, I will engage with the community, listen to citizens, and consider every point of view. Together we will find the best solutions to the challenges we face. Together we will build a bright, prosperous, and secure future for Deschutes County.

5. Taxes. I did not support measures 66 and 67 and view them as killing jobs in Oregon. The death tax is one of the most unfair taxes that any jurisdiction can apply. Why would any successful business owner relocate a business to a state that will force his or her heirs to pay taxes to keep an enterprise going when they have already paid taxes to operate? It makes no sense.

6. I feel my recent experience and new Public Administration degree give me the edge in modern policy making and effectively running local government. For more information, please go to [www.electtomgreene.com](http://www.electtomgreene.com).

# OPPORTUNITY FOUNDATION Can Take Care of Your Recycling Needs

The Opportunity Foundation of Central Oregon offers recycling services to local businesses and households which helps minimize the environmental impact that our daily activities generate. Their services provide many opportunities for recycling; everything from basic household items, such as newspapers and cardboard, to computer components and other small electronic devices.

The Opportunity Foundation is a place where community partners can save money and leave a smaller environmental footprint.

Mike Caisse, Opportunity Foundation vocational director, says, "Our definition of sustainable is using resources that are renewed at a rate equal to or greater than the rate at which they are consumed, as well as taking a long term view of the affects our various activities have on the environment. The Opportunity Foundation takes pride in its programs and services for people with diverse abilities. Providing a benefit to our environment is just icing on the cake."

As consumers become savvy about the green credentials of the businesses they support and seek more creative ways in which to use resources wisely, the Opportunity Foundation

shares the following statistics.

The Opportunity Foundation's recycling programs have processed over 11 million pounds of material since 2009.

As part of their recycling efforts, the recycling program breaks down electronic components into recyclables, such as copper, aluminum, and plastic.

Thrift stores in Bend, Redmond and Madras run by the Opportunity Foundation take in large quantities of donations including clothing, appliances, furniture, sporting equipment, house wares, and books. Many of those items would normally end up in local landfills. What isn't sold at the thrift stores, is baled, broken down into recyclable parts, or sold to other entities.

The Opportunity Foundation of Central Oregon is a nonprofit organization founded in 1965 to provide services and supports for persons with diverse abilities. They envision a world where all people live, learn, and work together.

If you would like information regarding the recycling services provided by the Opportunity Foundation, call 541-548-2611



PHOTO | COURTESY OF OPPORTUNITY FOUNDATION

EXHIBIT 2(j)

## Recycling in the Workplace

Workplace recycling reduces waste, saves natural resources, prevents pollution and helps to build a stronger economy.

Best practices for workplace recycling include:

1. Making recycling as convenient as garbage. Ideally, containers are paired together. Making it clear at a glance what goes in each container. Order free recycling posters and stickers to label containers.

2. Training employees how to use the program, and to know who in the organization can answer their questions. Sustainability at Work offers employee training and additional presentations to assist you in increasing recycling awareness in the workplace.

3. Having good communication with your janitorial service. They often know when something needs improvement and are eager to help you maximize your program and meet your recycling goals.

All businesses have an opportunity to recycle. If there is an item your business or building is not currently recycling, call your property manager or garbage and recycling company to set up service.

### COMMERCIAL RECYCLING COLLECTION

Bend Garbage and Recycling is committed to waste prevention and recycling in Deschutes County. They offer residential and commercial recycling for customers in our city and rural service areas.

They offer 1 - 4 yard recycling containers for cardboard and 95-gallon roll carts for commingle recycling. All commingle recycling will go in this cart except for glass. Commingle items include tin and aluminum, plastic bottles, tubs, jugs, mixed paper, newspaper, magazines and cardboard. Glass is collected in a separate bin.

Note that non-recyclable items included in recycling containers are considered contaminants and can render a load unacceptable for recycling. This causes the container to be dumped as trash, which incurs an additional charge.

For more information: <http://bendgarbage.com/commercial>

**CLEANUSAPOWER**  
INVESTMENT OPPORTUNITIES

We will soon offer investment opportunities for accredited investors in Oregon. We invest in income properties within large wind and solar projects in the United States. The income properties are projected to produce income for over 30 years. Please contact us for details.

John Copyak  
john@cleanusapower.com | 541-668-0423  
115 NW Oregon Ave Unit 10, Bend, OR 97703

*Providing the finest disposal and recycling services and more!*

Garbage Disposal & Commingle Recycling	Compost Sales
Yard Debris Recycling	Commercial Food Waste Collection
Drop Box & Rent-A-Bin Rentals	Document Destruction
Junk Clean-Up	Construction Clean-Up

bendgarbage.com  
541-382-2263

highcountrydisposal.com  
541-548-4984

2015 CBN

Exhibit 2(j)  
Page 1 of 1

# EXHIBIT 2 (k)

**RESIDENTIAL & COMMERCIAL**

Garbage Carts & Containers \* Recycling & Yard Debris  
Drop Boxes \* Rent-A-Bins \* Junk & Debris Clean-Up  
Document Destruction \* Medical Waste \* Security Boxes

	<b>RESIDENTIAL COMMERCIAL INDUSTRIAL</b>	
<b>541-382-2263</b>	 	<b>541-548-4984</b>
<b>BENDGARBAGE.COM</b>		<b>HIGHCOUNTRYDISPOSAL.COM</b>

**BEND GARBAGE & RECYCLING**  
**Junk, Debris & Yard Clean-Up**  
Residential, Commercial, Construction  
**We'll load it up and take it away.**  
**[www.bendgarbage.com](http://www.bendgarbage.com)**  
20835 NE Montana Way - Bend.....541-382-2263



**Copy Sheet - Customer Approval**  
Dex Media, publisher of the CenturyLink® Yellow Pages



Customer ID 5113856105 Marketing Consultant John Lamarche Based on AD ID \_\_\_\_\_  
 Product BNDY Heading CONSTRUCTION CLEAN-UP UDAC 5HSS  
 Listing TN 541-382-2263 Listing Name Bend: Garbage & Recycling



**Important! This is your chance to review the Product!**

The clarity/color and size of the published Product may vary slightly from this proof. If the proof is not signed and returned, the Product will print as is.

Check the Accuracy ✓ Business Name ✓ Address ✓ Phone Number ✓ Web Address/Case Sensitive ✓ Spelling

**BEND GARBAGE & RECYCLING**



**Call Us For Site Clean Up  
And Drop Box Needs!**

---

**541-382-2263**  
 20835 NE Montana Way  
 bendgarbage.com

**PLEASE REVIEW THE ABOVE PRODUCT CAREFULLY.** Make sure any changes you want have been noted.

Pay special attention to phone numbers, addresses, business names, internet addresses (case sensitive), spelling/typographical errors, placement of text in the Product, photos/ artwork and the publications in which you want the Product to appear. Dex Media will not accept any change in illustration, size or color. Please remember that this Product is subject to the terms and conditions of your Marketing Services Agreement.

**I APPROVE THIS PRODUCT FOR PUBLICATION.**

Customer Authorization Sam Behr Date 2.11.16  
 Customer Name and Title \_\_\_\_\_

Exhibit 2 (k)  
Page 3 of 4

500250600185 TQCS 17400 X 53400

S9783031953240



Copy Sheet - Customer Approval

Dex Media, publisher of the CenturyLink® Yellow Pages



Customer ID 5113856105 Marketing Consultant John Lamarche Based on AD ID \_\_\_\_\_  
 Product BNDY Heading GARBAGE & RUBBISH COLLECTION UDAC TQCS  
 Listing TN 541-382-2263 Listing Name Bend; Garbage & Recycling



Important! This is your chance to review the Product!

The clarity/color and size of the published Product may vary slightly from this proof. If the proof is not signed and returned, the Product will print as is.

Check the Accuracy ✓ Business Name ✓ Address ✓ Phone Number ✓ Web Address/Case Sensitive ✓ Spelling

Garbage Carts & Containers • Recycling & Yard Debris • Drop Boxes • Rent-A-Bins  
 Junk & Debris Cleanup • Document Destruction • Medical Waste • Security Boxes



**541-382-2263**  
**bendgarbage.com**

**RESIDENTIAL  
 COMMERCIAL  
 INDUSTRIAL**



**541-548-4984**  
**highcountrydisposal.com**

PLEASE REVIEW THE ABOVE PRODUCT CAREFULLY.

Make sure any changes you want have been noted.

Pay special attention to phone numbers, addresses, business names, internet addresses (case sensitive), spelling/typographical errors, placement of text in the Product, photos/ artwork and the publications in which you want the Product to appear. Dex Media will not accept any change in illustration, size or color.

Please remember that this Product is subject to the terms and conditions of your Marketing Services Agreement.

I APPROVE THIS PRODUCT FOR PUBLICATION.

Customer Authorization Son. Baker  
 Customer Name and Title \_\_\_\_\_

Date 2.11.16

Exhibit 2(k)  
 Page 4 of 4

BGR – APRIL '09 BILLING COMMENTS

EXHIBIT 2 (1)

We can help with your spring clean-up or remodeling projects. Call us to schedule a Rent-A-Bin or Drop Box in a size that meets your needs. We deliver them to your location, you load it up and we haul it away, it's just that easy!

For any piles of debris, furniture or other items that you don't have time to clean up, we can take care of that too. Contact our customer service department for more information at 541-382-2263.

Messages on customer  
monthly billing  
statements.

Exhibit 2(1)  
Page 1 of 4

## BGR March - 2010 Billing Comment

### Commercial Type Only: (Active & Temp) COM, C1M, C2M, COC

Bend Garbage & Recycling is accepting nominations for their Commercial 'Recycler of the Year' Award. Guidelines for nominations are that the business be a customer of Bend Garbage & Recycling.

Send in a brief description of your business and tell us why they are being nominated. For example, what are they doing to go the extra mile to recycle more or how are they innovative in their efforts with recycling. For more information, contact 541-382-2263.

### All Other Account Types: (Active & Temp)

Let Bend Garbage & Recycling help with your spring cleanup or remodeling projects. Call us to schedule a container in a size that meets your needs. We deliver them to your location, you load it up and we haul it away. It's that easy!

For any piles of debris, furniture or other items you need to get rid of, we can take care of that too. Contact our customer service department for more information at 541-382-2263.

## BGR May - 2010 Billing Comment

Do you have a pile of debris, large TV or couch you need to get rid of but just haven't had the time? You can schedule Bend Garbage & Recycling to help with your cleanup projects. Contact our customer service department for more information at 541-382-2263.

# BGR – JANUARY '16 BILLING COMMENTS

## Account Types (Not Registered Online)

### Pay Your Bill Online and Sign up to Go Paperless

Go to [www.bendgarbage.com](http://www.bendgarbage.com) and click on the online-bill pay button and register using the following Account Number and Identification Number. It's easy, secure and free!

**Account Number: <<AN>>    Identification Number: <<OBP\_UNIQUE\_ID>>**

## All Types

### Junk & Debris Cleanup

If you have something you need to dispose of but won't fit in your cart, you can schedule a special pickup for an additional fee. We can help with refrigerators, couches, televisions, computers, and more. We also provide on-site cleanup services including garage cleanouts and junk piles. For more information, contact 541-382-2263.

## Account Types (Registered Online)

### Pay Your Bill Online and Sign up to Go Paperless

Thank you for signing up for Online Bill Pay. You may access your account by going to [www.bendgarbage.com](http://www.bendgarbage.com) and click on the Online-Bill Pay Button to log in and make a payment.

## All Types

### Paying Your Bill Online

Be sure to always use our secure payment website, [www.online-billpay.com](http://www.online-billpay.com) to make your online payments. This portal can be easily accessed from our website at [www.bendgarbage.com](http://www.bendgarbage.com).

## Account Types (Auto Pay)

## All Types

### Junk & Debris Cleanup

If you have something you need to dispose of but won't fit in your cart, you can schedule a special pickup for an additional fee. We can help with refrigerators, couches, televisions, computers, and more. We also provide on-site cleanup services including garage cleanouts and junk piles. For more information, contact 541-382-2263.

# EXHIBIT 2(m)

## Bend Garbage & Recycling

20835 NE Montana Way  
PO Box 504  
Bend, OR 97709

Residential, Commercial and Industrial Service  
Office Hours: Monday - Friday  
8:00am - 4:30pm  
(541) 382 - 2263

- Home
- Services
- Recycling
- Schedules
- FAQs
- Jobs
- News
- Contact

### Services

#### RESIDENTIAL

- Garbage Service
- Yard Debris Service
- Recycling Collection

#### COMMERCIAL

- Garbage Service
- Recycling Collection
- Food Waste Collection

#### DROP BOX SERVICE

#### RENT-A-BINS

#### SECURITY STORAGE BOXES

#### JUNK CLEANUP

#### SECURE SHRED

#### MEDICAL WASTE

#### GET COMPOST FROM US

### BULKY ITEMS, JUNK AND DEBRIS CLEANUP

#### **Big or Small - We Remove It, Clean It Up, Dispose and Recycle**

For an additional fee, Bend Garbage & Recycling can pick up any extra items that won't fit in your cart. Just give us a call and schedule a special pick up or debris removal at your home or business.

We can remove couches, TVs, refrigerators, computers, desks and more. Recyclable items will be taken to a facility for recycling.

We also provide on-site cleanup services including garage cleanouts, junk piles, miscellaneous debris and more, depending on your need.

We are unable to collect household hazardous waste materials. Those items are accepted at the Household Hazardous Waste Facility at Knott Landfill in Bend. Go to [Deschutes County website](#) for a complete list of acceptable items.

Contact our customer service department for more information and rates.



*Bend Garbage and Recycling Service Area: Generally north of Newport, Greenwood and Highway 20 E, including Saddleback, Tunnalo, Whispering Pines, Boonesborough, Cimmaron City and Alfalfa.*



© 2010 Bend Garbage & Recycling

# Junk Removal

***Big or Small***  
*We can remove it*



**541-382-2263**

Exhibit 2 (m)  
Page 2 of 2



# Curbside News

Newsletter for High Country Disposal

City of Sisters

Fall 2010

## Scholarship Winners

High Country Disposal is excited to announce the winners of our annual \$1,000 high school scholarships. Congratulations to Zander Albertson of Sisters High School and Erin Hanon of Redmond High School.

Zander Albertson plans on attending Southern Oregon University to pursue a degree in media ethics and journalism. Zander wrote in his essay, "I believe news journalism has the ability to shape our perceptions, make us think critically, feel deeply, and provoke us to action." He worked as editor at the school newspaper and as a freelance reporter/photographer for the Nugget Newspaper in Sisters. 4755783 Zander received the Presidential Achievement Award, was a volunteer for Habitat for Humanity and was the regional Children's Hospital fundraiser committee chair.



Zander Albertson

Erin Hanon will be using her scholarship money toward the

costs of attending the University of Oregon. She is planning to major in education in order to become an elementary school teacher. Erin was a member of Panther Pride, Green School, Dream Center Mission and City Center Drama. Erin states, "I aspire to be an outstanding teacher who is always learning new things with my students. I want to be an inspiration to my students and a helping hand while they climb their own educational ladder."



Erin Hanon

Congratulations to both of our recipients. We wish them the best as they pursue their goals!

The High Country Disposal scholarships are presented annually to an outstanding student from each of the eligible high schools. Applications for the 2010 / 2011 HCD scholarship will be available early next year at the counseling departments at Sisters and Redmond High School.

## Holiday Schedule

High Country Disposal collects on all holidays except for Christmas Day and New Years Day. This year, Christmas Day and New Years Day both fall on Saturday which means there will be no interruption in your garbage & recycling collection schedule. Please have your carts out curbside by 7:00 a.m. on your collection days.

## Going Away

Don't forget if you're going to be out of town, going south for the winter or for those rare occasions you don't have any garbage for that week - just call us with at least 24 hour notice prior to your pickup day and we'll credit your account. 4758870

## City of Sisters FREE Fall Clean Up: Nov. 16th or 18th

**High Country Disposal** will provide free collection of yard debris, miscellaneous household waste and appliances on your regular collection day either Tuesday, November 16 or Thursday, November 18. **Collection is only for residents within the city of Sisters.**

**When and where to set out materials:** Collection day will be the same day as regular garbage service, during the week of November 15th. All material should be set out by 7:00 a.m. in the same general location as garbage roll carts.

### What to set out:

- Up to four cubic yards of yard debris and/or miscellaneous household waste. (four yards = a regular pickup truck filled to the cab)

- Up to four appliances. All appliances must be emptied of food, water, clothing, etc.

**What not to set out:** Items that cannot be accepted include large furniture (i.e. couches), mattresses, hazardous waste, chemicals, paint, tires, heavy metal objects, and computers.

TV's, computers, monitors, microwaves and other e-waste items can be taken to Negus Transfer station for recycling at no charge. Also, for an additional charge we will come to your location and load up and haul away any e-waste or other items you may have including debris.

**Questions:** Please contact High Country Disposal at (541) 548-4984. The FREE event is made possible by High Country Disposal.

## Win One Month of FREE Service

If one of the customer account numbers hidden in this newsletter is the same as the one on your billing statement, you are a winner. Call in with your account number and you will receive one month of free garbage service at your current level (95-gallon roll cart maximum).



# Curbside News

Newsletter for High Country Disposal

www.highcountrydisposal.com

Summer 2012

## Did You Know?

- HCD collected 262.5 yards of household waste. 13 refrigerator/freezers, 13 large appliances and 4 air conditions at this year's city of Redmond Residential Spring Cleanup event
- If you are a business within the Redmond city limits and would like to learn more about our food compost program, give us a call and we will come

to your business to review your food waste stream and tell you more about our program. Contact 541-548-4984.

- If you recycle shredded paper in your commingle recycling cart, please remember to put shredded paper in a paper bag with the top rolled closed. Plastic bags will contaminate your recycling cart.

The Environmental Center 2012 Sustainability Awards Event is October 18, 2012.

If you know of an individual, business or organization that is making sustainability real in our community, that sets an example for others to follow, have them apply. Applications will be available at [envirocenter.org](http://envirocenter.org).

## City Yard Debris Service

### IF IT GROWS, IT GOES!

Yard debris annual subscription service is available for our customers within the city of Redmond. For only \$5.14 a month, you'll receive a 95-gallon yard debris roll cart and curbside collection every-other-week. In addition to yard trimmings, leaves, pine needles and grass clippings going in the yard debris cart, raw fruit and vegetable scraps are also acceptable.

If you would like more information about our yard debris subscription program, please contact our customer service department at 541-548-4984.

### Sign up for Online Bill Pay

Pay your bill online using a Visa, MasterCard, Discover or check. While online you can choose to store your payment information for future use, or sign up for auto pay and sign up paperless billing.

It's easy and free to use. To register, look for your unique ID number printed on your billing statement. For more information, contact 541-548-4984.

## Document Destruction

SecureShred offers complete, on-site document destruction at your home or business throughout Central Oregon. We offer competitive prices and for businesses we provide free locking roll carts with sizes to fit your needs. We provide regular scheduled, on-call or one time shredding, depending on your needs. No advance document sorting is necessary and the SecureShred truck can destroy paperwork with paper clips and staples attached.

We also offer walk-in service at our High Country Disposal office. Let SecureShred be your trusted resource



for all your destruction needs. For more information, call 541-382-2263.

## Cleanout Projects

As you start working on those cleanup projects, think about the 3 R's before you throw anything in the trash: Reduce, Reuse and Recycle.

Here are some ways to recycle other household items that don't go in your blue recycling cart.

- E-Waste - Recycle your Computers (both laptops and desktops), TVs, and Monitors for free at Negus Transfer Station. For a fee, High Country Disposal will come to your home and collect your e-waste for recycling.
- Household latex and oil-based paint can be recycled at Deschutes Recycling, located at Knott Landfill in Bend for free.

Tires, Refrigerators and other appliances can be recycled at Negus Transfer Station for a fee.

Help support your local thrift store by donating clothes and other good condition / working household items. A lot of these non-profits will come to your home to collect the items.

Redmond Habitat for Humanity Re-Store: 541-548-1406

Humane Society of Redmond Thrift Store: 541-504-0101

Opportunity Foundation Redmond Thrift Store: 541-548-5288

## NEW DROP BOX ORDERS



# \$20.00 off New Drop Box Order



Whether you are a residential or commercial customer of High Country Disposal, we are offering you \$20.00 off a New Drop Box Order.

For remodeling, construction projects or other large jobs, call to arrange for a 10 - 30 cubic yard drop box. We deliver and place the drop box, you fill it and call us when it's full. Loads of clean, recyclable material may qualify for reduced disposal costs. Our timely service ensures we can help keep your job on schedule.

Offer valid for new drop box orders within High Country Disposal service area. Valid June 1 - July 31, 2012

Call to schedule your delivery today

**541-548-4984**

High Country Disposal - providing the finest waste disposal and recycling services.



# Curbside News

Newsletter for High Country Disposal

www.highcountrydisposal.com

Summer 2013

## Give Your Garden a Boost

Pick up your compost today at High Country Disposal and give your garden a boost. Our compost is produced from local yard debris and food scrap material. BioFine, SoilBuilder and ReGrow are perfect supplements to the sandy Central Oregon soils.

All of our compost is independently tested by the US Composting Council to ensure quality and reliability. SoilBuilder, BioFine and ReGrow compost will provide nutrients, water-holding capacity, disease resistance, aeration and soil life.

Compost is available in bulk and convenient cubic foot bags at our High Country Disposal office located at

1090 NE Hemlock Avenue, Monday – Friday from 8:00 a.m. – 3:00pm. Convenient Delivery available. For more information, contact 541-548-4984.



## Commercial Re-Route

HCD is making changes to their commercial routes for better efficiency and fuel savings. These route changes will only affect the commercial customer routes. There are no changes for the residential customers.

These changes went into effect June 17, 2013. All commercial customers will be notified with a letter explaining the changes. For more information, please contact 541-548-4984.



## City Yard Debris Service

### IF IT GROWS, IT GOES!

Yard debris subscription service is available for our customers within the city of Redmond. For only \$5.14 a month, you'll receive a 95-gallon yard debris roll cart and curbside collection every-other-week. In addition to yard trimmings, leaves, pine needles and grass clippings going in the yard debris cart, you can include your raw fruit and vegetable scraps.

For more information about our yard debris subscription service, please contact our customer service department at 541-548-4984.

**Please remember to have your carts out by 6:00 a.m. on your collection day or the night before.**

## Help Us Sort It Out

- Please keep plastic bags and plastic lids out of the blue commingle recycling cart. Plastic lids are too small to go through the recycling system. Plastic bags get tangled in the sorting machinery and the plastic bags end up in the trash. Please recycle plastic bags at participating grocery stores.
- Food contaminated material such as paper plates, towels, napkins, pet food bags need to go in the trash container.
- All junk mail, catalogs, paper flyers and outdated phone books can go in your blue recycling cart.
- All tin/aluminum, plastic bottles, jars, jugs need to be rinsed clean and free of food before it goes in the blue commingle recycling cart.
- E-Waste Recycling - Negus Transfer Station accepts Computer Monitors, CPUs, Laptops, TVs and peripherals for free. Negus Transfer Station is open Monday - Saturday 8:00am - 4:00pm, closed Sundays.

## Junk Removal

Do you have junk that needs to be cleaned up and hauled away? Call High Country Disposal and we can help.

We offer a special pick-up service, which includes clean up and removal of old furniture, appliances, and more. We can haul it right from your house, backyard or wherever you have it piled.

Or if you'd prefer to load it yourself, we can provide the drop box. We deliver and place the drop box, you fill it and call us when it's full. Loads of clean, recyclable material may qualify for reduced disposal costs.

## Free Appliance Recycling Event

The annual appliance recycling event held by Deschutes County Solid Waste is scheduled for:

When: Saturday, August 17, 2013  
7:00am - 4:30pm

Where: Knott Landfill  
61050 SE 27th Street, Bend

Acceptable appliances include: air conditioners, dishwashers, dryers, furnaces, freezers\*, heat pumps, ovens, refrigerators\*, stoves, trash compactors\*, washers and water heaters.

\*Items noted with an asterisk will not be accepted if they contain food or food residue.

**No commercial vendors (sales, repair, etc.) or commercial appliances.**

For more information, please contact the Deschutes County Solid Waste office at 541.317.3163 or visit www.deschutes.org

website tab from  
2008 - Jan 2016

## EXHIBIT 3 (d)

### Services – Bulky Items Cleanup Link

#### Title – Bulky Item Cleanup

Bulky waste can translate to anything that won't fit in your garbage container. You can schedule us to come to your home or business and pick up bulky items like refrigerators, couches, televisions and garage clean outs, debris and more.

We will come out and load up any piles of junk or debris that you just don't have the time to do yourself. We are unable to collect any hazardous waste materials. Those materials are accepted at Knott Landfill located in Bend. Go to (link) for a complete list of acceptable items.

Contact our customer service department for rates in your area.



**High Country Disposal**  
 1090 NE Hemlock Ave.  
 PO Box 296  
 Redmond, OR 97756

Residential, Commercial and Industrial Service  
 Office Hours: Monday - Friday  
 8:00am - 4:30pm  
 (541) 548 - 4984

Home Services Recycling Schedules FAQs Jobs News Contact Us

**SERVICES**

**Residential Services**

- Garbage Service
- Yard Debris Service
- Recycling Collection

**Commercial Services**

- Garbage Service
- Recycling Collection
- Food Waste Collection

**Drop Box Service**

**Rent-A-Bins**

**Junk & Debris Cleanup**

**Secure Shred**

**Medical Waste**

**Get Compost From Us**

**Junk & Debris Cleanup**

**Bulky Items, Junk and Debris Cleanup**

*Big or Small – We remove it, clean it up, dispose and recycle*

High Country Disposal can pick up any extra items that won't fit in your cart for an additional fee. Just give us a call and schedule a special pick up or debris removal at your home or business.

We can remove couches, TVs, refrigerators, computers, desks, and more. Recyclable items will be taken to a facility for recycling.

We are unable to collect household hazardous waste materials. Those items are accepted at the Household Hazardous Waste Facility at Knott Landfill in Bend. Go to Deschutes County website for a list of items.

Contact our customer service department for more information and rates.



**High Country Disposal Service Area: Redmond, Terrebonne, Sisters, Black Butte Ranch and Camp Sherman.**



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updated page  
 Feb 2014  
 current tab

EXHIBIT 3(e)  
 PAGE 1 OF 1

EXHIBIT 3(e)

EXHIBIT 3 (f)

- RANCH CHAPEL AT CROOKED RIVER RANCH:** 5060 SW Clubhouse Road. 541-923-8081, [www.ranchchapel.org](http://www.ranchchapel.org).
- REDMOND ASSEMBLY OF GOD:** 1865 W Antler Ave. 541-548-4555, [www.redmondag.com](http://www.redmondag.com).
- REDMOND BIBLE FELLOWSHIP:** 325 NW Dogwood Ave. 541-923-6349, [redmondbiblefellowship.com](http://redmondbiblefellowship.com).
- REDMOND COMMUNITY CHURCH:** 237 NW 9th St. 541-923-3023, [www.redmondcc.org](http://www.redmondcc.org).
- SEVENTH-DAY ADVENTIST:** 945 SW Glacier Ave. 541-923-0301, [redmond22.adventistchurchconnect.org](http://redmond22.adventistchurchconnect.org).
- SMITH ROCK COMMUNITY CHURCH:** 8344 11th St., Terrebonne. 541-548-1315, [www.smithrockchurch.org](http://www.smithrockchurch.org).
- TERREBONNE ASSEMBLY OF GOD:** 379 NW Smith Rock Way, Terrebonne. 541-504-5212, [www.104716.agchurches.org](http://www.104716.agchurches.org).
- ST. ALBAN'S EPISCOPAL:** 3277 NW 10th St. 541-548-4212, <http://www.episcopalchurch.org/parish/st-albans-episcopal-church-redmond-or>.
- ST. THOMAS CATHOLIC CHURCH:** 1720 NW 19th. 541-923-3390, [www.stthomasredmond.com](http://www.stthomasredmond.com).
- WORD OF VICTORY:** 645 SE Salmon Ave. 541-548-0464, [www.wovictory.org](http://www.wovictory.org).
- ZION LUTHERAN CHURCH:** 1113 SW Black Butte Ave. 541-923-7466, [www.zionrdm.com](http://www.zionrdm.com).



Highland Baptist Church / Submitted photo  
Members of Highland Baptist Church serve free dinner at Highland's family night.

X

**Providing the finest disposal and recycling services and more!**

- Garbage Disposal & Recycling
- Junk Removal
- Drop Box & Rent-A-Bin Rentals
- Document Destruction
- Compost Sales



**541-548-4984**

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[www.playjuniper.com](http://www.playjuniper.com)



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[www.playjuniper.com](http://www.playjuniper.com)

EXHIBIT 3 (f)  
PAGE 1 OF 1

# EXHIBIT 3 (g)



Participants race down the driving range at Juniper Golf Course on Valentine's Day.

**\$20 OFF  
CARPET  
CLEANING**

Cleaning completed by: 3/15/2016

**2 ROOMS  
TILE & GROUT  
CLEANING  
Only \$150**

Cleaning completed by: 3/15/2016



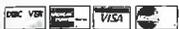
## STANLEY STEEMER

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Single level  
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15.1 points and 7.5 assists a game in the 2014-15 season.

Ridgeview beat Summit in five innings in both games via the

put at 49-5.5 and the 10th-best javelin throw of 157-5.

Saylor Goodwin, also of Ridgeview, is 10th on the 200 list with a 27.14.

# EXHIBIT 3 (h)

Summit, 69.

**Ridgeview (355)** — Jacob Kinzer 84, Johnny Spinelli 88, Derek Brown 90, Luke Buerger 93, Zach Nelson 105.

**Redmond (387)** — Jordan Christiansen 89, Andrew Davis 98, Mitch Jeffords 99, Bailey Fisher 101, Hayden Perry 111.

## PREP GIRLS GOLF

APRIL 6

**Bend Invitational At Bend Golf & Country Club Par 72**

**Team scores** — Summit 316, Bend 372, Ridgeview 389.

**Medalist** — Madison Odiorne, Summit, 72.

**Ridgeview (389)** — Tianna Brown 83, Raelyn Lambert 93, Megan Lau 98, Emalee Kandle 115, Kayla Heath 121.

## PREP BOYS TENNIS

APRIL 7

**Nonconference Bend 7, Ridgeview 1 At Bend**

**Singles** — Brett Blundell, R, def. Sean Herbert, B, 8-5

## PREP GIRLS TENNIS

APRIL 7

**Nonconference Bend 6, Ridgeview 2 At Ridgeview**

**Doubles** — Chloe Goodwin/Sierra Cassaro, R, def. Kyla Collier/Lauren Handley, B, 6-4, 3-6, 10-2; Carly Campbell/Jasmine Pina, R, def. Katie Reed/Susie Garcia, B, 7-5, 6-0.

## GOLF

APRIL 7

**Crooked River Ranch Men's Golf Club**

**Two man best ball**

**Flight A, Gross:** 1, Chris Ferrara/Bill Broms 71; ;2, Rigo

Montes/Gary Olds 72; 3, Robert Westbrook/David Burke 74. **Net:** Bob Wright/ Mike Woltering 57; 2, Tom Wimberly/ Jerry Harris 58; 3 (tie) Pat Fahey/ Herb Parker and Wylie Harrell/ Jay Snavely 61.

**Flight B, Gross:** 1, Gary Johnson/ Billy Romaine 75; 2, Gary Molder/ Jerry Morrison 82; 3, Nick Trudeau/ Len Johnson 83. **Net:** 1 (tie), Jim Teske/Floyd Schulke and Vene Dunham/Jim Platz 59; 3, Bob Bengston/ Tom Jorgensen 60.

APRIL 8

**EAGLE CREST Men's Club at Challenge Course 2 Net Best Balls, No Club 18 Degrees**

1, Jim Trench, Steve Gould, Bill Hurst, Leonard Langeliers, 99. 2 (tie), Warren Wincorn, Ron Wolfe, Larry Bell, Michael Mooberry, 105; Jim Kelly, Roger Palmer, Sam Puri, Gary Jackson, 105. 4, Dan Broadley, Jim Hawkes, Ken Murrill, Ernie Brooks, 106. 5 (tie), Todd Jensen, Jay Mauck, Greg

Pluchos, Don Greenman, 107; Rick Mangels, Mike Bessonette, Allan Falco, Cliff Shrock, 107.

APRIL 9

## JUNIPER

### Men's Club

**Jim Wintermyre Memorial/ Lone Star Scramble**

1, Don Noldge/Gary Rose/ Kip Gerke/Clint Mooers, 121.

2, Jay Yake/Scott Martin/ Alan Stewart/Pat Ross, 125.

3, Paul Klotz/Rod Cooper/Earl Clausen/Jim Flaherty, 128.

**KP** — No. 3, Howard Ford; No. 8, Rod Cooper; No. 13, Gary Rose; No. 16, Ken Carl.

### Hole-in-One

**Urbano Torres** of Crooked River Ranch notched his seventh career ace April 7 when he hit a 144-yard hole-in-one on the fourth hole at Crooked River Ranch. He used a 7 iron.

## City of Redmond FREE Spring Clean Up Event

Free Collection is for the City of Redmond residents only. Collection will be the same day as your regular garbage service.

# April 20-24, 2015

### Bulky waste items include:

- Up to 4 yards of Miscellaneous Household Waste, (four yards = a regular pickup truck filled to the cab)
- Up to 2 Appliances

Please, no large furniture (i.e. couches), mattresses, tires or hazardous waste.



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# Sky-Em selects Stewart as league MVP

By Rongi Yost  
Correspondent

Nine Outlaws girls soccer players have earned all-league honors — including Liz Stewart's top honors as Sky-Em Most Valuable Player (MVP). Stewart was also a first-team all-league selection, along with teammates Cassandra Arruda, Molly Boyle, and Michaela Miller.

Stewart was selected MVP by a unanimous decision. Liz dominated play in the midfield.

Coach Audrey Tehan said, "Liz is consistent and has an eye for defensive and attacking plays which is part of what makes her so unique. She is very disciplined and serious about improving at every practice. She deserved to get the award. Liz sets a great example for what it means to be an Outlaw."

Over the course of league play, Stewart scored 12 goals and dished out six assists.

"Liz was a stronghold for us in the middle, making up the entire rhythm of play," said Tehan. "She never stops, and is deadly to any team defensively and attacking. Her attitude is also a stronghold for the team, never wavering, consistent, and she's also a great motivator."

Arruda was a strong performer at outside-midfield for the Outlaws. Cassandra scored 10 goals and recorded eight assists.

"Cass was a huge feeder of goals and also a leader on scoring," said Tehan. "Cass has great vision on the field and is a creative player."

Boyle led the Outlaws with 14 goals this season and also tallied five assists.

"Molly was willing to try a new position, and her willingness really helped the team immensely," said Tehan. "Her speed is unrivaled in the league, and her intensity really pushes the team and helps bring them to a new level. She is deadly as a forward."

Miller recorded three goals and had six assists on the season.

"Michaela is a force in the midfield which the entire team feeds off of," said Tehan. "She is a relentless defender and has the vision to distribute balls. She is a humble player and one of the most athletic players I have seen. She is a stronghold for the team."

MJ Murphy and Anna Ortega were both second-team all-league picks. Murphy willingly stepped into a hard position at sweeper, which allowed the Outlaws to be

solid across the back-line. Ortega was an experienced player at outside-defense.

"MJ is an amazing athlete and is tough as nails," said Tehan. "Her strength in the back allowed us to excel up top. Anna is very tough mentally. She has become a huge motivator for our team this year, and is very smart on and off the ball. Her skills defensively have helped our team be able to push hard up top."

Honorable mention honors went to Dani Rudinsky, Nina Horner, and Hannah Ceciliani.

Rudinsky scored two goals for the Outlaws and recorded three assists. Dani played up top and became very good at scoring goals.

"Dani has the attitude a coach would like all players to have, and this goes along with a stellar work ethic and discipline to improve," said Tehan. "Dani is one of our smartest players and knows how to direct the team."

Horner glued the Outlaws together at outside-defense with her physical and mental strength. Tehan stated that Nina has great ball control,



PHOTO BY JERRY BALDOCK

Liz Stewart earned top honors in girls soccer.

knows how to play the game, and starts the Outlaws' attacks from the defense.

Ceciliani is a fantastic keeper and one of the reasons the Outlaws rarely got scored on. Hannah recorded over 50 saves during league play.

"Hannah has great hands and quick feet and has really stepped into a leadership role in the back," stated Tehan.

Tehan was honored along with her players, selected as coach of the year.

"It was such an honor," said Tehan. "There are a lot of very experienced coaches

in the league that I am proud to coach against. The other coaches said that they are proud to have the Sisters team be the top representative for the Sky-Em league and we have some of the most humble players who treat all other players and coaches with the utmost respect. This is what I am the most proud of maintaining within the soccer program — a program that is looked at not only for our skill but for the players respect towards others, positive attitudes and hard work ethics."

EXHIBIT  
3(i)

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EXHIBIT 3(i)  
PAGE 1 OF 1



Get rid of that stuff for free...

PHOTO PROVIDED

## Town Hall on 9-1-1 levy set in Sisters

Deschutes County commissioners approved placement of the Deschutes 9-1-1 Local Option Levy renewal on the May 21 ballot. The current local option levy for 23 cents per \$1,000 assessed value expires on June 30, 2013.

The new local option levy reduces the current rate to 20 cents per \$1,000 assessed value and extends funding for another five years. No new taxes are proposed.

A final 9-1-1 town hall question-and-answer event will be held in Sisters, Thursday, May 2 from 5 to 6 p.m. at Sisters City Hall, 520 E. Cascade Ave.

A combination of the following Deschutes 9-1-1 officials will be in attendance at the town hall event: Deschutes 9-1-1 Director Rob Poirier; Deschutes County Sheriff Larry Blanton; Deschutes County commissioners Tammy Baney, Alan Unger, and Tony DeBone; and Bend Police Chief Jeff Sale.

## Firewood collection season is open

Personal-use firewood collection in designated woodcutting areas of the Deschutes National Forest opened Monday, April 29. All areas will remain open through November 30, 2013.

Firewood permits are available for sale at Deschutes Forest Service offices.

Permits sell for \$10 per cord, with a minimum two-cord purchase required. Each household may purchase up to eight cords annually. Permit holders will receive a "Firewood Synopsis," a publication illustrating the areas where the public has access to collect firewood after purchasing a firewood permit.

It is the responsibility of the permit-holder to read the firewood synopsis in order to understand which tree species are available for

firewood cutting and gathering in the designated areas. It is prohibited to possess or remove trees that have been cut illegally.

Many areas have different opening dates, and some have off-road vehicle-use restrictions. Permit-holders need to pay particular attention to the "Rules and Regulations" as well as the specific cutting designations listed on each cutting area map in the synopsis. Compliance with these regulations will allow the Forest Service to continue to offer new cutting areas to the public.

For more information, contact the Deschutes National Forest at 541-383-5300.

For a list of vendors, or additional information, visit [www.fs.usda.gov/centraloregon](http://www.fs.usda.gov/centraloregon).

## Sisters residents get free debris hauling

High Country Disposal will provide free collection of yard debris, miscellaneous household waste and appliances on Tuesday, May 7 or Wednesday, May 8 for residents within the city of Sisters.

Collection day will be the same day as regular garbage service, during the week of May 6.

Free collection is limited to the following:

- Four yards of yard debris and/or miscellaneous household waste. (Four yards is equivalent to a regular pickup truck filled to the cab.)

- Four appliances.

No large furniture (i.e. couches), mattresses, tires or hazardous waste.

For more information, visit [www.highcountrydisposal.com](http://www.highcountrydisposal.com) or contact High Country Disposal at 541-548-4984.

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**Residential Bulky Waste Clean-up**

*Free collection is for the City of Sisters residents only. Collection will be the same day as your regular garbage service.*

**Tuesday, May 7 or Wednesday, May 8**

**Bulky waste items include:**

- Up to 4 yards of Yard Debris and/or Miscellaneous Household Waste (four yards = a regular pickup truck filled to the cab)
- Up to 4 Appliances

*Please, no large furniture (i.e. couches), mattresses, tires or hazardous waste.*

For additional information, go to our website at [www.highcountrydisposal.com](http://www.highcountrydisposal.com) or call High Country Disposal at (541) 548-4984

**HCD**  
HIGH COUNTRY DISPOSAL

EXHIBIT 3(j)

2013

EXHIBIT 3(j)  
PAGE 1 OF 1

**ADDENDUM 5**

**4/14/16**

**Eager Law PC**

**Representing**

**B.A. Brownrigg Investments, Inc. dba  
Cascade Disposal Company;**

# EagerLaw PC

62910 O.B. Riley Rd #130  
Bend, OR 97703  
(541)323-9726  
jeff@eagerlawpc.com

VIA EMAIL ONLY – John.Laherty@deschutes.org

April 14, 2016

John E. Laherty  
Assistant Legal Counsel  
Deschutes County Counsel's Office  
1300 NW Wall Street, Suite 205  
Bend, OR 97703

Re: Morgan W. Parker, L.L.C. dba College Hunks Hauling Junk Request for Solid Waste Exemption

Dear Mr. Laherty:

This office represents B.A. Brownrigg Investments, Inc. dba Cascade Disposal Company ("Cascade"), which has been providing solid waste and recycling services in Deschutes County since 1974. Cascade strongly supports efforts to encourage donation to local nonprofit organizations, but it opposes Morgan W. Parker, L.L.C. dba College Hunks Hauling Junk's ("CHHJ") request for an exemption from the franchised activity of hauling solid waste.

Cascade is proud of its role in helping Deschutes County meet and exceed the State of Oregon's and the County's goals for efficient and environmentally sound solid waste collection and recycling. Cascade paid \$71,680.49 in franchise fees to Deschutes County's general fund in 2015, helping the County achieve its goals of providing excellent service to its residents and taxpayers.

As a County solid waste franchisee, Cascade is held to its own and the County's high standards in the manner in which it provides services to its customers. By way of example, Cascade is required by Deschutes County Code 13.20 to actually recycle recyclables. Cascade must further demonstrate that it has sufficient experience providing solid waste removal services, and maintain a bond securing its services. DCC 13.24.020(B). Its rates are subject to review and approval by the County, and it is subject at all times to an audit of its financial records. These safeguards are in place to ensure that County residents receive excellent, fair solid waste removal services.

Unfortunately, CHHJ's request for exemption would erode the efficient, fair provision of solid waste services in Deschutes County. It would further push customers away from services that generate franchise fees for the County and toward an unregulated provider with a history of marketing services which it is not legally authorized to provide.

CHHJ began marketing its moving and junk removal services in Deschutes County in January 2016. At that time, CHHJ was not a licensed intrastate mover by the State of Oregon (licensure since obtained), nor

permitted to haul solid waste in Deschutes County (exemption application pending) or the City of Bend (request for amendment to solid waste ordinance pending). Based upon CHHJ's facebook page (<https://www.facebook.com/CollegeHunksBend/?fref=ts>), CHHJ performed services as of January 25, 2016. CHHJ was operating entirely outside of required licenses and permits as of that date.

Now, months after commencing operations without regard to the laws of the State of Oregon, Deschutes County, and the City of Bend, CHHJ seeks permission for the activities it already performs. In doing so, it urges Deschutes County to upend its franchise solid waste system and replace it with – what? Apparently, whatever is required to allow CHHJ to continue to operate.

CHHJ, a national company offering local franchises, does not operate elsewhere on the West Coast. The reason is that, here, franchise solid waste disposal systems – reflecting the environmental sensibilities of the region – predominate. Cascade sympathizes with the owner of CHHJ – Bend, but Mr. Parker's remedy lies not with the citizens of Deschutes County, but with the CHHJ corporate office that sold them the franchise.

With regard to the elements contained in DCC 13.16.020(F) relating to an exemption, Cascade offers the following. If the Board of Commissioners deems it necessary to hold a hearing on this issue, Cascade reserves the right to elaborate upon or to amend its position as stated in this letter.

**1) The impact of granting the exemption upon existing franchises.**

The longstanding arrangement between Cascade and other franchisees with the County is based upon exclusivity in exchange for adherence to the County's rules and payment of the franchise fee. Removing exclusivity in hauling solid waste would impact Cascade by depriving it of the core benefit of its relationship with the County.

Cascade has invested millions of dollars in the equipment, systems, and personnel necessary to provide excellent service to County residents, consistent with the exclusive franchise arrangement. The erosion of the franchise system represented by CHHJ's requested exemption jeopardizes that investment.

**2) The impact of requiring the affected person to obtain a franchise.**

There is no question that the impact on a business of obtaining a franchise is considerable. However, the requirements of the franchise are there for a reason, specifically to "protect the health, safety and welfare of the people of the County[.]" DCC 13.12.030.

CHHJ's basis for seeking an exemption from the franchise-based protections afforded County residents is that CHHJ is a small business and that its solid waste removal activities are "incidental" to its general business activities.

The County's ordinance requires that franchisees demonstrate that they have "sufficient vehicles, equipment, land, facilities, personnel and financial resources to provide the proposed service and to meet the standards established by DCC 13.24, ORS 459 and regulations or rules promulgated thereunder." DCC 13.24.020.B.1. CHHJ admits that it cannot meet the requirements. Yet the County has established those requirements for the purpose of protecting the health, safety and welfare of County residents, and they have served its residents well. To eliminate those requirements for CHHJ calls into question the entire basis for the solid waste franchise system.

CHHJ's claim that solid waste disposal is "incidental" to its other business activities is inconsistent with the facts. One of CHHJ's three trucks is an uncovered dump-style truck, ill-suited to donation delivery but well-suited to solid waste disposal. CHHJ's website describes it as a "Moving, Garbage Collection

Service.” (See enclosure). If the County were to grant CHHJ’s requested exemption, there is no reasonable way in which the County could verify what services CHHJ is providing and to whom.

**3) The impact of granting or denying the exemption on the quality of solid waste collection, transportation, deposit and disposal for the affected person.**

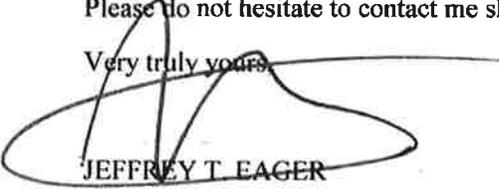
As previously described, Cascade and its co-franchisee are held to rigorous standards regarding the quality of solid waste collection, transportation, deposit and disposal. CHHJ seeks to be exempted from those standards, in part on the basis that CHHJ lacks the resources to comply with them. Granting the exemption would therefore have the effect of reducing the quality of service for County residents.

Moreover, Cascade is ready, willing and able to work with CHHJ to provide it with the necessary dumpsters, drop-boxes and other hauling services consistent with the County’s franchise ordinance. The combination of CHHJ’s labor services and Cascade’s trusted and franchised solid waste hauling services should allow CHHJ to perform what it indicates is its core business, while ensuring County residents receive the level of solid waste service the County has committed to provide to them.

Cascade looks forward to presenting the Board of County Commissioners with additional information at the upcoming hearing.

Please do not hesitate to contact me should you have any questions.

Very truly yours,



JEFFREY T. EAGER

Cc: Board of County Commissioners  
Terrence O’Sullivan,  
Patrick Cougill  
Scott Johnson  
Timm Schimke  
Gary Firestone  
(all via email)

The screenshot shows a mobile browser view of the College Hunks Hauling Junk website. At the top, there is a navigation bar with the company logo on the left, the phone number "Call us now at (888) 689-5999" in the center, and the text "Moving, Garbage Collection Service" on the right. Below the navigation bar, the main content area is divided into two columns. The left column features a large image of a white moving truck with "COLLEGE HUNKS MOVING" branding. Text overlaid on the image includes "College Hunks Hauling Junk", "BEND JUNK REMOVAL & MOVERS", "www.collegehunks.com", "877-541-2555", and "Text MOVE to 35350 For Your Free Moving Quote". The right column is a white scheduling form titled "SCHEDULE YOUR SERVICE TODAY". It contains two steps: "STEP 1 Select a Service" with four options: "Local Movers", "Junk Removal", "Donation Pickups", and "Professional Packing"; and "STEP 2 Enter Zip Code" with a "Book Now" button. The bottom of the screenshot shows a Windows taskbar with the date "4/6/20" and time "9:51 AM".